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	Request/approval to study for discontinuance (####################################	ㅁ	73		
	Notice (if appropriate) to Headquarters of suspension	모			
	Notice (if appropriate) to customers/district personnel of suspension	₩.	均		
,	Highway map with community highlighted (002112011)	I			
	Eviction notice (if appropriate) (#321/2#11)	ᅜ	包		
	Building inspection report and original photos of building deficiencies (if appropriate) (18/21/2011)	ঢ়	<u>N</u>		
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	PS Form 150, Postmaster Workload Information (45/29/2011)	P	2		
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	Analysis of questionnaires (100132011)	ᆫ	内		
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	Petition and Postal Service response letter (if appropriate) (####################################		2		
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	Round-date stamped proposals and invitations for comments from affected offices ()	1	73		
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-	Analysis of comments ()		因		
-	Revised proposal (if appropriate) ()	r	13		
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Post Final Determination Page 1 of 1

Below is the letters that need to go out and forms to complete for Posting the Final Determination for WEST EDMESTON

	WEST EDMESTON Docket: 1387008 - 13485		
*These a	re the 1st 18 documents that should be completed Scanned and sent to the MPOO for review	Ветагр то Бесу	_ = = = =
Page	Document		
41.	Revised proposal (if appropriate) (188/29/2011)	[S.	
42.	Updated PS Form 4920 (if appropriate) (%15/2011)	고	7
43.	Certification of record (08/29/2011)	ি	乙
44.	Log of Post Office discontinuance actions (48 29-2011)	াত	7
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (00/02/2011)	P	包
46.	Headquarters' acknowledgment of receipt of record (19971 2011)	ত	也
47.	Final_determination transmittal letter from Headquarters (19926/2011)	P P	10
48.	Instruction letter to postmaster/OIC on posting ()	 	艺
49.	Round-date stamped final determination cover sheets ()	Г	
50.	Postal Bulletin Post Office Change Announcement ()	Г	
51.	Vice president, Delivery and Retail, instruction letter (19220-2011)	P	對

FILE LINK

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03/16/2011

EDWARD PHELAN DISTRICT MANAGER ALBANY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 24 congressional district.

Post Office Name:	WEST FOMESTON	
Zip+4 Code:	13485-9998	
EAS Level:	13	
Pinance Number.	359130	
County:	Madison	
Proposed Admin Office	BRIDGEWATER PO	
ADMIN Miles Away:	8.0	
Near Office Name:	BRIDGEWATER PO	
Near Miles Away: Number of Customers:	8,0	
Post Office Box:	27	
General Delivery:	0	
Rural Route (RR):	405	
Highway Contract Route (HCR);	0	
Intermediate RR:	0	
Intermediate HCR:	0	
City Delivery:	0	
Total Customers:	432	
ZIP Code Change:	Yes NO Z 7.IP Code	
The above office became vacant when	the postmaster retired on 06/18/2008.	
danagement initiated study to provide	regular and effective service through altert	rate clunnels.
BRIAN SHEPARDSON Janager, Post Office Operations		
Approval to Study for Discontinuance:		
EDWARD PHFLAN		03/16/2011
DISTRICT MANAGER ALBANY PFC		DATF



Deckect: 1387008 Item Nbr; 2

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

	~ 4	lce
Α.	UIII	ICE

Name: WEST	EDMES	TON			State. NY	Zip Code:	13485
Area: NORT	HEAST			District:	ALBANY PEC		
Congressional Di	strict:	24		County:	Madison		
EAS Grade		13			Finance Number.	359130	
Post Office:	1		Classified Station		Classified Branch	CP CP	0 🗌

• There was no Emergency Supension for this office

Prepared by:	Nadine Tremblay	Dale:	03/21/2011
Title:	ALBANY PFC Post Office Review Coordinator		
Tele No:	(518) 452-4080	Fax No.	(518) 464-7429



Dockect 1387008 - 13485

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A.	Office	
----	--------	--

Name: W	EST EDME'S	ION			State	NY	Zip Code:	13485
Area: No	TATHLAST			District:	ALBANY PFC			
Congression	al Olstrict:	24		County:	Madison			-
EAS Grade:		13			Finance N	umber:	359130	
Post Office:	Y	Cla	assified Station		Classified Branc	th	CP	0 [

There was no Emergency Supension for this office

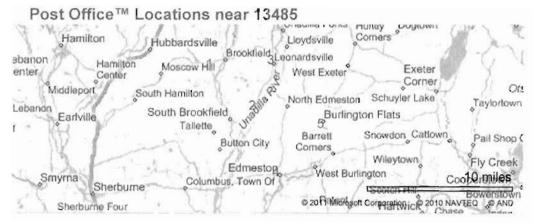
Prepared by:	Nadime Tremblay	Date:	03/21/2011
Litle.	At BANY PFC Post Office Review Coordinator	•	
Tele No	(518) 452-4080	Fax No	(508) 464-7429



pages DOCKET NO. 1387008 - 13485 A service of ITEM NO.

Post Office™ Locations

PRINT | BACK PAGE



Post Office™ Location -BROOKFIELD 10511 MAIN ST BROOKFIELD, NY 13314-9998 (800) ASK-USPS

(800) 275-8777 (315) 899-5820

2.1 mi

Business Hours Mon-Fri 8:00am-12:00pm 1:00pm-4:45pm Sat

8:30am-10:30am Sun closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Location - WEST EDMESTON 140 COUNTY HIGHWAY 18C WEST EDMESTON. NY 13485-9998 (800) ASK-USPS

> (800) 275-8777 (315)855-41752.3 mi

Business Hours Mon-Fri 8:00am-12:00pm 12:30pm-4:00pm Sat 8:00am-11:30am Sun

closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ 3 Location -LEONARDSVILLE 2008 STATE ROUTE 8 LEONARDSVILLE, NY 13364-9998 (800) ASK-USPS (800) 275-8777

> (315) 855-4300 3.9 mi

Business Hours Mon-Fri 8:00am-12:00pm 1:00pm-4:45pm Sat 7:30am-10:00am Sun closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

DOCKET NO. 138 7008 -13485 ITEM NO. 4

Post Office™
Location EDMESTON
3 WEST ST
EDMESTON, NY
13335-9998
(800) ASK-USPS

(800) ASK-USPS (800) 275-8777

(607) 965-8445

6.7 mi

Business Hours Mon-Fri 8:30am-11:00am

8:30am-11:00am 12:00pm-4:00pm Sat

8:00am-12:00pm

12:30pm-4:30pm

8:00am-11:00am

Sat

Sun

closed

9:30am-11:30am Sun closed Services PO Boxes Online

Service hours may vary. Please check link for business hours.

5 Post Office™
Location BURLINGTON
FLATS
6047 STATE
HIGHWAY 51
BURLINGTON FLATS,
NY 13315-9998
(800) ASK-USPS

(800) 275-8777 (607) 965-8873

7,2 mi

Business Hours Services
Mon-Fri PO Boxes Online

Service hours may vary. Please check link for business hours

Post Office™ Locations near 13485

By City

BROOKFIELD		WEST EDMESTON		LEONA	RDSVILL	BURLINGTON FLATS			
By ZIP	Code								
13314	13364	13335	13315	13313	13482	13355	13491	13455	13411
13480	13460	13318	13332	13346	13402	13425	13310	13322	13484

People and Business Search Find people and businesses at WhitePages.com

People Search Search for a person and perform a reverse lookup

addresses.

Business Search Search for a business by name or category nationwide. Reverse Phone Number See who is calling you

on phone numbers and category nationwide

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Yellow Pages, White Pages, also nearby



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ITEM NO.	5
PAGE	

March 21, 2011

RE: West Edmeston NY 13485

Memo to the record. There is no page 5, Eviction Notice.

This is a management initiated study and an eviction does not apply.

Nadine Tromblay

Nadine Tremblay Post Office Review Coordinator



DOCKET NO. 1387008-13485 ITEM NO. (0

March 21, 2011

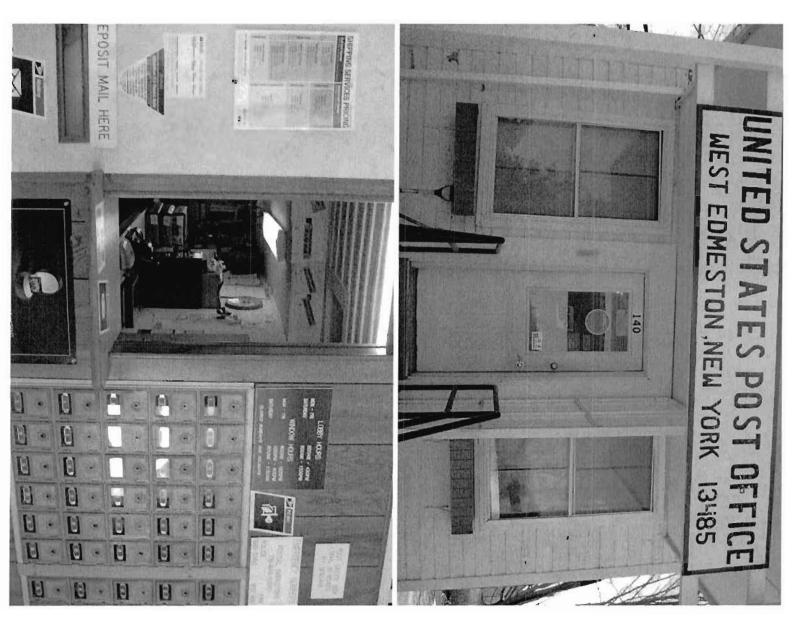
RE: West Edmeston NY 13485

Memo to the record. There is no page 6, Building inspection report and original photos of building deficiencies.

This is a management initiated study; therefore, this item does not apply.

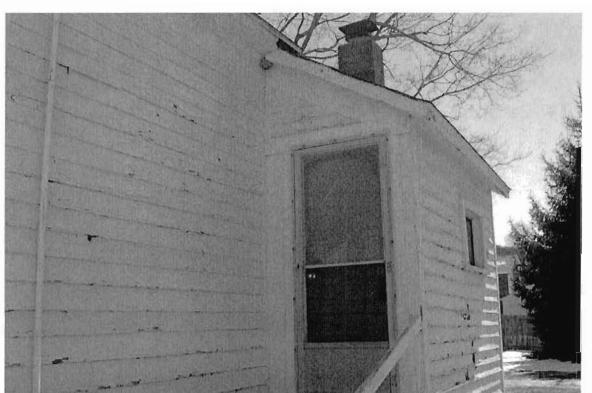
Nadine Tremblay

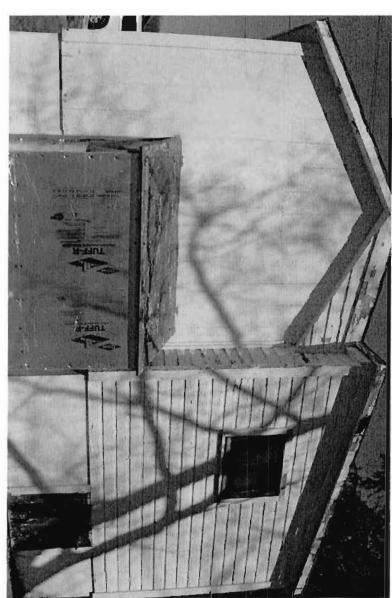
Nadine Tremblay Post Office Review Coordinator



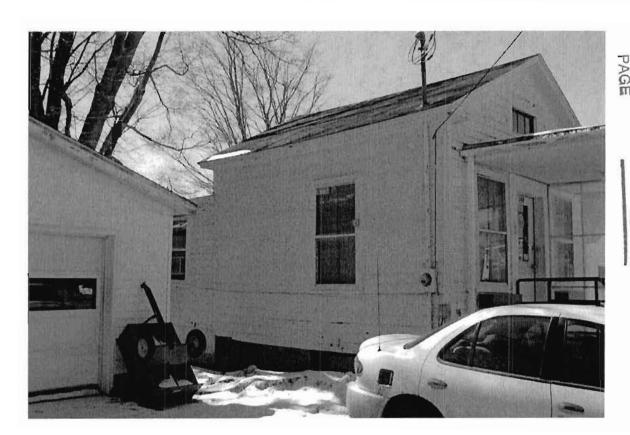
DOCKET NO. 1387008-13485

PAGE



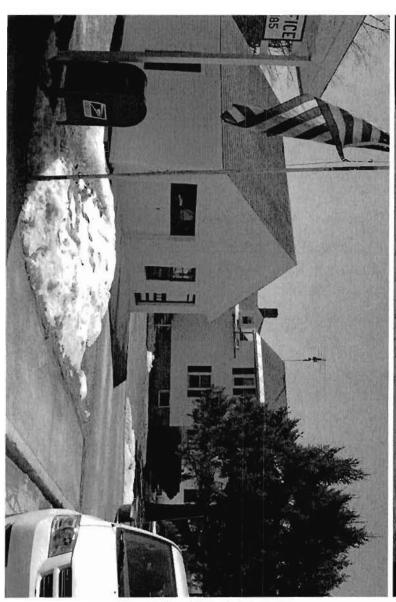




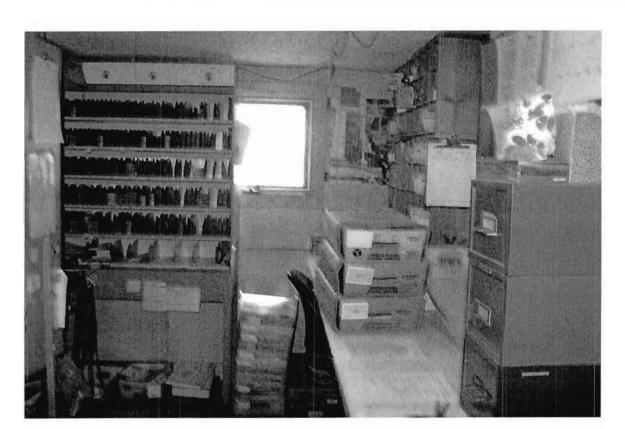


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ITEM NO.
PAGE

PS Form 150, Postmaster Workload Information

	t Office, State & Zip Code ST EDMESTON, NY 13485		Postmaster's Signature QN66NB	Date 03/22/2011
ALE	rict Office, State & Zip Code BANY PFC, NY 12288		District Manager's Signature KY2CNZ	Date 03/29/2011
(Ch	Vacancy Management Review	RFR	See Instru	
1,	Current Office Lavel			13
2.	Finance Number	(1-6)	31	59130
3.	General Delivery Families Served	(7-9)		0
4.	Post Office Boxes/Call Boxes Rented	(10-16	5)	26
5.	Possible City Deliveries	(16-20)	Ô
6.	Administrative Rural Boxes Served	(21-25	5)	411
7.	Intermediate Rural Boxes Served	(26-30	0	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39	9)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43	9	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carner Stations/Branches	(48-49)	٥
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a,	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverso.)	(54)	ř	N
150.	Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56)	۵
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)		Ν
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	*	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		Y
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		Y
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(6.2)		Ν
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23.	is Postmaster Lessor for Gavernment Owned Building?	(84)		Ν
24.	Does Office Have MPLSM/SPLSM?	(65)		N
25.	Does Office Distribute Food Stamps?	(65)		N

PS Form 150, Jenuary 1983

PS Form 150, Postmaster Workload Information

Docket 1387008 Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	26	0
Possible City Deliveries	00	0
Administrative Rural Boxes Served	411	0
Intermediate Rural Boxes Served	00	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	00
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- 2. Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a camer administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- 8 Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a camer administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- (8) Enter the number of Intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 13. Enter the number of intermediate highway contract scar route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZVP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- (2) Does office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20 Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do yeu have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

Docket 1387008 - 13485 Item Nor 9

	Workshe	et for calculating	Workload	Service Credi	t (WSC) for	Post Offices	Page 1	
Office Name: Office Zip+4:	WEST EDM 13485 -9998		– District:	ALBANY P	FC			
·			– Activity	WSCs				
General Deliver	v Families Serv	ed (Item 3, PS Fon				0 X 1.0	=	0
		ented (Item 4, PS	•			27 X 1.0	=	27
		PS Form 150)				X 1,33	=	0
-		ved (Item 6, PS Fo				05 X 1.0	=	405
Intermediate Ru	ıral Boxes Serve	d (Item 7, PS For	n 150)		(X 0.7	=	
Administrative F	Responsibility for	Intermediate Rura	al Boxes for	Other Offices				
(Item 8, PS Fo	orm 150)	• • • • • • • • • • • • • • • • • • • •				0 X 0.3	=	0
Administrative F	lighway Contrac	WStar Route Boxe	s Served			× 0.3		
						.		^
latures educto Liio	-business Constructs	Ctos Bauto Bours	Camad			X 1.0	=	0
		Star Route Boxes		4				
	·					X 0 7	=	0
Administrative F	Responsibility for	Intermediate High I, PS Form 150)	way Contra	ct/Star Route	() X 0.3	=	0
Doxes for Other	Offices (nem c)			· · · · · · · · · · · · · · · · · · ·		× 0.3	-	432
		7 0 (0 (7 (0	Revenue					
First		25 ເວນຄວນ			254-		25.00	
Next			e units: 1.0 e units: 0.5		25 units 22 units	=	<u>25.00</u> 11.00	
Next			e units: 0.2		0 units	=	0.00	
Next		5000 revenue			0 units	=	0.00	
110/11	1	Balance of revenue			0 units	=	0.00	
		revenue WSCs:		· · · · —			36.00	
Activity WSCs	432 + R	evenue WSCs =	36,00	Base WSCs	468.00	= EAS Gra		
Previous evalua	ution: FAS grade	13		-		_		
Effective date of (when a vacano	_	ice hours: nust reflect the app	oropriate EA	S grade)			(if appropriate	e)
Worksheet com	pleted by.							
NAOINE TREM	BLAY			NADINE.M.T	REMBLAY@	gusps.gov		
Printed Name				Signature				
ALBANY PFC D	District Review C	oordinator		03/21/2011				
Title				Date				



Dockect: 1387008 Trem 10

03/21/2011

Page 1

OIC/POSTMASTER

SUBJECT: WEST EDMESTON Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to WEST EDMESTON customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the WEST EDMESTON Post Office for a 2-week period. The surveys should begin 03/26/2011 and end on 04/08/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 04/09/2011. The completed forms may become part of an official and public record

Thank you for your assistance. If you have any questions, please contact NADINE TREMBLAY, Post Office Review Coordinator, at (518) 452-4080.

NADINE TREMBLAY

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1387008 Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1387008 Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1387008

Window Transaction Survey

		Window Transaction Survey	action Survey		
PO Name:	WEST EDMESTON	ZIP+4:	13485 - 9998	Completed By	B98260
Survey Period:	03/26/2011	through	04/08/2011		

survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C. Window Transaction Survey. Use hash marks (////) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the in the survey period. Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order

Overage number carly transactions.	Average Number Daily Transactions:	Daily Average	Time Factor	TOTALS	Fri - 04/08	Thu - 04/07	Wed - 04/06	Tue - 04/05	Mon - 04/04	Sun - 04/03	Sat - 04/02	Fri - 04/01	Thu - 03/31	Wed - 03/30	Tue - 03/29	Mon - 03/28	Sun - 03/27	Sat - 03/26	Day/Date
		17.6	X.777 1	272	24	22	27	22	19	0	9	26	18	33	21	32	0	19	Priority Parcels Postage Money Sales Orders (.7777) (1.083)
		5.5 2.0	X 1.083 X 1.969	61 12	7 1	2 1	1 1	3 1	4 1	0 0	6 1	8 1	3 1	5 1	6 1	14 1	0 0	2 1	Priority Parcels Express Money Registered Orders C.O.D (1.083) (1.969)
	35 3	0.0	X 5.06	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Passports Meter Settings (5.06)
Workload	Average	0.0	2.875)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Box S Rent S (2.875)
Workload ก Minutes:	Average Daily Retail	0.9	X 1.792	6	0	0	0	0	0	0	0	2	0	0	0	З	0	1	Certified Insured Special Service (1.792)
ites	etail	5.7	X 1.787	38	3	3	4	4	1	0	_	4	3	ပ	4	5	0	s.	Misc. Services (1.787)
	35.1	3.4	X 1.188	34	3	2	2	2	2	0	2	ω	u	6	2	2	0	5	Nonrevenue Services (1.188)

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

WEST EDMESTON 13485 - 9998

Dates Recorded

03/26/2011 through 04/08/2011

Date	Le	tters	F	lats	Pa	rcels	0	ther
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/26	559	260	50	243	17	10	1	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	961	822	116	531	30	32	0	0
Tue - 03/29	395	231	105	492	9	15	240	0
Wed - 03/30	571	594	95	119	20	27	0	0
Thu - 03/31	642	1267	116	153	18	21	1	0
Fri - 04/01	772	442	134	200	15	30	0	0
Sat - 04/02	681	727	82	275	18	10	0	0
Sun - 04/03	0	0	٥	0	0	0	0	0
Mon - 04/04	692	1136	138	316	21	47	0	0
Tue - 04/05	397	124	70	231	8	16	240	0
Wed ~ 04/06	583	500	85	205	10	26	0	0
Thu - 04/07	713	510	108	116	20	27	0	0
Fri - 04/08	839	595	68	92	16	34	0	0
TOTALS	7,805	7,208	1,167	2,973	202	295	482	0
Daily Average	650.4	600.7	97.3	247.8	16.8	24.6	40.2	0.0

Signature of Person Making Count:

B98260

Printed Name:

B98260

Date:

04/08/11

Conversion Rate

Letter Type	Total Pleces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Docket: 1387008 - 13485 Item Nbr: 12 Page Nbr: 1

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

WEST EDMESTON 13485 - 9998

Dates Recorded

03/26/2011 04/08/2011 _ through

Date	Le	tters	F	lats	Pa	rcels	_0(her
	First Class	Standard	Fírst Class	Standard	Priority	Standard		
Sat - 03/26	118	0	7	0	2	0	1	0
Sun - 03/27	0	0	0	0	0	0	0	0
Mon - 03/28	180	4	6	3	11	4	1	0
Tue - 03/29	134	0	4	0	3	3	1	Ö
Wed - 03/30	168	0	4	2	3	2	1	0
Thu - 03/31	128	0	6	0	1	1	1	0
Fri - 04/01	139	0	4	33	6	2	1	0
Sat - 04/02	208	0	2	3	2	1	1	0
Sun - 04/03	0	0	0	0	0	0	0	0
Mon - 04/04	155	0	3	3	2	2	1	0
Tue - 04/05	118	0	3	2	1	2	1	0
Wed - 04/06	267	0	5	0	1	0	1	0
Thu - 04/07	154	0	3	0	2	0	1	0
Fri - 04/08	141	0	5	0	7	2	1	0
TOTALS	1,910	4	52	46	41	19	12	0
Daily Average	159.2	0.3	4.3	3.8	3.4	1.6	1.0	0.0
Signature of Per	son Making	Count:	898260					

Printed Name:

898260

Date:

04/08/11



03/24/2011

OIC/POSTMASTER

SUBJECT: WEST EDMESTON Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the WEST EDMESTON Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the WEST EDMESTON Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to NADINE TREMBLAY by 04/07/2011. This information will be entered into the official record for public viewing.

Post Office Box	26
General Delivery	0
Rural Route (RR)	411
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	437

If you have any comments on alternate means of providing services to the WEST EDMESTON customers, please provide them below:

NADINE TREMBLAY
Post Office Review Coordinator

Comments:

cc: Official Record



Iremaile Page 1

03/21/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the WEST EDMESTON Post Office, 13485 - 9998, located in Madison County. Please search your records for any recent reports of mail thest or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

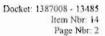
Thank you for your assistance in this matter

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC

NBR records of mail theft or vandalism: 2

Comments/Findings:

cc: Official Record





04/07/2011

Madison County Sheriff's Office Sheriff Ronald I Cary PO Box 16 Wampsville, New York 13163

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the WEST EDMESTON Post Office, 13485 - 9998, located in Madison County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

Nadine Tremblay

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism:

| O | APRIL 1, 2010 - APRIL 20, 2011

| Comments/Findings: | Ruby Ward | April 20, 2011

cc: Official Record

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms where restrooms are available), security, and other deficiencies or factors to consider. 2. Is the facility accessible to persons with disabilities? 2. Lease terms? 30-day cancellation clause? 3. Lease terms? 30-day cancellation clause? 4. Are suitable alternate quarters available for an independent Post Office? If so, where? Edmeston 5. List potential CPO sites. N/A 6. Are there any postage meter customers or permit mailers? 7. Which career and noncareer employees will be affected and what accommodations will be made for them? PM position is vacant held by clerk from New Berlin. Routes out of admin office. 8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will box be retained? Will a locked pouch be utilized? HCR driver drops off snail and picks up dispatch Stop climinated collection box removed unless in carriers line of trave pouch Bow Post Office boxes are installed? 60 How Post Office boxes are installed? 60 How Post Office boxes are installed? 60 What are the window service hours? 68 69 80 80 80 80 80 80 80 80 80 8	Sheet	ice Survey Sh	Post Off		
1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms where restrooms are available), security, and other deficiencies or factors to consider. 2. Is the facility accessible to persons with disabilities? 2. Is the facility accessible to persons with disabilities? 3. Lease terms? 30-day cancellation clause? 4. Are suitable alternate quarters available for an independent Post Office? If so, where? Edmeston 5. List potential CPO sites. N/A 6. Are there any postage meter customers or permit mailers? Yes No If yes, please identify them by name and address. 7. Which career and noncareer employees will be affected and what accommodations will be made for them? PM position is vacant held by clerk from New Berlin. Routes out of admin office 8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will box be retained? Will a locked pouch be utilized? HCR driver drops off mail and picks up dispatch Stop climinated collection box removed unless in carriers line of travepouch How Post Office boxes are installed? How Post Office boxes are used? What are the window service hours? MF	ZIP+4	<u> </u>	WEST EDMESTON	Post Office Name	
where restrooms are available), security, and other deficiencies or factors to consider. none known 2. Is the facility accessible to persons with disabilities? 1. Lease terms? 30-day cancellation clause? 2. Lease expires 12/31/2013 with 30 day termination clause. 4. Are suitable alternate quarters available for an independent Post Office? If so, where? Edmeston 5. List potential CPO sites. N/A 6. Are there any postage meter customers or permit mailers? Yes No If yes, please identify them by name and address. 7. Which career and noncareer employees will be affected and what accommodations will be made for them? PM position is vacant held by clerk from New Berlin. Routes out of admin office. 8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will box be retained? Will a locked pouch be utilized? HCR driver drops off snail and picks up dispatch Stop eliminated collection box removed unless in carriers line of traverouch Bow Post Office boxes are installed? Bow Post Office boxes are installed? How Post Office boxes are used? What are the window service hours? Ostor - 12:00 - 12:30 - 16:00 M-F	Date 04/07/2011		24	Congressional District	
3. Lease terms? 30-day cancellation chause? Lease expires 12/31/2013 with 30 day termination chause. 4. Are suitable alternate quarters available for an independent Post Office? If so, where? Edmeston 5. List potential CPO sites. N/A 6. Are there any postage meter customers or permit mailers? Yes No If yes, please identify them by name and address. 7. Which career and noncareer employees will be affected and what accommodations will be made for them? PM position is vacant held by clerk from New Berlin. Routes out of admin office 8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will box be retained? Will a locked pouch be utilized? HCR driver drops off snail and picks up dispatch Stop eliminated collection box removed unless in carriers line of traverouch How Post Office boxes are installed? 60 How Post Office boxes are installed? 60 How Post Office boxes are used? 26 What are the window service hours? 08:00 - 12:00 - 12:30 - 16:00 M-F				where restrooms are availab	1.
Are suitable alternate quarters available for an independent Post Office? If so, where? Edmeston List potential CPO sites. N/A Are there any postage meter customers or permit mailers? Yes No If yes, please identify them by name and address. Which career and noncareer employees will be affected and what accommodations will be made for them? PM position is vacant held by clerk from New Berlin. Routes out of admin office How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will box be retained? Will a locked pouch be utilized? HCR driver drops off snail and picks up dispatch Stop climinated collection box removed unless in carriers line of trave pouch Bow Post Office boxes are installed? 100 100 100 100 100 100 100 1	Yes No	1	o persons with disabilities?	Is the facility accessible t	2.
Edmeston List potential CPO sites. N/A 6. Are there any postage meter customers or permit mailers? Yes No If yes, please identify them by name and address. 7. Which career and noncareer employees will be affected and what accommodations will be made for them? PM position is vacant held by clerk from New Berlin. Routes out of admin office 8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will box be retained? Will a locked pouch be utilized? HCR driver drops off snail and picks up dispatch Stop eliminated collection box removed unless in carriers line of trave pouch How Post Office boxes are installed? How Post Office boxes are installed? 160 How Post Office boxes are used? 26 What are the window service hours? 08:00 - 12:00 - 12:30 - 16:00 M-If	3 with 30 day termination clause	ires 12/31/2013 wit	cellation clause? Lease ex	Lease terms? 30-day cand	3.
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If yes, please identify them by name and address. 7. Which career and noncareer employees will be affected and what accommodations will be made for them? PM position is vacant held by clerk from New Berlin. Routes out of admin office 8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will box be retained? Will a locked pouch be utilized? HCR driver drops off snail and picks up dispatch Stop eliminated collection box removed unless in carriers line of trave pouch How Post Office boxes are installed? How Post Office boxes are used? What are the window service hours? 08:00 - 12:00 - 12:30 - 16:00 M-F				A CONTRACTOR OF A CASE OF	5
PM position is vacant held by clerk from New Berlin. Routes out of admin office 8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will box be retained? Will a locked pouch be utilized? HCR driver drops off snail and picks up dispatch Stop eliminated collection box removed unless in carriers line of traver pouch Bow Post Office boxes are installed? Bow Post Office boxes are used? What are the window service hours? 08:00 - 12:00 - 12:30 - 16:00 M-F	troed	Laured	m by name and address.	If yes, please identify the	
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How Post Office boxes are used? 26 What are the window service hours? 08:00 - 12:00 - 12:30 - 16:00 M-F			ked pouch be utilized?	box be retained? Will a lock HCR driver drops off snail:	8.
What are the window service hours? 08:00 - 12:00 - 12:30 - 16:00 M-F	60		re installed?	How Post Office boxes an	
	26		re used?	How Post Office boxes as	
	::00 - 12:30 - 16:00 M-F	08:00 - 12:00 -	vice hours?	What are the window serv	
	08:00 - 11:30 S				
What are the Jobby hours? 08:00 to 16:30 M-F			?	What are the lobby hours	
08:00 to 12:00 S	08:00 to 12:00 S				
9. Have there been recent cases of maid theft or vandalism reported to the postmaster/OIC? Explain,	postmaster/OIC? Explain.	reported to the post	sses of maid theft or vandalism		9.

Post Office Survey Sheet (continued)

Docket: 1387008 - 13485 Page Nbr. 15 Page Nbr. 2

10.		equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes known	. funuture, sale)?
11.		notential CBU/parcel lockers sites and distances from present Post Office site. It lot owned by Postal Service and a room in front of the existing building	
12.	handic	ere any special customer needs? (People who cannot read or write, who cannot drive, who aps, etc.) How can these people be accommodated? one customer that the OIC brings their mail out to the car	have infirmities or physical
13.	Rural	delivery/HCR delivery.	
	8.	What is current evaluation?	
	b.	Will this change result in the route being overburdened?	Yes 📝 No
		If so, what accommodations will be made to adjust the route?	Add Aux or split if needed
	c.	How many boxes and miles will be added to the route?	22, box 16 Miles
	d.	What would be the additional annual expense if the route is increased?	9764
	c .	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
	ľ	At what time of the day does the carrier begin delivery to the community?	
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes V No
		If so, how?	0
14.	discont	Post Office box fees at the facility that will provide alternative service different from the inued? If so, how (Cost)? More Same Less dimeston group 4 Bridgewater group 5	ose at the office to be

Community Survey Sheet

Post Office Name	WEST EDMESTON	ZIP+4	13485-9998
Congressional District	24	Date	04/07/2011
Incorporated?		Yes No	
Local government provi-	ded by:	none known	
Police protection provide	ed by:	Cooperstown Sheriff's D	ept.
Fire protection provided	by:	West Edmeston FD	
School location:		Edmeston, New Berlin	
Projected Annual House What residential, comme	is expected? (Please document you hold Growth Rate: -0.16% see attackerial, or business growth is expected attached by Growth Rate: -0.16% see attached by Growth Rate: -0.16% see attached by Growth Rate: -0.16% see attached	hed growth link d? (Please document your source)	
Are there any special con Is the Post Office facility	pecial historical events related to th mmunity events to consider? a state or national historic landmar estate office when verification is no	k (see ASM 515.23)?	
	conomic make-up of the community	y (e.g., retirces, commuters, self-emple hed growth link	oyed, farmers)?
	s are provided by the Post Office (e nity meeting location, voting place, ce offer assistance to senior citizens	government form distribution center.	

ZIP CODE DEMOGRAPHIC REPORT

DOCKET NO.	1387008-	13485

ITEM NO.

PAGE

Post Office Name:

West Edmeston, NY

ZIP Code:

13485

Total Population:

Total Households:

2010 2015 1,668 1,645 2010

2015

616 611

Projected Annual Household Growth Rate: -0.16%

Facility Planning 2010 Dataset

New ZIP Code Search

| Home | USPS Blue | Assistance |

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service						
Office Office	10000	WEST EDMESTON	 District:	ALBANY PFC		
1.	Enter the	e number of additional be added to the route	District.	22	x 3 64 hours per year	80 08
2.		e number of additional be added to the route		16.44	x 10.40 hours per year	170.98
				т	otal time added to the route	251.06
3.	3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 35.00					
	Total additional compensation (HCR hourly rate x total time added to the route) 8,787.10					

Rural Route Cost Analysis Form

Docket: 1387008 - 13485

Item Nbr: 17 Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service Office Name: WEST EDMESTON Office Zip+4: 13485 -9998 District. ALBANY PFC Enter the number of additional 22 boxes to be added to the rural route Enter the number of additional 16,44 miles to be added to the route Enter the volume factor 1.87 41.14 Total (additional boxes x volume factor) Enter the number of additional boxes 22 to be added to the rural route 0.00 0.00 Centralized boxes x 1,00 Min 0.00 0 00 Regular L route boxes x 1.82 Min 22.00 44.00 Regular Non-L route boxes x 2,00 Min 44.00 Total additional box allowance Enter the number of additional daily miles to be added to x 12 Mileage 197.28 16.44 Standard the rural route Total additional minutes per week 282.42 (miles carned to two decimal places) Total additional annual minutes 282.42 x 52 Weeks 14,685.84 (additional minutes per week year) 6. Total additional annual hours (additional annual minutes/ 14,685.84 /60 Minutes 244 76 60 minutes per hour) Enter the rural cost per hour (see national payroll summary report - rural 39.89 carrier, consolidated) 9,763.64 Total Annual Cost (additional annual hours x rural cost per hour) 0.00 Enter lock pouch allowance (if applicable) Total annual cost for alternate service (annual cost minus lock pouch allowance) 9,763.64

	PO	ST OFFICE		ISOLIDATION PROPOSAL		1, Dato Préparo	
			Fact She	et .		D6/15/	
2. Post Office Name	e		89	J. Stale and ZIP + 4 Code			
WEST EDMESTOR		4	alama Panda	NY, 13485-9998	17 Control	ssional District	
4. District, Custome ALBANY PFC	er Service	NORTHE	islamer Service AST	Madisun	2.4		
 Reason for Prop Management initiated and effective service t channels. 	study to provide		O Emergency Suspend o Suspensio∩	З(Reason and Date) ————————————————————————————————————	0. Proposed Permai	nont Alternate Sorvice	
	11. \$	x//ing			12. Hours of Service		
a. PM	PM Va	cancy Reaso	on & Date: retired	a. Time M-F 08;00 to 12:00 and 12:30 to 16:00	10 00 00 to 11:30 Ti Wir Hic		
b.	Career	1	Non-Career	a. Lobby Time M-F 06:00 to 16:30	Sal 08,00 to 12,00	40.00	
c. Current PM POSE EAS-13	TION Level (150)		raded from EAS-13		I	ı	
d, No of Clerks- 0	No of Career-		Non-Career- 0				
e. No of Others- 2	No of Career-		Non-Career- 0				
_	13. Number of C	ualomera Si	orved	14	. Daily Volumo (Plao	05)	
a. General Delivery			٥	Types of Mall	Received	Dispatched	
b, P.O. Box		\Box _	26	a, First-Class	1,251	159	
c City Delivery		\equiv	0	b, Nawspapor	345	8	
d. Rural Delivery			411	c. Farcel	41	5	
e. Highway Contract	Route Box	\equiv	0	d. Other	40	1	
f, Total		\neg \neg	437	e. Total	1,677	173	
g. No. Receiving Dup	licate Service		٥	f. No. of Postage Meters	of Postage Meters		
h. Average No. Daily	Transactions	$\neg \neg$	35 3 0	g. No. of Permits			
2009 2010				Receipts \$ 15,067 \$ 15,088 \$ 18,162	b, EAS SIMP I PM Basic Sala (no Cola) \$ 36361	c. PM Fringe Bone ry (33,5% of b.) \$12,588	
Postal Owner Solding cancellation of Located in: Solding	knaa? 🗾 Ye	s No	M ^a (in Lemm er) Experience Dade (\$ 125.72013	MYes, must receiv by	.ease \$ 3900'	
Alternate access in Br	idgewater Post O	fice					
17. Schools, Churches and Organication in Service Area No. 0 18. Administrative/Emanating Office (Proposed) Name BRIDGEWArtex Laws 13 Miles Away 5 Vindow Service Hours, M-F16 00 to 15:45 Lobby Hours: M-F16 00 to 15:45 SAT 68:00 to 11:30 PO Beauts Available: 188					SAT 68:00 to 11:00		
West Edmeston Fine Disperiment, N.S. Rurall Carriers Association, Final Baptist Church Window Service Editory House				Window Service Hours M-F	EAS- Level DR 00 (6:45	13 Miles Avery 80 SAT 08:40 41:00 SAY	
			21.70	opered by			
Pented Name and Till NACIME TREMBLAY PO Discontinuante Co NACIME TREMBLAY			Telephone No. AC () (515: 452-4085	Signature NADNE TREMBLAY Location ALEXINY, INY		Talisthone No: AC (\$18): 482-2005	
S From Apro June 1	993						

POSTAL SERVICE.			
A. Office			
Name: WEST EDMESTON Area: NORTHEAST	District	State: NY	Zip Code: 13485
Area: NORTHEAST Congressional District: 24	District: County:	ALBANY PFC Madison	
EAS Grade: 13		Finance Number	359130
Post Office: Classified Station		Classified Branch	CPO [

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by:	Nadine Tremblay	Date ⁻	04/14/2011
Title:	ALBANY PFC Post Office Review Coordinator		
Tele No:	(518) 452-4085	Fax No.	(518) 464-7429



05/24/11

OIC/POSTMASTER

SUBJECT: WEST EDMESTON Post Office

Enclosed are questionnaires addressed to customers of the WEST EDMESTON Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/08/2011 for further review.

Nadine Tremblay Post Office Review Coordinator Enclosures



05/26/2011

POSTAL CUSTOMER WEST EDMESTON POST OFFICE WEST EDMESTON, NY 13485

Dear Postal Service Customer

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is lentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the West Edmeston Post Office retired on 06/18/2008. The Office is being studied for possible closing or consolidation for the following reasons: Management initiated study to provide regular and effective service through alternate channels.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Bridgewater Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Bridgewater Post Office, located 8.0 miles away. Hours of service at this office are 08:00 to 13:00 and 14:00 to 16:45, Monday through Friday, and 08:00 to 11:00 on Saturday. Post Office box service is available at this location at decreased lees.

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator. SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS. Mailing Packages, Purchasing Stamps by Mail, * Purchasing Postal Money Orders, * Special Services, * Holding Mail.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 06/08/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the West Edmeston Post Office lobby (Open House) arrive anytime on Wednesday. June 08, 2011 from 10:00 am to 12:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

BRIAN SHEPARDSON Manager, Post Office Operations

30 Karner Rd

Albany, NY, 12288-9992

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carner delivery information CBU information sheet (when appropriate)

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST EDMESTON Post Office for each of the following:

٥٩	stal Services	Daily	Weekly	Monthly	Never		
a.	Buying Stamps						
b.	Mailing Letters						
C.	Mailing Parcels						
d,	Pick up Post Office box mail						
e.	Pick up general delivery mail						
f.	Buying money orders						
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation						
h.	Sending Express Mail						
j.	Buying stamp-collecting material						
Oth	er Postal Services						
a.	Entering permit mailings	YES	□ NO				
b.	Resetting/using postage meter	YES	☐ NO				
No	Nonpostal Services						
a.	Picking up government forms (such as tax forms)	YES	☐ NO				
b.	Using for school bus stop	YES	☐ NO				
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO				
	If yes, please explain:						
		Terminal Control	7				
d.	Using public bulletin board	YES	□ NO				
e.	Other	YES	☐ NO				
	If yes, please explain:						
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
_ •	, , , , , , , , , , , , , , , , , , , ,	YES	☐ NO				
	If yes, please explain:						



	Better Just as Good No Opinion	Worse
	If yes, please explain:	
	-7	
١.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain the services?	ese
	Shopping	
	Personal needs	
	Banking	
	Employment	
	Social needs	
٠.	Do you currently use local businesses in the community?	
	Yes No	
	If yes, would you continue to use them if the Post Office is discontinued?	
	Yes No	
n _ :	Lan Addana	
ıaı	ling Address	
ame	s·	
	·	
ddr	ess:	
	phone:	
elep		
eler ate:		

Notice

DOCKET NO. 1387008-13485

Services at the West Edmeston Post Office are being studied for possible discontinuance.

Postal Representatives will be at the West Edmeston Post Office Lobby, 140 County Highway 18C, West Edmeston NY 13485 on 06/08/2011 from 10:00 AM to 12:00 PM to discuss alternative services available to the community, the service you now receive, and what effect officially discontinuing the West Edmeston Post Office will have on customers and the community.

We look forward to meeting with you to discuss this important matter.



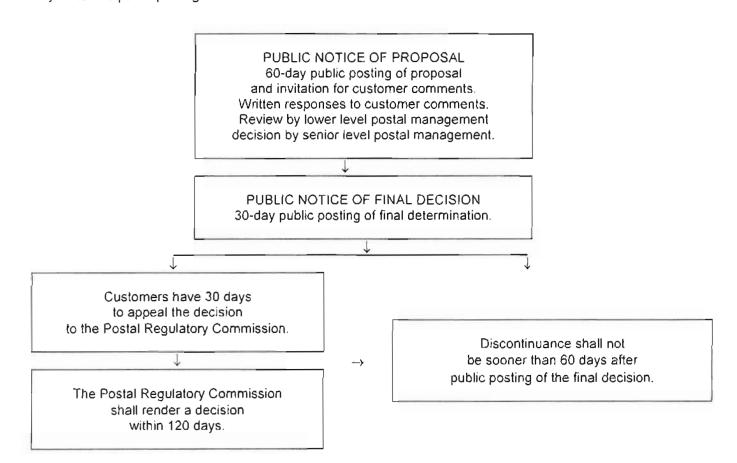
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SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.





Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly/	Nover
a.	Buying Stamps			9	
b.	Mailing Letters		B		\Box
C.	Mailing Parcels			4	
d.	Pick up Post Office box mail			D	
e.	Pick up general delivery mail				. 🗆
f.	Buying money orders			V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services		1		
a.	Entering permit mailings	YES	19 NO		
b.	Resetting/using postage meter	YES	M NO		
No	npostal Services		/		
a.	Picking up government forms (such as tax forms)	YES	MO NO		
b.	Using for school bus stop	YES	NO/		
c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	NO		
	If yes, please explain:			0.0	
d.	Using public bulletin board	YES	I NO		
e.	Other	YES	NO		
	If yes, please explain:			_	
Đ٥	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	eds?
		YES	2 NO		
	If yes, please explain:				



3.	If you have carrier delivery, there receive Post Office box service of current service?	e will be no change to your delive or general delivery service, compl	ry service — proceed to question a lete this section. How will the prop	4. If you currently osed service compare to
	Better	Just as Good	No Opinion	Worse
	If yes, please explain.			
4.	services? Shopping	you leave your community? (Che	ck all that apply.) Where do you go	o lo oblain these
	Personal needs			
	Banking			
	Employment			
	Social needs			
5.	Do you currently use local bus Yes No If yes, would you continue to the Yes No	sinesses in the community? use them if the Post Office is disc	ontinued?	
Ma	ling Address	1 -		
Nam	e JoHN Lov	ETRO		
Addr	ess: 2613 Vel	Lew Rd		
Telep	phone: 607 28	7 3494		
Date	6/2/11			



Postal Service Customer Questionnaire

Pos	Postal Services		Weekly	Monthly	Never
a.	Buying Stamps		\boxtimes		
ъ.	Mailing Letters	\boxtimes			
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	×			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				
i.	Buying stamp-collecting material	\boxtimes			
Oth	er Postal Services				
a.	Entering permit mailings	YES	K NO		
b.	Resetting/using postage meter	YES	⋈		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do 1	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for p	ersonal ne	eds?
,	, ,	YES	⊠ NO		
	If yes, please explain:				



3. receive	ave carrier deliver Post Office box se service?	y, there will be r prvice or genera	no change to your delivel delivery service, com	very service — proceed to question uplete this section. How will the prop	 If you currently losed service compare to
	Better		Just as Good	No Opinion	Worse
If ye	es, please explain:		_		
		_			
4. For v		ng do you leave	e your community? (Ch	neck all that apply.) Where do you g	o to obtain these
X	Shopping	natwic	h		
M	Personal need	st			
M	Banking				
	Employment				
	Social needs				
5. Do ye	ou currently use to	cal buolageage	In the community?		
5. D0 y	-	No	in the continuinty?		
If yes	s, would you contin	ue to use them	if the Post Office is dis	scontinued?	
	Yes _	No			
a a					
Mailing A	Address				
lame.	a.	Kirk			
ddress:	109 R	Kirk Ro	ad _		
elephone.				<u></u>	
Date:	June 1	,2011			
	1				

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Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				A
b.	Mailing Letters				A
c.	Mailing Parcels				K
ď.	Pick up Post Office box mail				4
e.	Pick up general delivery mail				- RAREL
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				PARE
h.	Sending Express Mail				A
١,	Buying stamp-collecting material				X
Oth	er Postal Services				,
a.	Entering permit mailings	YES	KINO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
а.	Picking up government forms (such as tax forms)	YES	MINO		
b.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	ENO.		
e.	Other	YES	NO NO		
	If yes, please explain:				
Do :	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for p	personal ne	eds?
		YES YES	☐ NO		
	If yes, please explain:	/ *			
	11561 R50/W) + RP106565A750				



receive Post Office box service or general delivery service, complete this section. How will the proposed service compa current service?	e to
8etter Just as Good No Opinion Worse	
V V If yes, please explain:	
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
Shopping	
Personal needs	
Banking NEW BERCH + UTCA	
Employment A	
Social needs	
5. Do you currently use local businesses in the community?	
Tyes No SOME	
If yes, would you continue to use them if the Post Office is discontinued? Yes No	
Yes No	
Mailing Address	
Name: CODY & CWDY MIKALUNAS	
Address: 213 BUTTON RD, WEST SOMESTON, NY 13485	
Telephone: (007-84)-6658	
Date: 5/25///	

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
þ.	Mailing Letters				M
C.	Mailing Parcels				X
d	Pick up Post Office box mail				B
e.	Pick up general delivery mail				M
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h,	Sending Express Mail				
1.	Buying stamp-collecting material				K
Oth	er Postal Services				
a.	Entering permit mailings	YES	MO MO		
ь.	Resetting/using postage meter	YES	MO.		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	M MO		
b.	Using for school bus stop	YES	MO		
C.	Assisting senior citizens, persons with disabilities, etc.	T YES	MO		
	If yes, please explain:				
d.	Using public bulletin board	YES	M NO		
Θ.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal ne	eds?
		YES	☐ NO		
	If yes, please explain:	Idn	is t	hreu	Non



	Better	Just as Good	No Opinion	Worse
If ye	s, pleaso explain:			
Forw	hich of the following de	o you leave your community? (Che	ck all that apply.) Where do yo	u go to obtain these
` servic	æs?			
X,	Shopping			
	Personal needs			
M	Banking			
K	Employment			
A	Social needs			
Do yo		usinesses in the community?		
	Yes No			
If yes,	-	use them if the Post Office is disc	continued?	
	Yes No			
lailing A	ddress			
ame:	Lois Ru	nland		
	113 /1)	itton Road		
ddress:				
ddress:	113 001			

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				M
b.	Mailing Letters				X
C.	Mailing Parcels				M
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				K
ħ.	Sending Express Mail				A
i.	Buying stamp-collecting material	-			X
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO K		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
ъ.	Using for school bus stop	T YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	⊠ NO		
	If yes, please explain:				
	And the second s				
d.	Using public bulletin board	YES	A NO		
Θ.	Other	YES	₩ ио		
	If yes, please explain				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shope	oina, or for i	personal ne	eds?
20	, p		₩ NO		
	If yes, please explain:				



3.		nere will be no change to your deliver to or general delivery service, comple		
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	services?	do you leave your community? (Chec		o to obtain these
	Shopping	Utical Waterville / t	tamilton	
	Personal needs	Waterille/ Ham.	1 ton	
	Banking	West winfield		
	Employment	Currently telewa	de	
	Social needs	West winfield	family sthere)	
Ma	If yes, would you continue Yes No Iling Address	to use them if the Post Office is disco	ntinued?	
IVIG	ming / touress			
Nam	e:			
Addi	ess:			
Tele	phone:			
	-			
Date	<u> </u>			
	plete this questionnaire.	nts on a separate piece of paper and		
	West Edmes	ton is not a c	community that	t's convenient
	for me to	80 to. With	exception of can	ner estervery
	I meet -	poster needs (west win fic in appears to be	id 70. Ush	ing the faculity
1	Waterville o	a govern to be	A no Couse,	ience to me.
)	M M C T WICE STO		0	



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps				M
b.	Mailing Letters				I I
C.	Mailing Parcels				Y
ď.	Pick up Post Office box mail				
ė.	Pick up general delivery mail				Sometimes
ſ.	Buying money orders				4
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				W Sometine
ħ.	Sending Express Mail				
1.	Buying stamp-collecting material				I I
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
ხ.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	UNO		
b.	Using for school bus stop	YES	MO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	14			
d.	Using public bulletin board	YES	NO	_	
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eds?
		YES	□ NO		
	If yes, please explain				
				_	



3.	you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently ceive Post Office box service or general delivery service, complete this section. How will the proposed service compare to irrent service?	>
	Better Just as Good No Opinion Worse	
	If yes, please explain:	_
		-
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
	Shopping	_
	Personal needs	
	Banking	_
	Employment	_
	Social needs	_
5.	Do you currently use local businesses in the community?	
0.	Yes No	
	If yes, would you continue to use them if the Post Office is discontinued?	
	Yes No	
Ma	ng Address	
Nam	Virginia DAvies	
<u>Addı</u>	s. 2492 Gorton Lake Rd	
Tele	one: (315) 899-3397	
Date	5-25-11	



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never	
а.	Buying Stamps			A		
Ь.	Mailing Letters				M	
С	Mailing Parcels				M	
ď.	Pick up Post Office box mail				A	
e.	Pick up general delivery mail			S		
f,	Buying money orders				X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				A	
h.	Sending Express Mail				Ď,	
i.	Buying stamp-collecting material				A	
Oth	er Postal Services		- /			
a.	Entering permit mailings	YES	NO			
b.	Resetting/using postage meter	☐ YES	M NO			
Nor	postal Services		,			
a,	Picking up government forms (such as tax forms)	T YES	M NO			
ь.	Using for school bus stop	☐ YES	M NO			
C.	Assisting senior citizens, persons with disabilities, etc.	T YES	₩ ио			
	If yes, please explain:	_				
d.	Using public bulletin board	YES	₩ ио			
e.	Other	YES	M NO			
	If yes, please explain:		N			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	olng, or for p	ersonal ne	eds?	
		YES	☐ NO			
	If yes, please explain:					
I	live in North Brookfield - W.	Ednie	3017	PO		
is	40 minutes away - in 4	the c	AD08,	#		
0	irection - N. Brookfield Go.	rton	Cak	o a	rea	_
<	4D minutes away - in 4 irection - N. Brookfield / Go. should have gone to wat	ervill	e, l	vhe.	rý	M
	(IIXA) IIII F().					



3. re	you hav ceive P	ve carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently ost Office box service or general delivery service, complete this section. How will the proposed service compare to ervice?
		☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes	please explain: No Will to far non
4.	For wh	nich of the following do you leave your community? (Check all that apply) Where do you go to obtain these
	A	Shopping
	A	Personal needs
	及	Banking
	A	Employment
		Social needs
		would you continue to use them if the Post Office is discontinued? Yes No Iddress
Name: Addres	s (9458 Knith Rd W. Famaston M 13485
Teleph		315-821-727-525-1739
Date:	5,	127/11
		y additional comments on a separate piece of paper and attach It to this form. Thank you for taking the time to
A	te this c	North Brookfield + Gorton Lake area
A	hoi	Worth Brookfield + Gorton Cake area and white was 10 minutes
1	17	n Us

2.



Postal Service Customer Questionnalre

Da	stal Services	Datte	Weekly	Monthly	Never
		Dally	Weekly	Monthly	Never
8.	Buying Stamps				181
ь.	Mailing Letters				
c.	Mailing Parcels				y
ď.	Pick up Post Office box mail				Z
e.	Pick up general delivery mail				Z
f.	Buying money orders				d
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				Z,
i.	Buying stamp-collecting material				5
Oth	ner Postał Services				
a.	Entering permit mailings	YES	NO		
ხ.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
ъ.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☑ NO		
e.	Other	YES	NO NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	□ NO		
	If yes, please explain 101 KFielD OR WATER	2/1/	10,0	Ry	



3.	If you have receive F current s	Post Office box service	re will be no change to your delivery or general delivery service, comple	service — proceed to question 4 te this section. How will the propo	I. If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	a, please explain:			
4.	For wh	es?	you leave your community? (Chec	k all that apply.) Where do you go	o to obtain these
		Shopping			
		Personal needs			
		8anking			
		Employment			
		Social needs			
5.		Yes No	usinesses in the community? use them if the Post Office is disco	ntinued?	
Mai	ling A	ddress			
Name) :				_
Addro	ess.				
Telec	hone:				
Date:					
				_	



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			X.	
b.	Malling Letters				
C.	Mailing Parcels			X	
ď.	Pick up Post Office box mail				X
e.	Pick up general delivery mall			X	A
ſ.	Buying money orders				
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				A
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
þ.	Resetting/using postage meter	YES	NO NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
	If yes, please explain.				
d .	Using public bulletin board	X YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork or shoor	ing or for	nergonal ne	eds?
DU	you pass another tost office during business hours white traveling to or from w	X YES	-	, , , , , , , , , , , , , , , , , , , ,	
	If yes, please explain:	123 120	14		
	we go by Norwich P.O	30	Nilos		
		4	THI	4	P
I	Feel its A Strame to Close th	o wes	1 /=dr	nes To	8
7	HAT POST OFFICE HAS BOON A	ere	Evey	Sinc	e
	WAS FORH 72 NEATS THA				



3.	f you have carrier delivery, there will be no change to your delivery service proceed to question 4. If you currently eceive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain:
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employment
	Social needs
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Ma	ing Address
Nam	<u></u>
Addı	39.
Tele	none:
Date	



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				\boxtimes
b.	Mailing Letters				\boxtimes
C.	Malling Parcels				\boxtimes
d.	Pick up Post Office box mail				\boxtimes
e.	Pick up general delivery mail				\boxtimes
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
ħ.	Sending Express Mail				\boxtimes
i.	Buying stamp-collecting material				\boxtimes
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠, NO		
Nor	postal Services				
a.	Picking up government forms (such as lax forms)	YES	M NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain.				
d.	Using public bulletin board	YES	M NO		
u.	Osing public ouncian objaid	1E9	Z NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do 1	you pass another Post Office during business hours while traveling to or from wo	ork, or shopn	oina, or for a	ersonal ne	eds?
	you pass allower rost office soring passings rosts time watering to a visit see		M NO		
	If yes, please explain:				



please explain:	vou leave your community? (Chec		
	vou leave your community? (Chec		
	you leave your community? (Chec		
	you leave your community? (Chec	k all that apply.) Where do yo	u go to obtain these
Shopping	tica		
Personal needs			
Banking []	tica		
Employment E	V 1		
Social needs	AIIICH I		
currently use local bu	sinesses in the community?		
Yes No			
vould you continue to	use them if the Post Office is disco	ntinued?	
Yes No			
dress			
NI Ha			
Nanette	Lurts		
1304 St	ate Pointe 8	West Edmeston	NV
	Employment Social needs currently use local but Yes No would you continue to	Employment Edmeston Social needs currently use local businesses in the community? Yes No vould you continue to use them if the Post Office is disco	Employment Edmeston Social needs currently use local businesses in the community? Yes No vould you continue to use them if the Post Office is discontinued? Yes No dress Nanette Curtis



Postal Service Customer Questionnaire

F	Postal Services	Dally	Weekly	Monthly	Nove
â	s. Buying Stamps		P		
b	o. Mailing Letters		I		
c	. Mailing Parcels			V	
d	. Pick up Post Office box mail	Y			
е	. Pick up general delivery mail	4			
f.	Buying money orders			I	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			I	
h	Sending Express Mail				1
i.	Buying stamp-collecting material				I
C	Other Postal Services				
a	. Entenng permit mailings	YES	NO		
b	. Resetting/using postage meter	YE\$	INO		
N	onpostal Services				
а	Picking up government forms (such as tax forms)	YES	NO		
ь	. Using for school bus stop	YES	NO		
c	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
.1	Line and Salan Matter beauti	-/a			
d	. Using public bulletin board	YES	☐ NO		
е	Other	YES	☐ NO		
	If yes, please explain:				
D	o you pass another Post Office during business hours while traveling to or from wo	ork, or shapp	ing, or for r	ersonal ne	eds?
	-	YES	□ NO		
	If yes, please explain:				



		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
	For whi		o you leave your community? (Chec	ck all that apply.) Where do you go	to obtain these
	1	Shopping U	tica norwing &	ichfield Speiner.	
	d	Personal needs	Same		
		Banking	Edmotor		
	Z	Employment	Edmeston		
		Social needs			
	Πα νου	currently use local b	usinesses in the community?		
	D0 y00	,	-		h
		Yes No	11/11/11		
			1057 Office W	the only disino	· We
	If yes, v		use them if the Post Office is disco	The only Depines	
	If yes, v		use them if the Post Office is disco	ontinued?	
	If yes, v	vould you continue to	use them if the Post Office is disco	ontinued?	
ii		vould you continue to	use them if the Post Office is disco	ontinued?	
ii		vould you continue to	use them if the Post Office is disco	ontinued?	
ir		vould you continue to	Brenda Be	ontinued?	
		vould you continue to	Branda B	entinued?	12.19 5
		vould you continue to	Branda B	Ednester, ny	13/135
S	ng Ad	vould you continue to	Brende Be	entinued?	13/135
S	ng Ad	vould you continue to Yes No dress arren &	Brende Be	entinued?	13/195



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				
b.	Mailing Letters				Z
c.	Mailing Parcels				\square
d.	Pick up Post Office box mail				Z
e.	Pick up general delivery mail				I
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				IZ
1.	Buying stamp-collecting material				1
Ot	her Postal Services				
a.	Entering permit mailings	YES	J 140		
b.	Resetting/using postage meter	YES	1 NO		
No	npostal Services		,		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	1 NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain.				
d.	Using public bulletin board	YES	1 NO		
e.	Other	YES	NO		
	If yes, please explain:				
Dα	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for p	personal ne	eds?
	,	YES	NO		
	If yes, please explain:	50	nd po	ickag	es
				- 4	



receiv	have carrier delivery, there e Post Office box service of t service?	e will be no change to your delive or general delivery service, compl	ry service — proceed to question a ete this section. How will the propo	If you currently ased service compare to
	Better	Just as Good	No Opinion	Worse
<u>If</u>	yes, please explain:			
_	_	_		
	which of the following do yourses?	you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
V	Shopping U	tica, NY		
1	Personal needs	/		
7	Banking	/1		
	Employment			
	Social needs	13		
5. Do	way augraphy waa lagal bug	sinesses in the community?		
э. Бо	Yes No	sinesses in the community?		
lf y	es, would you continue to	use them if the Post Office is disc	ontinued?	
	Yes No			
K.A 111	A (1)			
Mailing	Address			
Name:	Pichard 4	Ellen Ho	dges	
Address:	10193 Sta	inbro Rd We	st Edmeston	NY13485
Telephone		-5854		
Date: 5	5-27-11			

2.



Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				W
b.	Mailing Letters				
C.	Mailing Parcels				N
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mail				W.
t.	Buying money orders				M
g.	Obtaining special services, including Certified Mall, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	☑ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	1 NO		
e.	Other	YES	M NO		
	If yes, please explain.				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	olng, or for p	personal ne	eds?
		V YES	☐ NO		
	If yes, please explain:	only	A pr	s au	agen
	Bester to France rosted carrier from h	Brooke	eld the	en Bu	agen



If use		Just as Good	No Opinion	Worse Worse
11 YES	, please explain:			
4. For wh		you leave your community?	Check all that apply.) Where do yo	ou go to obtain these
	Shopping	14	amilton ny	
	Personal needs	Alri et	2"	
W	Banking		new Beeline 74	
	Employment		Retired	
H	Social needs		Historical Society	& Brook o-din
Bleas If yes,	would you continue to Yes No	use them if the Post Office is	discontinued?	
Mailing Ad	dress			
Name: Be	atrice Tu	ttlO		
Address: /	50 Seles 1	Rd W. Edmiste	ny 13485	
Telephone:	315 899	461		
	5-125/2011	į.		



Postal Service Customer Questionnaire

Pos	tal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
ь.	Mailing Letters				Ø
c.	Mailing Parcels				K
đ.	Pick up Post Office box mail			\boxtimes	
e.	Pick up general delivery mail			\boxtimes	
ſ,	Buying money orders				2
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			□ \	
h.	Sending Express Mail				Z
ì.	Buying stamp-collecting material				D
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
ъ.	Resetting/using postage meter	YES	M- NO		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
ь.	Using for school bus stop	YES	№ МО		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	Ø NO		
	If yes, please explain:			_	
d.	Using public bulletin board	YES	M NO		
e.	Other	YES	₩ NO		
	If yes, please explain:				
Do v	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	sing, or for r	personal ne	eds?
20,	or pass and the same of the sa	X YES	☐ NO		
	If yes, please explain:			_	

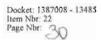


		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
	For whi		you leave your community? (Chec	sk all that apply.) Where do you go	o to obtain these
	Ø	Shopping	Ken Berlin	west Winlaid	oneonta
	X	Personal needs	1.	/ /	
	A	Banking	hen Ber	lin West min	whill
		Employment	retired	/	
	X	Social needs	Broot	Sector	
	ng Ad	dress			
ame:					
dress	i:				
elepho	ne:/00	7-847-	6355		
ale;	5/-	26/11			
			on a separate piece of paper and	attach it to this form. Thank you for	or taking the time to
omplet	e this q	uestionnaire. well of toffice	noke veryli	the different to save m	nce to m
-		11	~ /		1
			The cost	Las L'	U



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never			
a.	Buying Stamps							
b.	Mailing Letters		M					
G,	Mailing Parcels	П		G/U	M			
d	Pick up Politicity albory and	. 17		F	P.			
e	Pick or yes all deline as			TU/	A			
f.	Buy can de.			O.L.	M			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				A.			
ħ.	Sending Express Mail				1			
i.	Buying stamp-collecting material				8			
Oth	er Postal Services							
a.	Entering permit mailings	YES	M NO					
b.	Resetting/using postage meter	YES	MO E					
Nor	postal Services							
a.	Picking up government forms (such as tax forms)	YES	NO					
ъ.	Using for school bus stop	YES	NO I					
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO					
	If yes, please explain:							
d.	Using public bulletin board	YES	NO NO					
e.	Other	YES	MO NO					
	If yes, please explain:							
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shope	oing, or for i	personal ne	eds?			
D0 ,	you pass another tost office during bosiness hours trime traveling to arrive in	YES	☐ NO					
	If yes, please explain: by scoolfield a	00	neal	aun				
(aning the week to work							





3.	If you have receive F current s	ost Office box service	re will be no change to your deliver or general delivery service, compl	y service — proceed to question 4 ate this section. How will the propo	l. If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
4.	For wh		you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
		Social needs			
5	Do yo	o currently use local b	usinesses in the community?		
		Yes No			
	If yes,	would you continue to	use them If the Post Office is disco	ontinued?	
		162 NO			
Ma	iling A	ddress			
Nam	e:				
Addr	ess:				
Telej	ohone:				
Date					
					· -



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				
ъ.	Mailing Letters				
C.	Mailing Parcels				
đ.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i,	Buying stamp-collecting material				×
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	₩ NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	₩ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	✓ No		
	If yes, please explain:		-		
đ.	Using public bulletin board	YES	NO NO		
e.	Other	YES	ON 🖾		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for p	ersonal ne	eds?
		YES	₩ NO		
	If yes, please explain:				



3.	If you have receive Fourtent s	Post Office box service	e will be no change to your deliver or general delivery service, comple	y service — proceed to question 4 ete this section. How will the propo	If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
4.	For wi service		you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
		Social needs		-	
5.		Yes No	sinesses in the community? use them if the Post Office is disco	ontinued?	
Ма	iling A	ddress			
Nam	ne:				
Add	ress:				
Tele	phone:				_
Date	<u>:</u>				



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST EDMESTON Post Office for each of the following:

Pos	stal Services	Dally	Weekly	Monthly	Never
а.	Buying Stamps		M		
b.	Mailing Letters	×			
C.	Mailing Parcels				
ď.	Pick up Post Office box mail				X
e.	Pick up general delivery mail	×			
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	X			
h.	Sending Express Mail		X		
i.	Buying stamp-collecting material			M	
Oth	ner Postal Services				
a.	Entering permit mallings	YES	₩ NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	М ио		
	If yes, please explain:		77"		
d.	Using public bulletin board	X YES	□ NO		
٥.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for p	ersonal ne	eds?
		YES	M.NO		
	If yes, please explain:		t.		
				_	

,



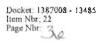
		Better Just as Good No Opinion Worse	
	If yes,	please explein.	
	_		
4.		ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these	
	services	Shopping	
		Personal needs	
		Banking	
		Employment	
	X	Social needs	
5.		currently use local businesses in the community? Yes No	
	,	would you continue to use them if the Post Office is discontinued?	
	[Yes No	
		·	
44.	لم ۸ حداث	·	
Ma	niling Add		
Ma Nam	00	aitlin + Will Carney	
Nam	00		13485
<u>Nam</u>	ress:	27 Co. Hwy. 18c West Edmeston, NY	13485
<u>Nam</u>	ne: <u>C</u>	27 Co. Hwy. 18c West Edmeston, NY	13485
<u>Nam</u>	ress: Co	27 Co. Hwy. 18c West Edmeston, NY	13485
Nam Add Tele	ress: Co	27 Co. thuy 18c West Edmeston, NY 25/11 additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to	13485
Add Tele Date	ress: 10	27 Co. thuy 18c West Edmeston, NY 25 11 additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to uestionnaire.	13485
Add Tele Date	ress: 10	27 Co. thuy 18c West Edmeston, NY 25 11 additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to uestionnaire.	13485
Add Tele Date	ress: 10	27 Co. thuy 18c West Edmeston, NY 25/11 additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to	13485
Add Tele Date	ress: 10	27 Co. thuy 18c West Edmeston, NY 25 11 additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to uestionnaire.	13485
Add Tele Date	ress: 10	27 Co. Hwy 18c West Edmeston, NY 315-855-4776 25/11 radditional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to uestionnaire. The very pleased to have this Post is in our town, Due of the Selling	13485

2.



Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Neve
a.	Buying Stamps				X
b .	Mailing Letters				X
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				X
Θ.	Pick up general delivery mail				X
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	ner Postal Services				9
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO X		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
ь.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO X		
ð.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		X YES	☐ NO		
	If yes, please explain: Brook field				
	- Moore freeze.				





3.	If you ha receive F current s	Post Office box service of	e will be no change to your deliver or general delivery service, comple	y service — proceed to questlon te this section. How will the prop	4. If you currently cosed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:			
4.	For wi servic		you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
	X	Shopping			
	X	Personal needs			
	X	Banking			
		Employment R	tired		
		Social needs			
5.	Do yo	u currently use local bus	sinesses in the community?		
		Yes No			
	If yes,		ise them if the Post Office is disco	ntinued?	
		Yes No			
Mai	iling Ad	ddress			
Nam	e: /	EREIDA D	E. CURTIS		
Addr	ess:	1356 BEAVE	ER CREEK Rd.		
Telep	phone:	315-899-3	886		_
Date	· Yr	1ay 25-11			



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps		M		
b.	Mailing Letters	W			
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail				
ė.	Pick up general delivery mail			M	
f.	Buying money orders			Y	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\Box	
h.	Sending Express Mail				
i,	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	Y NO		
۵.	Resetting/using postage meter	YES	NO.		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
ъ.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MNO		
	If yes, please explain:				
ď.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	Y NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oing, or for a	ersonal ne	eds?
23	, ,	YES	₩ NO		
	If yes, please explain:	***************************************			



		Better			No Opinion	1	Worse
	If yes,	please explain:					
4.	For whi service:		you leave your community? (Che	ck all that appl	ly.) Where do you go	to obtain th	ese
	V	Shapping					
		Personal needs			_		
	Y	Banking	-		_		
		Employment					
		Social needs					
				_			
5.	Do vou	currently use local bo	usinesses in the community?				
5.	Do you		usinesses in the continuinty?				
		Yes No					
	,						
	If ves. w		use them if the Post Office is disc	ontinued?			
	If yes, w	vould you continue to	use them if the Post Office is disc	ontinued?			
	If yes, w		use them if the Post Office is disc	ontinued?			
	If yes, w	vould you continue to	use them if the Post Office is disc	ontinued?			
	lf yes, w	vould you continue to	use them if the Post Office is disc	ontinued?			
Mail	1	vould you continue to	use them if the Post Office is disc	ontinued?			
Mail	If yes, w	vould you continue to	use them if the Post Office is disc	ontinued?			
	ling Ad	vould you continue to	use them if the Post Office is disc	ontinued?		_	
Name	ling Ad	vould you continue to	J Mullit		/ %		
Name	ling Ad	vould you continue to	Jene them if the Post Office is disc	ontinued?	18		
Name	ling Ad	vould you continue to	J Mullit County High Edmiston		18		
Name Addre	ling Ad	vould you continue to	J Mullet County High Edmiston				
Name Addre	ling Ad	vould you continue to	J Mullet County High Edmeston				
Name Addre Telep Date:	ling Add	Yes No No dress 5521 Ulast	J Mullet County High Edmeston 27 - 2011	way N.y.	13485	or taking the	lime to
Name Addre	ling Addes	Yes No No dress 5521 Ulast	J Mullet County High Edmiston	way N.y.	13485	or taking the	time to
Name Addre	ling Add	Yes No No No No No No No No No No	January High County High Edmiston 27 - 2011 son a separate piece of paper and	N.y.	13485	_	time to
Name Addre	ling Add	Yes No No No No No No No No No No	January High County High Edmiston 27 - 2011 son a separate piece of paper and	N.y.	13485	_	time to
Name Addre	ling Add	Yes No No No No No No No No No No	Jameston. County High Edmeston. 27 - 2011 son a separate piece of paper and t moved here	N.y.	13485 is form. Thank you to	appy	time to
Name Addre Telepi Date:	ling Add	Yes No No No No No No No No No No	Jameston. County High Edmeston. 27 - 2011 son a separate piece of paper and to moved here have a post	N.y.	13485 is form. Thank you to	appy	
Name Addre Telepi Date:	ling Add	Yes No No No No No No No No No No	January High County High Edmiston 27 - 2011 son a separate piece of paper and	N.y.	13485 is form. Thank you to	appy	

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				1 travely
ხ.	Mailing Letters Mailing Parcels Bridgewater P.O. new				I T
C.	Mailing Parcels Bridgewater P.O. Moro				- rarely
đ.	Pick up Post Office box mail				
e.	Pick up general delivery mail				ø,
f.	Buying money orders				v .
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø,
ħ.	Sending Express Mail				\mathbf{r}
í.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	1 NO		
b.	Resetting/using postage meter	YES	☑ NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
þ.	Using for school bus stop	YES	1 NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:	11-11-1-11			
d.	Using public bulletin board	YES	NO NO		
е	Other	YES	NO NO		
	If yes, please explain:		·		
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for s	personal ne	eds?
		YES	NO	Bridge	eds? walir or usten
	If yes, please explain:			Elm	riston



 reć 	ou have seive Pos rrent sen	st Office box service or	will be no general	change to your delivery service,	delivery service — complete this sect	proceed to question 4. If ion. How will the proposed	you currently d service compare to
		Better		Just as Good		No Opinion	Worse
	If yes,	olease explain:					
	For which		υ leave y	your community	? (Check all that ap	ply.) Where do you go to	obtain these
		Shopping			Utica		
		Personal needs			4		
		Banking			Edmesten		
	\Box_{I}	Employment / tel	week				
	V	Social needs					
5.	Πα ναυ σ	currently use local busin	nesses in	the community	7		
.]	Yes No			•		
	If yes, w	ould you continue to us	e them if	the Post Office	is discontinued?		
		Yes No					
Mailir	ng Add	iress	0				
Name:	65	rehard of t	lain	e Mur	shy		
<u>Address</u>	2	21 County	Liva	y 18C,	W. Ume	ton, ny 13	3485
Telepho	one: .	315-855-	1582	7		<i>U</i>	
Date:	5/2	6/11					



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				唇
b.	Mailing Letters				#
c.	Mailing Parcels				4
d.	Pick up Post Office box mail				E
e.	Pick up general delivery mail				#
ŧ.	Buying money orders				#
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h,	Sending Express Mail				唇
ł.	Buying stamp-collecting material				雪
Oth	er Postal Services				
а.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
1 .	Picking up government forms (such as tax forms)	YES	# NO		
٥.	Using for school bus stop	YES	NO NO		
3 .	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
i.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	II yes, please explain:		171		
O-	you pass another Post Office during business hours while traveling to or from wo	ork or shopp	olog or for	necennal ne	
	If use please evaluin:				
	We literally the 5(12) mile from the		A	0	
1	It yes, please explain: We literally I've 5 (12) mile from the Brookfield my post office. So we do	0 all 6	tou	v B	sta
	rese. Because we have sural postal deli	werr	1+ 90	es th	500
l	vest Edmeston which is about 10-15 min	, Je d	(i)L	for 03	



	Better Just as Good No Opinion Worse
If ye	s, please explain:
4. For v	nich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these
JET VI	Shapping
1	Personal needs
-	Banking
	Employment
1	Social needs
5. Do ye	J currently use local businesses in the community?
_	Yes No
If yes	would you continue to use them if the Post Office is discontinued?
	Yes No
Mailing A	ddress
	feret Lee Ann Cucci
Name:	1 12 12
ddress:	2219 Beaver Greek Rd West Edmeston, NY 134
P.	315.899.8927



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
а	Buying Stamps			X	
b.	Mailing Letters		X		
C.	Mailing Parcels		M		
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				区
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ħ.	Sending Express Mail				N
i.	Buying stamp-collecting material				M
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO X		
ъ.	Resetting/using postage meter	YES	NO 🖂		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b .	Using for school bus stop	YES	M MO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M MO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
Θ.	Other	YES	ON [
	If yes, please explain:				
Dσ	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for r	personal ne	eds?
- *	, ,	YES	M NO		
	If yes, please explain:				



	Better		Just as Good		No Ópini	on	Worse
	If yes, please explain:	Will 1	MG L	Put up	A Rw	al Bux	
4.	For which of the following services?	do you leave y	our community	? (Check all that	apply.) Where	do you go to ot	otain these
	Shopping						
	Personal needs						
	Banking	_					
	Employment						
	Social needs						
5.	Do you currently use local	l businesses in	the community	?			
	If yes, would you continue Yes N		the Post Office	is discontinued?			
Mai	If yes, would you continue		the Post Office	is discontinued?			
M ai	If yes, would you continue Ves N	my KI h	JEST.	Edres tov	~ Uel	FIVE 1	OEPT
	If yes, would you continue Yes N Illing Address e: A	my KI h	JEST.	Edres tov	~ Uel	FIVE 1	Dept Educat 14 13481
<u>Name</u>	If yes, would you continue Yes N Illing Address e: A	co Hu	JEST.	Edres tov	~ Uel	FIVE 1	Dept - 17 13481



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST EDMESTON Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps				M
ხ.	Mailing Letters				M
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail				N
f.	Buying money orders				M
g.	Obtaining special services, Including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				A
h.	Sending Express Mail				N
i.	Buying stamp-collecting material				N
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	MNO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO.NO		
e.	Other	YES	M NO		
	If yes, please explain:	0.0			
Do.	you pass another Post Office during business hours while traveling to or from wo	rk, or shop	ping, or for t	personal ne	eds?
D0 ,	you pass another 1 ost office outling bosiness mades with traveling to or hom we	YES	☐ NO		
	If yes, please explain	Married A	Seeman A.		
	Juse the Brookfield	nas	ta	Pke	ce
	Juse the Grookfield of		0	7	

Bety Kniffer.



3.		e will be no change to your deliver or general delivery service, compli		
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	services?	you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment	NA		
	Social needs			
5.	Do you cuπently use local bu	sinesses in the community?		
	Yes No			
		use them if the Post Office is disco	onlinued?	
	Yes No			
Mai	ling Address	N.		
Name	Betty 1	P. Bruspen		
Addre	ess: 10,349	Baldwin &	Post, Bros	pfield My
Telep	ohone: 3/5-8	399-8980		
Date:	5/27/11			



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly_Never
8.	Buying Stamps			
b.	Mailing Letters		M	
C.	Mailing Parcels			
ď.	Pick up Post Office box mail			
e.	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
h.	Sending Express Mail			
i.	Buying stamp-collecting material		V	
Oth	er Postal Services			
а.	Entering permit mailings	YES	☐ NO	
b.	Resetting/using postage meler	YES	☐ NO	
Nor	npostal Services			
a.	Picking up government forms (such as tax forms)	YES	□ NO	
b.	Using for school bus stop	YES	NO	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO	
	If yes, please explain:		,	
		-		
d.	Using public bulletin board	YES	☐ NO	
e.	Other	YES	☐ NO	
	If yes, please explain:			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal needs?
	, .	YES	NO	
	If yes, please explain:			



	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	For which of the following do services?	you leave your community? (Chec	sk all that apply.) Where do you go	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
),	Do you currently use local bu	sinesses in the community?		
		use them if the Post Office Is disco	ontinued?	
1ai		use them if the Post Office Is disco	ontinued?	
	Yes No	use them if the Post Office Is disco	ontinued?	
ame	Yes No ling Address	use them if the Post Office Is disco	ontinued?	
ame ddre	Yes No No No No No No No No No No	use them if the Post Office Is disco	ontinued?	
lame ddre	Yes No ling Address	use them if the Post Office Is disco	ontinued?	

2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
а.	Buying Stamps			\boxtimes	
ъ.	Mailing Letters	\triangleright			
С	Mailing Parcels			*	-
d.	Pick up Post Office box mail				X
е.	Pick up general delivery mail	\boxtimes			
f.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				\boxtimes
j.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO X		
	If yes, please explain:				
đ.	Using public bulletin board	YES	⋈ NO		
Θ.	Other	YES	™ NO		
	If yes, please explain:		_		
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shoor	oina, or for r	oersonal ne	eds?
50	you padd dilettor to day office during dodined floor a firm that carry to dr floor the	YES	∏ NO		
	If yes, please explain:	or constant	- CO		
				_	



	☐ Better	Just as Good	☐ No Op	inion Worse
If ye	s, please explain:			
Facus	high of the following d	o you leave your community? (Chec	k all that annly \\\/he	are do vou ao to obtain these
4. servic		you leave your community r Correct	k zii (tat appiy.) vette	ne oo you go to obtain these
X	Shopping	TICH		
X	Personal needs	· · · · ·		
X	Banking (1.1)	11.0		
	Employment			
	Social needs	ut, cA		
5. Do yo	u currently use local b	usinesses in the community?		
	Yes No			
If yes,	would you continue to	use them if the Post Office is disci	intinued?	
	Yes 🔀 No			
Mailing A	ddress			
Jame:	enneth le	entaker		
\ddress:	10031B1 B	a West Edmeston	ny 13485	
elephone.	315 899 5	891	v	
·			_	_
	5-17-11	<u> </u>		



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps		W		
b,	Mailing Letters		W		
C.	Mailing Parcels				W
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				Y
f.	Buying money orders			S	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				4
١,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
ъ.	Resetting/using postage meter	YES	NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	WNO		
	If yes, please explain:				
ď.	Using public bulletin board	YES	YNO		
e.	Other	YES	Y NO		
	If yes, please explain:				
Dα	you pass another Post Office during business hours while traveling to or from wo	rk or shorr	ona or for i	nersonal ne	eds?
DO.	you pass shorter those online doining obstitions from white traveling to or from we	YES	W NO	- 5,55,161 110	
	If yes, please explain.				



	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
For w	thich of the following di ces?	o you leave your community? (Checl	call that apply.) Where do you go	to obtain these
Y	Shopping (orwich or	utica	
	Personal needs			
	Banking			
	Employment			
	Social needs			
If yes,	Yes No would you continue to Yes No	use them if the Post Office is discor	ntinued?	
1ailing A	ddress			
-	ddress	and		
Mailing A	aya l	and Hy Rd 41	West Fame	ston lu
ame:	ddress ava 1 224 Cm 602-4	anub 1ty Rd 41 35-7058	West Fame	ston lu
ame:	ddress ava 1 2a4 Cr 607-4:	anub 1ty Rd 41 35-7058	West Fame	ston lu

2



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Neve
а.	Buying Stamps		X		
b.	Mailing Letters		Ø		
C.	Mailing Parcels		X		
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail		X		
f.	Buying money orders		X		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X		
h.	Sending Express Mail		429		
1.	Buying stamp-collecting material		A		
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	□ №		
Noл	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b,	Using for school bus stop	YES	□ №		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
		1742			
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	П ИО		
	If yes, please explain:				
Do v	vou pass another Post Office during business hours while traveling to or from wo	ork, or shope	oing, or for a	ersonal ne	eds?
)		YES	20		
	If yes, please explain:		9/		



3.	If you have receive F current se	ost Office box service	e will be no change to your deliven or general delivery service, comple	/ service — proceed to question a ste this section. How will the propo	4. If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	if yes	s, please explain:			
4.	For wh		you leave your community? (Chec	k all that apply.) Where do you go	o to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
		Social needs			
5.		Yes No	isinesses in the community? use them if the Post Office is disco	ntinued?	
Mai	iling Ad	ddress			
Nam	e: 🔏	3/1/5 TI	PUCKS + SAL	VAGE	
Addr	ess: L	Box 55	Route 41 WF	STEPMESTON	N.Y. 13485
Telep	ohone:	607	- 847-80	25	
Date:	:		5- <u>2</u> 7-//		



Postal Service Customer Questionnaire

Postal Services Bulying Stamps Buying Stamps Buying Stamps Buying Stamps Buying Letters C. Mailling Parcels C. Pick up Post Office box mail C. Pick up general delivery mail C. Buying money orders C. Ditaining special services, including Certified Mail, Registered Mail, Insured Mail, Cellivery Confirmation, or Signature Confirmation D. Sending Express Mail C. Buying stamp-collecting material C. Buying stamp-collecting material C. Buying stamp-collecting material C. Pick up government forms C. Resetting/using postage meter C. Pick up government forms C. Sesting permit mailings C. Assisting up government forms C. Sasisting up government forms C. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: C. Using public bulletin board C. Other C. Other C. Other C. Other C. Other C. Other C. Stamp of the post Office during business hours while traveling to or from work, or shopping, or for personal needs? C. YES NO C. Stamp of the post Office during business hours while traveling to or from work, or shopping, or for personal needs? C. YES NO C. Stamp of the post Office during business hours while traveling to or from work, or shopping, or for personal needs? C. YES NO C. Stamp of the post Office during business hours while traveling to or from work, or shopping, or for personal needs?						
b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail g. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs?	Pos	stal Services	Dally	Weekly	Monthly	Never
c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail g. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as lax forms) b. Using for school bus stop c. Assisting senior critzens, persons with disabilities, etc. If yes, please explain: D. YES NO Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	a.	Buying Stamps				V
d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms a. (such as (ax forms) b. Using for school bus stop C. Assisting senior critzens, persons with disabilities, etc. If yes, please explain: D. YES NO Other If yes, please explain: D. YES NO D. YES NO D. YES NO D. YES NO The Third Mail Not the Confirmation of the personal needs? The Confirmation of the Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	b.	Mailing Letters				V
e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior critizens, persons with disabilities, etc. If yes, please explain: D. YES NO Other If yes, please explain: D. YES NO D. YES NO Other Other YES NO D. YES NO Other YES NO	C.	Mailing Parcels				
f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail l. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Entering permit mailings Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: D. YES NO Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	d.	Pick up Post Office box mail				1
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mall, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail l. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop C. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	e.	Pick up general delivery mail				1
Mall, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail l. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop C. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	f,	Buying money orders				4
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
Other Postal Services a. Entering permit mailings	h.	Sending Express Mail				W
a. Entering permit mailings	t.	Buying stamp-collecting material				
b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	Oth	er Postal Services				-
Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	a .	Entering permit mailings	YES	NO		
a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO YES NO YES NO	ъ.	Resetting/using postage meter	YES	NO		
b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO NO YES NO YES NO	Nor	npostal Services				
c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO	a.		YES	NO		
If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	b.	Using for school bus stop	YES	NO		
d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO		If yes, please explain:				
If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	d.	Using public bulletin board	YES	NO		
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	e.	Other	YES	NO NO		
YES NO		If yes, please explain:				
If yes, please explain.	Do	you pass another Post Office during business hours while traveling to or from wo	,	oing, or for p	ersonal ne	eds?
If yes, please explain.			YES	NO		
		If yes, please explain.	120	oard 2	911:10	



3.	If you have receive Procurrent se	ost Office bax servic	ere will be no change to your deliver e or general delivery service, compl	ry service — proceed to question ete this section. How will the property	4. If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	II yes.	, please explain:			
4.	For wh		o you leave your community? (Chec	ck all that apply.) Where do you go	o to obtain these
	V	Shopping			
	W	Personal needs			
	W	Banking		_	
	V	Employment			
		Social needs			
5.	ŕ	Yes No	ousinesses in the community? In use them if the Post Office is disca	ontinued?	
Ма	iling Ad	dress			
Nam	e:				
Addr	ess:				
Telej	phone:				
Date	:	_	_	_	



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\bowtie	
ъ.	Mailing Letters	Ø.	M		
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
£	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
t.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
ď.	Using public bullelin board	YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		YES	NO NO	01	
	If yes, please explain:	10/	07	Les	_



current service?	Just as Good	No Opinion	Worse
If yes, please explain:			
, , (
4. For which of the following services?	g do you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
Shapping			
Personal needs		_	
Parties			
Banking			
Employment			
Social needs			
[
5. Do you currently use loca	al businesses in the community?		
Yes N	do .		
If yes, would you continue	e to use them if the Post Office is disco	ntinued?	
Yes N	o		
Mailing Address			
Name: BURT W	Maney Kal	oler	
Address: VS8 W	· Camesto	in Rolly	Dest Clime
Telephone: 315 - 0	955-4267		
~ 21	\ \	_	
Date: 5 - 0 6 -	1		
		attach it to this farm. Thank you	for taking the time to
	ents on a separate piece of paper and		
Salan	g as receive	a mail d	elwer to
30 Con	9 43	in him s	famps-
maild	ook and co	00000	
11	s too War	theet us	s much,



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
ხ.	Mailing Letters	d			
c.	Mailing Parcels			W	
d.	Pick up Post Office box mail			B	
e.	Pick up general delivery mail				
f.	Buying money orders				lie
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ከ.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	1 NO		
b.	Resetting/using postage meter	YES	1 NO		
Nor	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain: In al orating for Ireal food bank				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	☐ NO		
Do.	If yes, please explain; Occion for you stamp pughtoms of Coursell you pass another Bast Office during business hours while traveling to or from wo			nersonal ne	eds?
50	, see pass singly system of the during business flours willie traveling to of florif we	YES	NO		
	If yes, please explain: Rolined - pass all own country int	raneles	y bet	de na	t
	necessaraly use them.				



3. r		ost Office box service		livery service — proceed to questli mplete this section. How will the pr	
		Better	Just as Good	No Opinion	Worse
	If yes,	, please explain:			
4.			you leave your community? (C	theck all that apply.) Where do you	go to obtain these
	service	Shopping			
	V	Personal needs			
		Banking			
		Employment			
	D	Social needs			
5.	Do you		isinesses in the community?		
	lf usa u	Yes No	use them if the Boot Office is d	iocontinuo da	
	ir yes, v	Yes No	use them if the Post Office is d	iscontinued?	
Mail	ing Ad	dress			
Name	1	Dorothy	Prentice		
Addre	ss: \	1077 Ho	xie Pd.W.8	Edmeson, NY	13485
Teleph	none:				
Date:		ay 27, 2	611		
		additional comments uestionnalre.	on a separate piece of paper a	and attach it to this form. Thank yo	u for taking the time to
W.	heit	happened	to Saturday	alosengs o	1 a faction
8	o me	who be r	ural commun	ties because of	a g
su	Liten	n with t	is much waste	ties because g	

2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly Never
a.	Buying Stamps			
b.	Mailing Letters		\bowtie	
c.	Mailing Parcels			
d.	Pick up Post Office box mail	\bowtie		
e.	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
h	Sending Express Mail			
1,	Buying stamp-collecting material			
Oth	er Postal Services			
а.	Entering permit mailings	YES	⊠ NO	
b.	Resetting/using postage meter	YES	⊠ NO	
Noı	postal Services			
a.	Picking up government forms (such as tax forms)	YES	⊠ NO	
b.	Using for school bus stop	YES	⊠ NO	
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⋈ NO	
	If yes, please explain:			
ď.	Using public bulletin board	YES	≥ NO	
Θ.	Other	YES	⊠ NO	
	If yes, please explain:		State L	
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal needs?
		X YES	□ NO	
	If yes, please explain:	only	1-2	Times Mont



3.	If you have receive P current se	ost Office box service	re will be no change to yo or general delivery service	ur delivery sen e, complete thi	rice — proceed to ques s section. How will the	tion 4. If you curr proposed service	ently compare to
		Better	Just as Good		No Opinion	\boxtimes	Worse
	If yes	, please explain:		_			
4.	For wh		you leave your communi	ty? (Check all t	hat apply.) Where do yo	ou go to obtain th	ese
	\boxtimes	Shopping / X /	Conthey				
	X	Personal needs	Monthly	_			
		Banking / X)	MONTHLY				
	F .	Employment	7				
		Social needs					
5.		Yes No	usinesses in the communi		ed?		
Ма	iling Ac	ldress					
Nam	ne:	Helen	Jagger	S			
Add	ress:	P.O. Box	48 W	est	Edmesto	n, N.Y. 1	3485
Tele	phone:	315-80	55-7640			_	
Date	:	5-26-					



Postal Service Customer Questionnaire

	Pos	stal Services	Dally	Weekly	Monthly	Never	
	a.	Buying Stamps					
	b.	Mailing Letters			V		
	C.	Malling Parcels			V		
	d.	Pick up Post Office box mail				V	
	e.	Pick up general delivery mail				V	
	f.	Buying money orders				V	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
	h.	Sending Express Mail			V		
	i.	Buying stamp-collecting material				V	
	Oth	er Postal Services					
	a.	Entering permit mailings	YES	NO			
	b.	Resetting/using postage meter	YES	NO			
	Nor	postal Services					
	a.	Picking up government forms (such as tax forms)	YES	NO			
	b.	Using for school bus stop	YES	NO			
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO			
		If yes, please explain.					
	d.	Using public bulletin board	YES	WNO			
	e.	Other	YES	NO			
		If yes, please explain:					
2.	Do y	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	personal ne	eds?	
			YES	_ NO	1	-1.	ř.
		If yes, please explain:	NEW	BERL	IN	1341	1
		E-AND MOST OF OUR NEIGHBORS AT					15
	10.00	E SOUTH END OF ZIP 13485 AL			445	USE	
		ERLIN P.O NEW BERLIN IS AN				BAN	K,
ROCE	H	STORE, GAS STATIONS, BHARMACH, IT	ETAU	CHNTS) wi	E 60	
AU	-	THE TIME, WEST EDMESTON IS TO	CEALLY	TU	ST A	Fo	eW)
NSE	5.	- NO REKSON to GO HERE! LET	USI	SE I	NEW	BET	2LIN
	,	- A. C.	A . W. ST. 377	o mli	4, 20	DEF	MAT



3.	If you hav receive Po current se	ost Office box service	ere will be no cha e or general deliv	ange to your delivery s very service, complete	ervice — pro this section.	ceed to question How will the prop	4. If you currently osed service compare to
		Better	Jus	at as Good	t	No Opinion	Worse
	If yes.	please explain:					
4.	For whi		lo you leave your	community? (Check a	all that apply.) Where do you go	to obtain these
		Shapping	New	BERLIN	134	+11	
	V	Personal needs	11	11			
	M	Banking	NOR	wich		_	
	V	Employment	NEW	BERLIN			
	W	Social needs	11	((
5.		Yes No Would you continue to Yes No	NOT	community? WEST Post Office is disconti)	
Mai	ling Ad	dress					
Name	e: F	ZANDOLA	H N	INED			
Addre	ess:	0103	CHESE	BRO RE	>	1348	5
Telep	hone:(607-84	7-949	8			
Date:	5	-26-1	(



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				M
b.	Mailing Letters				X
c.	Mailing Parcels				X
d	Pick up Post Office box mail				A
e.	Pick up general delivery maíl	. (<u>)</u>): /			A
ſ.	Buying money orders				1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				N
h.	Sending Express Mail				A
i.	Buying stamp-collecting material				1
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO INO		
Nor	apostal Services				
a.	Picking up government forms (such as tax forms)	YES	Уио		
b.	Using for school bus stop	YES	Ж ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ X NO		
	If yes, please explain:				
	Haliana Milaha Wallaha and		17/110		
ď.	Using public bulletin board	YES	M NO		
e.	Other	YES	Мио		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain: Brookfield				



3.		ost Office box serv	there will be no change to your deliver ice or general delivery service, comple		
		Better	Just as Good	No Opinion	Worse
	II yes	, please explain:			
4.	For wh		do you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	X		Jorwich New Hart	ford_	
		Personal needs	<u> </u>		
	X	Banking N	ew Berlin, Sherbu	urne New Hartford	Y
	M	Employment	Norwich		
	X	Social needs	Brookfield, New Ha	rtford, Sherbury	re Hamilton
5.		Yes No	to use them if the Post Office is disco	intinued?	
Mai	iling Ac	dress			
Nam	e :	Strack	<u>-</u>		
Addr	ess:	901 Aca	demy Rd. West	Edmeston, 3	485
Teleg	оћопе'	315-8	99-3365		
Date		5-25-1	<u> </u>		
			nts on a separate piece of paper and		
		Dur m	oil carrier-Gene	- is factast	1000
		change	oil carrier-Gene e his route!	_	



Postal Service Customer Questionnaire

Postal Services Buying Stamps Mailing Letters Mailing Parcols Pick up Post Office box mail Pick up Post Office box mail Pick up Spenaral delivery mail Buying special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Buying stamp-collecting maternal Buying stamp-collecting maternal Cher Postal Services Entering permit mailings Resetting/using postage meter Non-postal Services Picking up gowernment forms Picking up gowernment						
b. Mailing Letters c. Mafling Parcols d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Co you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: T. Live IN BROKFIELD, NY. PASS IT EVERYCHAY Could NETER UNDERSTAND, Unity, UEST EDMESTAN UNIS OUR FOST OFFICE. TELLUC 2112 CORTON LAKE F Phiscally BROKFIELD I Lose BROKFIELD To SE BROKFIELD	Pos	tal Services	Dally	Weekly	Monthly	Never
c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain: Thus in brookfield, N.Y. Pass it Everycky Could NETER UNDERSTAND, why USST EDMESTAN UNSSTAND UNSSTAND UNSSTAND CONTACT CONTAC	a .	Buying Stamps			V	
d. Pick up Post Office box mail e. Pick up general delivery mail f. Buyling money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buyling stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Entering permit mailings b. Wesetting/using postage meter Nonpostal Services a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board a. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Thus in brookfield, NY PASS IT Exprychay Could near unwards and the forms and	b.	Mailing Letters				
e. Pick up general delivery mail I. Buyling money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buyling stamp-collecting maternal Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as lax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Thus in brookfield, NY PASS it explayed the standard of the personal needs? Was out fost office. Thus Standard Tuse Brookfield Phiscarly Brookfield Tuse Brookfield Phiscarly Brookfield Tuse Brookfield	c.	Mailing Parcels			V	
I. Buying money orders g. Obtaining special services, including Certified Mail. Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting maternal Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop C. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board g. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or phopping, or for personal needs? If yes, please explain: T. Live in brookfield, N.Y. Pass it Everychy Could need to the Confirmation WAS OUR FOST OFFICE. Third 2012 Gortan Lake in Phistory by Brookfield I Tose Brookfield Phistory by Brookfield I Tose Brookfield	ď.	Pick up Post Office box mail				Ø,
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting maternal Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. [ciking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Oo you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? If yes, please explain: Thue IN BROCKFIELD, NY, PASS IT EVERYORY COULD NEED UNDERSTAND, why, UEST EDMESTAN WAS OUR FOST OFFICE, Thure 2012 Gorton Lake F Phiscally BROCKFIELD To See BROCKFIELD Phiscally BROCKFIELD To See BROCKFIELD If yes, BROCKFIELD TO SEE BROCKFIELD	Θ.	Pick up general delivery mail			5	V
Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting maternal Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Thur in brookfield, NY, Pass it everyclay Could work full of NY, Pass it everyclay Was one post office. Thure 2 2112 Gorton Lake for Phiscally Brookfield I Tuse Brookfield Phiscally Brookfield I Tuse Brookfield Tuse Brookfield Other Phiscally Brookfield I Tuse Brookfield If yes, Please Pash field Other Phiscally Brookfield I Tuse Brookfield Other Pash I therefore Pash I all of Tuse Brookfield Other Pash I therefore Pash I all others Pash I therefore Pash I all others Pash I all others Pash I all others. Other Pash I therefore Pash I all others Pash I all others Pash I all others.	f.	Buying money orders			W.	
i. Buying stamp-collecting material	g.				Ø	
Other Postal Services a. Entering permit mailings	ክ.	Sending Express Mail				
a. Entering permit mailings b. Resetting/using postage meter YES NO Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop YES NO No YES NO YES	i.	Buying stamp-collecting material				V
b. Resetting/using postage meter	Oth	er Postal Services				
Nonpostal Services a. Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Thue In Brockfield, NY Pass IT Everychy Could neath uncertainty, why west Edmeston Was out fost office. Thus 2010 Gorton Lake to Phiscally Brockfield I Tuse Brockfield I tuse Brockfield Tuse Brockfield Tuse Brockfield I tuse Brockfield	a.	Entering permit mailings	YES	NO		
a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Thue in brockfield, NY- Pass it everywhy Could need under the country of the property of the country of the property of the country of the property of the country of	b.	Resetting/using postage meter	YES	NO		
b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Thue in brockfield, NY Pass it everychy Could never traveling to or from work, or shopping, or for personal needs? Was one fost office. Thire 2112 Gorton Lake the Phisoally Brockfield I Tuse Brockfield Phisoally Brockfield I Tuse Brockfield Tuse Brockfield Tuse Brockfield Tuse Brockfield	Nor	postal Services	/			
c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Vestaria Vestaria	a.		VES.	☐ NO		
d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Thue in brockfield, NY-PASS IT Everychy Could nearly think risk and, why that Edmestan Was our fost office. Third 200 Gorton Lake to Phiscally Brockfield I Tuse Brockfield	b .	Using for school bus stop	YES	₩ NO		
d. Using public bulletin board a. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Thue in brookfield, NY pass it everychy Could never under the property of the property of the pass of the phiscally Brookfield I tuse brookfield WYES NO WYES NO WAS IT EVERYCHY Could never under the phiscally Brookfield I tuse brookfield Whiscally Brookfield I tuse brookfield I tuse brookfield WYES NO If yes, please explain:	c.	Assisting senior citizens, persons with disabilities, etc.	YES	V NO		
e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Thur in brockfield, NY. Pass it Everychay Could never understand, why, utsi Edmeston was our fost office. Thur 2112 Gorton Lake to Phiscally Brockfield I Tuse Brockfield		If yes, please explain:				
If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Thur in brookfield, NY- PASS IT EVERYCHY Could NEVER UNDERSTAND, why, UEST EDMESTAN WAS OUR FOST OFFICE. Thur 2112 GORTON LAKE F Phiscally Brookfield I Tose Brookfield	d.	Using public bulletin board	YES	□ NO		
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: FLIVE IN BROCKFIELD, NY-PASS IT EVERYCLAY Could NEVER UNDERSTAND, why, UEST EDMESTON WAS OUR POST OFFICE. Third 2112 GORTON LAKE F Phiscally BrockField I Tuse Brockfield	Θ.	Other	YES	☐ NO		
If yes, please explain: If LIVE IN BROOKFIELD, NY PASS IT EVERYCAY Could NEVER TUNDERSTAND, Why, UEST EDMESTON WAS OUR POST OFFICE. I LIVE 2112 GORTON LAKE TO Phiscally BROOKFIELD I TUSE BROOKFIELD		If yes, please explain:				
If yes, please explain: If LIVE IN BROOKFIELD, NY-PASSIT EVERYCLAY Could NEVER TINDERSTAND, Why, UEST EDMESTON WAS OUR POST OFFICE. ILIVE 2112 GORTON LAKE F Phiscally BROOKFIELD I TUSE BROOKFIELD	Do v	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for p	personal ne	eds?
I LIVE IN BROOKFIELD, NY PASSIT EVERYCHY Could NEVER GIVERSTAND, WHY, UEST EDMESTON WAS OUR POST OFFICE. I LIVE 2112 GORTON LAKE F Phiscally BROOKFIELD I I USE BROOKFIELD	ĺ			-		
Could NEVER UNDERSTAND, Why, UEST EDMESTON WAS OUR POST OFFICE. ILIVE 2112 GORTON LAKE F Phiscally BROOKFIELD I I USE BROOK FIELD		If yes, please explain:				
Could NEVER UNDERSTAND, Why, UEST EDMESTON WAS OUR POST OFFICE. ILIVE 2112 GORTON LAKE F Phiscally BROOKFIELD I I USE BROOK FIELD		7	4		- î	
Could NEVER UNDERSTAND, Why, UEST EDMESTON WAS OUR POST OFFICE. ILIVE 2112 GORTON LAKE F Phiscally BROOKFIELD I I USE BROOK FIELD			SITE	TERRE	Chay	
WAS OUR POST OFFICE. ILIVE 2112 GORTON LAKE P Phiscally BROOKFIELD I I USE BROOK FIELD		Could AFUFL GUDERSTAND, why	, UE.	ST FDI	MFST	3/
Phiscally Brookfield I TUSE Brookfield POST OFFICE FOR All THAT I ASWERED.		WAS OUR POST OFFICE. ILIVEG	2112	GORT	onla	KEF
POSTOPPICE FOR ALL THAT I ASWERED.		Phiscally Brookfield 1 I	USE 1	BROOK	fic	10
		POST OFFICE FOR All THAT I	ASW	ERE.	D	



3.	If you ha receive f current s	Post Office box service	e will be no change to your de or general delivery service, co	allvery service — pomplete this section	roceed to question 4 n. How will the propo	I. If you currently osed service compare to
		Better	Just as Good		No Opinion	Worse
	If yes	s, please explain:				
4.	For wis		you leave your community? (Check all that appl	y.) Where do you go	to obtain these
		Shopping				
		Personal needs				
		Banking				
		Employment				_
		Social needs				
5.		Yes No	sinesses in the community?	discontinued?		
Ма	iling A	ddress				
Nam	16:					
Add	ress:					
Tele	phone:					
Date	ə:					

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			X	
b.	Mailing Letters		X		
c.	Malling Parcels				X
d.	Pick up Post Office box mail				*
e.	Pick up general delivery mail				X
f.	Buying money orders				M
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
а.	Entering permit mailings	YES	M) NO		
b.	Resetting/using postage meter	YES	Ои 🔀		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	MO		
ь.	Using (or school bus stop	YES	X 40		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	Д но		
	If yes, please explain.				
			1777		
d.	Using public bulletin board	YES	X NO		
e.	Other a 3 or 4 day trip.	X YES	□ ио		
	If yes, please explain:		_		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?
	Shopping trip to Norwich we pass post office in Sherbune about 15 miles	X YES			
	about 15 miles				



	Better	Just as Good		No Opinion	U Worse
If yes	please explain:				
For wi	nich of the following	do you leave your community	? (Check all t	that apply.) Where do yo	ou go to obtain these
servic	es?	Norwich		miles	
X	Shopping	Norwich	23	78 7 1 2 3	_
X	Personal needs	Norwich	25	miles	
	Banking	Sherburne	15	m, Yes	
	Employment				
	Social needs	7		_	
If yes,	Yes No	to use them if the Post Office		ed?	
	Yes Nowould you continue Yes No	to use them if the Post Office		ed?	
iling Ad	Yes No No Would you continue Yes No	to use them if the Post Office	: Is discontinu		
iling Ad	Yes Nowould you continue Yes Nowold Yes Nowold Yes Nowold Nowold Yes	to use them if the Post Office	is discontinu	eifer	meston
iling Ad	Yes Nowould you continue Yes Nowold Yes Nowold Yes Nowold Nowold Yes Nowold Yes	to use them if the Post Office	Pfa Road	eifer	meston_
iling Ades	Yes No would you continue Yes No ddress Hele 450	ne + Leron	Pfa Road	eifer	meston
iling Ades	Yes Nowould you continue Yes Nowold Yes Nowold Yes Nowold Nowold Yes Nowold Now	ne + Leroy Morgan - 899 - 58	Pfa Road	w. Ed	

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Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			Z	
b.	Mailing Letters			A	
c.	Mailing Parcels				V,
d.	Pick up Post Office box mail				\square
e.	Pick up general delivery mail				
ſ.	Buying money orders				B,
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				I ,
h.	Sending Express Mail				\square
i.	Buying stamp-collecting material				d
Oth	er Postal Services		/		
a.	Entering permit mailings	YES	M W		
b.	Resetting/using postage meter	YES	M NO		
Мог	postal Services		1		
a.	Picking up government forms (such as tax forms)	YES	M		
ъ.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	M W		
e.	Other	YES	M NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for p	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain: I go by Waterulle, New Hartford	+ Cli	inton	Pa	st Office



 If you have carrier delivery, there will be no change to your delivery service — proceed to questio receive Post Office box service or general delivery service, complete this section. How will the procurrent service? 	
Better Just as Good No Opinion	Worse
If yes, please explain:	
For which of the following do you leave your community? (Check all that apply.) Where do you services?	go to obtain these
Shopping	
Personal needs	
☑ / Banking	
Employment	
Social needs	
5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No	
Mailing Address	
Name: DAVID + Theresa Linder	
Address: 9992 Doyle Rd., W. Edmeston, Ny	13485
Telephone: 315-899-3329	
Date: 5/26/11	



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never	
a.	Buying Stamps					
ъ.	Mailing Letters				1	
c.	Mailing Parcels					
d.	Pick up Post Office box mail				\square	
e.	Pick up general delivery mall				Z	
f.	Buying money orders				1	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Z	
h.	Sending Express Mail					
i.	Buying stamp-collecting material				Z	
Qth	er Postal Services					
a.	Entering permit mailings	YES	NO			
b.	Resetting/using postage meter	YES	NO			
Noi	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	✓ NO			
b.	Using for school bus stop	YES	NO NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	 ✓NO			
e.	Other	YES	Z NO			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?	
		YES	□ NO	10.1	L	
	If yes, please explain:	Brook-	field 8	bridg	ewale	



	Better	Just as Good	☐ No	Opinion	Worse
If ye	s, please explain:		_		
			 _		
		you leave your community? (C	Check all that apply.) W	/here do you go to obtain	these
servic		Vew Hartford	el Rome		
	Personal needs	NEW HAT TOICE	1 Norma		
	Banking	10	10		
Z	Employment	1'	и		
	Social needs	ľ	//		
If yes,	Yes No Would you continue to u	use them if the Post Office is d	discontinued?		
iling A	ddress				
ne:	Bruce 8	Pamela You	imans		
	10387 £	Baldwin Ro	ad; West 1	Edmeston 1	14/348
ress:					
ress: phone:	315 8	99 6200			

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2.



Postal Service Customer Questionnaire

Pos	tal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps		\times		
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail after vacation price up				
e.	Pick up general delivery mail				
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ħ.	Sending Express Mail				\boxtimes
i.	8uying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	⋈ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
Non	postal Services				
а.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	₩ YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:			_	
	our & for church-concerts - a businen	0,00		Juses	
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	personal ne	eds?
		YES	☐ NO		
	If yes, please explain:				
V	1st daily- weather stopping		_ _	_	

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3.	If you have receive Po current ser	st Office box se	y, there will be no ervice or general	change to your do delivery service, co	elivery service — p omplete this sectio	proceed to question on the prop	4. If you currently osed service compare to
		Better		Just as Good		No Opinion	Worse
	If yes,	please explain:					
4.	For whice services		ng do you leave	your community? (Check all that app	ly.) Where do you go	o to obtain these
	M	Shopping	Liter	- Nawid	- Oreni	1/2	
	X	Personal need	ds /	e*e	,		
	X	Banking	ı		4		
		Employment	retin	3			
		Social needs	Sam	a class			
5.	Do you o	currently use lo		the community?	ther than	chuck	
	If yes, w			the Post Office is			
	[Yes [No				
Mai	ling Add	dress					
Name	e: 7	tarron	V. + 3	at i da	C. Beni	amin	
Addre	ess:	773	Beaver	Crack	RE West E	dmesta 1 13485	
Telep	hone:	315-	899.5	864			
Date:	5,	125/11					

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PAGE _________

S-25-17
Leader Evaporator Company, Inc.
The Highest Quality Maple Sugaring Equipment and Supplies

(802) 868-5444 • LeaderEvaporator.com

Since 1888!

	Rave				γ
mail	gin a	6	ment	f m	
nal	the of	That 9	Retu	byn	-
eno	Luch	2 4	nadia	t on	
	Parkeye	14	and you		
		21-7		ACC	

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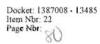
Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Neve
	a.	Buying Stamps			4	
	b.	Mailing Letters		2		
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	ħ.	Sending Express Mail				
	Į.	Buying stamp-collecting material				
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	YES	☐ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	□ NO		
	ъ.	Using for school bus stop	YES	☐ NO		
	C,	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain.				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds7
			YES	□ №		
		If yes, please explain:	7.7	-0	. 0 12	
		BROOKFIELD ON W	AY T	0 60	ORK	1

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	☐ Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	For which of the following do services?	you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
		usinesses in the community?		
	Yes No			
		use them If the Post Office is disco	ontinued?	
	Yes No			
lai	ling Address			
⁄ lai	ling Address			
/lai	_			
am	e:			
am	_			
me	e:			





Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
а.	Buying Stamps			\bowtie	
b.	Mailing Letters			\boxtimes	
C.	Mailing Parcels			×	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				×
ſ.	Buying money orders				×
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	MO NO		
b,	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	MO MO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
ė.	Other	YES	☐ NO		
	If yes, please explain			_	
Do	you pass another Post Office during business hours while traveling to or from we	ork, ok shopp	oing or for	personal ne	eds?
		X YES	☐ NO		
1	If yes, please explain: Legerden on ory dostunation he of	110 7	Levi	ardra Berlin	the
0	organilor Brookfield-Wullarden	t fx	yew re		



	Better	Just as Good	No Opinion	Worse
		0001 00 0000	no opinion	
	If yes, please explain:			
	_			
	For which of the following of services?	do you leave your community? (Chec	k all that apply.) Where do you	u go to obtain these
	Shopping	Utica - Her	nitto	
	Personal needs	Utica - Has	nitton	
	Banking	(ttica - Han	ritton	
	Employment	Betired		
	Social needs	Let Burlingt	Ìn	
	-	V		
	Do you currently use local	ousinesses in the community?		
	Yes X No			
	If yes, would you continue	o use them if the Post Office is disco	ntinued?	
	Yes No			
ailir	ng Address			
ame:	CAROLYA.	- Carl Gron	land	
ddress	113- M.	11 Creek Rd	host Ea	(
elepho	one: (Bis) 85	5-4488		
ite:	5/26///			

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			Z	
ь.	Mailing Letters			Z,	
C.	Mailing Parcels			Z	
d.	Pick up Post Office box mail				Z
e.	Pick up general delivery mail				Z
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			1	
h.	Sending Express Mail			Z	W
i,	Buying stamp-collecting material				
Oth	er Postal Services				
a .	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
	about a contract of the contra				
ď.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shoor	oing, or for s	personal ne	eds?
	,	YES	☐ NO		
	If yes, please explain:				

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3. re	you have carrier delivery, the eceive Post Office box service urrent service?	ere will be no change to your delive e or general delivery service, compl	ry service — proceed to question ete this section. How will the prop	If you currently cosed service compare to
	Better	Just as Good	No Opinion	Worse
	If yès, please explain:			
4.	For which of the following do services?	o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
1	Shopping			
	Personal needs			
	Banking			
	Employment			
1	Social needs			
5.		usinesses in the community?		
	-	use them if the Post Office is disc	optimued?	
	Yes No	ose them if the Post Office is disc	SHUDGO ?	
Maili	ng Address			
Name:				
Addres	SS:			
Teleph	one:			
0-1				_
Date:				_

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				U
b.	Mailing Letters				4
C.	Mailing Parcels				4
d.	Pick up Post Office box mail				4
e.	Pick up general delivery mail				4
f,	Buying money orders				4
g.	Obtaining special services, including Certified Mall, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				W
h.	Sending Express Mail				U
I.	Buying stamp-collecting material				4
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	npostal Services		/		
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain;				
	CONTROL OF MANAGEMENT				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain;				
Do		rk, or shopp	ing, or for p	ersonal ne	eds?
	į.	YES	☐ NO		
	If yes, please explain:				



3.			y service — proceed to question ete this section. How will the prop	
	☐ Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
				-
4.	For which of the following do y services?	ou leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
	Shopping			
	Personal needs			
	Banking	New HANTED	D UTILA	
	Employment			
	Social needs			
5.	Do you currenitly use local bus	inesses in the community?		
J.	Yes No	incodes in the sommering t		
	If yes, would you continue to c	ise them if the Post Office is disci	ontinued?	
	Yes No			
N A - :1	Europ Andrean			
wai	ling Address			
Name	Jennis + CAMIR	miller		
Addre	ess 758 Augherry	road WEST ED	MORN, HY 13465	_
Telep	hone:			
Date:	5-25-11			

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			M	
b.	Mailing Letters	\square			
C.	Mailing Parcels			\Box	
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mail				g
f.	Buying money orders				N
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			J	
h.	Sending Express Mail			M	
i.	Buying stamp-collecting material				Y
Oth	er Postal Services		,		
a.	Entering permit mailings	YES	NO.		
b.	Resetting/using postage meter	YES	NO NO		
Nor	postal Services	19			
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
			,		
d.	Using public bulletin board	YES	☑ NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopt	oing, or for I	personal ne	eds?
		YES	□ NO		
	If yes, please explain:				
	West Winfield NY 13491				

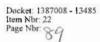


3.	current service?	r general delivery service, compl	ete this section. How will the pro	oposed service compare to
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:	_	_	
4.	For which of the following do y services?	ou leave your community? (Che	ck all that apply.) Where do you	go to obtain these
	Shopping W.	Winfield		
	Personal needs E	dimeston Cooper	stown etc.	
	Banking Edu	neston		
	Employment W.	Winfield		
	Social needs	hurch Unadill	a Forks etc.	
5.	Do you currently use local busi	inesses in the community?	,	
	Yes No	,		
	If yes, would you continue to us	se them if the Post Office is disc	ontinued?	
	Yes No			
Ма	iling Address			
Nam	e: Ross Dean S	Spooner (+	Kerri)	
Addı	ress: 5954 Count	y Huy. 18 W.	Edmeston Nu	13485
Tele	phone: 315-855-75	549		
Date	5-28-11			



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
ъ.	Mailing Letters			M	
C.	Mailing Parcels			A	
d.	Pick up Post Office box mail				A
e.	Pick up general delivery mail				B
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				A
ħ.	Sending Express Mail				D
ì.	Buying stamp-collecting material				K
Oth	er Postal Services		/		
a.	Entering permit mailings	YES	NO MO		
b.	Resetting/using postage meter	YES	NO		
Nor	npostal Services		- /		
a,	Picking up government forms (such as tax forms)	YES	NO		
ь	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
	The second section of the sect				
d.	Using public bulletin board .	YES	NO		
е.	Other	YES	NO		
	If yes, please explain:	5.0			
Dα	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oing, or for a	personal ne	eds?
	you pada anaman i dat a maa dannig aaamaa nada mina matamiy ta ar mani ma	YES	☐ NO	•	
	If yes, please explain;	(100 <u>0</u> 1)			
	When I shop				





3. 1	f you have receive Pourrent se	ost Office box service	nere will be no change to your delive ce or general delivery service, comp	ery service — proceed to question 4 slete this section. How will the propo	s. If you currently used service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh		do you leave your community? (Che	eck all that apply.) Where do you go	to obtain these
	A		raice my new	NHartford / Utica	ny
	M	Personal needs		<i>V</i> - <i>Y</i>	
	A	Banking /	ew Berlin ny	Sherbure hy	,
		Employment			
	K	Social needs	Offord ny		
5.	Do you	currently use local	businesses in the community?		
		Yes No			
	If yes,	would you continue	to use them if the Post Office is disc	continued?	
		Yes No			
Mail	ing Ad	ldress	,		
Name	:	Judith	E LOWE		
Addre	ss.	378	S. Brookfield	Rd W.Ed	neston NY 1348
Telepl	hone:	315 899	9 3384		
Date:		5/27/2	011		

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			W	
b.	Mailing Letters			V	
C.	Mailing Parcels				P
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				W
f,	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				W
h.	Sending Express Mail				W
į,	Buying stamp-collecting material				5
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	MO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	MNO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Dα	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oina, or for r	ersonal ne	eds?
	you pool anome Sat only during obtained those many to dring to dring the	YES	W NO		
	If yes, please explain:				



3.	If you hav receive P current so	ost Office box s	ry, there will be n service or general	o change to your de delivery service, co	livery service — p mplete this section	roceed to que n. How will the	estion 4. If you curn e proposed service	ently compare to
		Better		Just as Good		No Opinion		Worse
	If yes	, please explair	1:					
4.	For wh		ving do you leave	your community? (0	Check all that appl	y.) Where do	you go to obtain th	nese
	V	Shopping	Varie	5				
	I	Personal nee	eds Rich	field Sor	ings			
	W	Banking	Edme-	ton	J			
		Employment						
		Social needs	-	_				
5	Do you	ı currentiy use l	ocal businesses i	n the community?				
		Yes 🗸	No					
	If yes,			if the Post Office is o	discontinued?			
		Yes V	No					
Ма	iling Ad	ddress						
Nam	e: <u></u>	Sharon	Wand	1 Nellie	J. Spr	aguc.		
Addr	ess:	643 M	ill Creck	Rd., Wa	estEdma	ston,	New York	13438
Tele	phone:	(315)-	855-75	29	_			
Dale	:	May	28, 20	<i>V</i> {		_		



Postal Service Customer Questionnaire

Pos	tal Services	Dally	Weekly	Monthly	Never
а.	Buying Stamps	Z			
b.	Mailing Letters	\(\neq\)			
Ç.	Mailing Parcels	Ø			
d.	Pick up Post Office box mail	d			
e.	Pick up general delivery mail	Ø			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Ø			
h.	Sending Express Mail	Z			
ĺ,	Buying stamp-collecting material	Ø			
Oth	er Postal Services	S 0			
a.	Entering permit mailings	Z YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	Z YES	☐ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain; for a disabled ma	PICKI	ng m	aitu)>
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	NO		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from w	ork, or shapp	oing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:				



3. г		ost Office box service		ery service — proceed to question of plete this section. How will the proportion	
		Better 8	Just as Good	No Opinion	Worse
	lí yes,	please explain:		_	
		_		_	
4.	For whi service:		you leave your community? (Ch	eck all that apply.) Where do you go	o to obtain these
		Shopping			
		Personal needs			
	d,	Banking	1011 R	SIN NI	1
		Employment	En De	2111	
		Social needs		, /	
Maili	If yes, v	Yes No	use them if the Post Office is dis		
Name	10	savis	C Chese	bro	
Addres	ss: /5	543 R	age rd,	Dest edmes	ton ny, 1348
Teleph	none: C	07-29	2-7720		
Date:	5,	125/11			
		additional comments uestionnaire.	on a separate piece of paper ar	nd attach it to this form. Thank you fo	or taking the time to
5	0	n4	Take	our	
		·	Post	office	
			_	Towns Ches	Ubes

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2.



Postal Service Customer Questionnaire

Pos	tal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			DE FEET	
b.	Mailing Letters		D.		
C.	Malling Parcels				文
d.	Pick up Post Office box mail		X		
e.	Pick up general delivery mail				M
f,	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				A
i.	Buying stamp-collecting material				区
Oth	er Postal Services				
8.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO K		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	ON E		
b.	Using for school bus slop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
e.	Other	YES	NO		
	If yes, please explain:	35 130.5	1.000		
Do	you pass another Post Office during business hours while traveling to or from w	odk orshoni	ning or for r	nemonal ne	ede?
DO	you pass another Post Office during dusiness hours while traveling to or norm w	YES	NO	oci sonai ne	,000
	If yes, please explain. go shoffing lend mail	, BV	ridges	tow	d & .
		13	0		



3.	If you hav receive F current s	ve carrier delivery, the Post Office box service ervice?	re will be no chang or general delivery	e to your delivery y service, complet	service — p te this section	roceed to question 4 n. How will the prop	4. If you currently osed service con	npare to
		Better	Just a	s Good		No Opinion	☐ Wor	rse
	if yes	s, please explain:						
4.	For wh	nich of the following do	you leave your co	mmunity? (Check	all that appl	y.) Where do you go	to obtain these	
	Ø	Shopping 7	w Harlo	DINIX	-			
		Personal needs	7	,		_		_
	K	Banking (shindon	mill ,	U.Y.	_	_	
		Employment	C. Picras		springe	dt Ihi	an) in	1375
		Social needs						
5.	If yes,	Yes No Would you continue to		Ticed		J		
Mai	ling A	ddress						
Name	i:	RoB	ert K	olio	Ter			
Addre		Roi B	0X 13	west	ED	mesta N	NIY	
Telep	1	ma 315 -850	5-7553	c.e.1	1 313	5534-	1851	
Date.		5	1281	//				



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		Y		
¢.	Mailing Parcels				
d.	Pick up Post Office box mail				W
e.	Pick up general delivery mail				V
ſ,	Buying money orders				Y
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Y	
ħ.	Sending Express Mail				H
i,	Buying stamp-collecting material				4
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b .	Resetting/using postage meter	YES	NO		
Nor	npostal Services	/			
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	NO	e	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
ď.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?
		YES	NO		
	If yes, please explain:	on my	way	to wor	E Daily



current service?	Just as Good	No Opinion	Worse
If yes, please explain:			
For which of the following services?	ng do you leave your community? (Che	ck all (hat apply.) Where do you g	o to obtain these
Shopping			
Personal need	8		
Banking			
Employment			
Social needs			
	cal businesses in the community?		
If yes, would you contin	ue to use them if the Post Office is disc	ontinued?	
Yes _	No		
Mailing Address			
Name James	F. Nicholas		
ddress: 0931	Hollow Rd W	est Edmestor	NY
elephone: 315-8	755-7659		
max	25 2011		
Date: /////	25,2011		_
Please add any additional common omplete this questionnaire	nents on a separate piece of paper and	attach it to this form. Thank you f	or taking the time to
Every bo	dy that won?	Is to work s	hould be a
to do so	dy that wond I aking the He community ee w their ion	Post office	sob away
mly horts	the community	y. Please de	o not do th
1' 1D 1	con their in	6	



Postal Service Customer Questionnaire

Buying Stamps Malling Letters Malling Parcels Pick up Post Office box mail				
Mailing Parcels				
Pick up Post Office box mail				X
				X
cick up general delivery mail				平
Buying money orders				X
Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				风
Sending Express Mail				X
Buying stamp-collecting material				A
Postal Services				
Entering permit mailings	YES	₩ NO		
Resetting/using postage meter	YES	M NO		
ostal Services				
Picking up government forms such as tax forms)	YES	M MO		
Jsing for school bus stop	YES	M NO		
Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
f yes, please explain.				
Jsing public bulletin board	YES	NO NO		
Diher	YES	NO NO		
		/ V		
	Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Postal Services Entering permit mailings Resetting/using postage meter ostal Services Picking up government forms such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain. Using public bulletin board Other	Buying money orders Debtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Postal Services Entering permit mailings Resetting/using postage meter Dicking up government forms such as tax forms) Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain. Using public bulletin board YES	Buying money orders Delivery Confirmation, or Signature Confirmation	Buying money orders

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	☐ Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do services?	ou leave your community? (Chec	k all that apply.) Where do you	go to obtain these
	Shopping West	Winfield UBica,	or Warnich	
	Personal needs	h h	77	
	Banking Edmé	Ton		
	Employment Se	Pemploued		
	Social needs Ry	oakfield, Utica		
5.	Do you currently use local bus	sinesses in the community?		
	Yes No			
		use them if the Post Office is disc	ontinued?	
	Yes No			
Mai	ling Address			
Name	John F. Jone	5		
Addre	uss:10839 Hollow	Rd, West Edm	oston, NY	13485
Telep	hone: 315-855-4109	Homer 315-794-	0502 Cell	

DOCKET NO.	1387008-13485
PAGE	100 May 26, 11

Dear Nadine Translay,

The postal service is marking the correct decision on a losing both the Leonardeville and Wort Edmenton post offices.

I be lieve making a rural route from Bridge water not the most cost effective. I work look at dividing up the Leonardsville post office market into surrounding rural routes and put West Edmenton's rural route into Brookfield's new post office.

The West Edmenton rural route already currounds Brook field,

This would save the cost of two post masters and not add another carrier out of Bridge water, thus cutting the cost of onother employee.

Singerelys John F. Gares

DOCKET NO. 1337008-13485 May 26,11 Dear Madine Tremblay The pools sorvice is properly the correct decision on chesing both the Leonardsville and Host Edmoster port office. L De hove making a rural route from Bridge mater not the most cost albertine. I made look at dividing up the bearer traille Try and repres pour Components ofthe transment solls West Ednocatin's Tiral rente into Broadfiel's new post office. The West Edmenton word route a trouby currounds Brukfield This would save the read of two postmarters and not add enother corner out of bridgemeter, this culting the cost - sopoletino rod teco to



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			1ZI		
b.	Mailing Letters	N				
C.	Mailing Parcels			X		
ď.	Pick up Post Office box mail Doub Howe a P. OSON				M	
e. f.	Pick up general delivery mail Chly when if I have the state of the Buying money orders	Series.				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ĭ Ņ	
h.	Sending Express Mail				5	
i.	Buying stamp-collecting material				×	
Oth	er Postal Services					
a,	Entering permit mailings	YES	M NO			
ъ.	Resetting/using postage meter	YES	₩ NO			
Noi	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	⊠ ио			
b.	Using for school bus stop	YES	М М			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	™ NO			
	If yes, please explain,					
d.	Using public bulletin board	YES	⊠ NO			
e.	Other	YES	NO 🔀			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	sing, or for p	ersonal ne	eds?	
		YES	☐ NO			
	If yes, please explain: Records of d (whose This phus post office)	VENO	hour	Rom # C	Polis	ev
	It'd be nice if they delivered.	use 4	hip B	ost C	ffice	ט
	more for other things becay it	med	y Dr	rule 05+0	thur.	2)
	los delivery the mail & a	thin	7 DU	cho	401	2
	En auteren	ne i	741		2	



If yes, please explain:			
0.42 95 0			
services?	you leave your community? (Chec	k all that apply.) Where do you go	o to obtain these
☐ Shopping	appared Litica D	cousich Brookle	in le Dotanie lla
Personal needs	His a land	100	or hand
	Tica walle		
Banking	a Sherbeune	Macwich	1 Juan Swa
Employment —	Stay & home morn) disabellely light	now when sweet
Social needs	code : 100 131.	ical	
	coopera, ca		
Do you currently use local by	usinesses in the community?		
Yes No	·		
	use them if the Post Office is disco	ontinued?	10 0 10 0 14
Y A X	Brookfield -	yes, because	Hors John Colle
1/20	1. Dest Edmenten-	NO becourse	2 only go that !
	West territory	to pick up!	achages exc
ng Address		a post oft	ice. Rooten bus 5 Know exist there
Angela &	Theistopher Wh	ite	
: 10599	rain St		
one (315) 899.	-3321		
- lai 111			
2/2/0/11			
/ I	an a compress vices of agrees and	altach li ia thia farm. Thank way f	for taking the time to
e this questionnaire.	on a separate piece of paper and	stractitito this form. Thank you i	or taking the time to
0			CC- 0-
I would h	cate to See W	est Edmeston F	25+ 0+10g ye
Course, of	the Town's	Local po	eple. The
000 to 1000	eldn't ao te	Browler	uica, Bridger
way or	01 10	5 His Cerry	10, 000 W
	Personal needs Banking Employment Social needs Do you currently use local but Yes No If yes, would you continue to No ag Address Social needs No and Address Social needs	Personal needs Itica, Walance Banking Itica Deveree Employment — Stay chame more Social needs Brooklesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued by the Post Office	Personal needs Itica, waterville Banking Itica, Phenbeurle, Marwich Employment — Stay Phone man disability light Social needs Brooking of Advance man disability light Social needs Brooking of Advance man disability light No If yes, would you continue to use them if the Post Office is discontinued? Yes No Brooking of the Post Office is discontinued? No Brooking of the P

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters		\boxtimes		
c.	Mailing Parcels				
ď.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
h.	Sending Express Mail				X
ŧ.	Buying stamp-collecting material				\boxtimes
Qth	er Postal Services				
a.	Entering permit mailings	YES	NO ₩		
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
ხ.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:		<u>_</u>		
			-		
d.	Using public bulletin board	YES	≥ NO		
e.	Other	YES	₩ NO		
	If yes, please explain:				
Do 1	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
•	· · · · · · · · · · · · · · · · · · ·	X YES	□ NO		
	If yes, please explain:				
	IN Edminton				

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3.	receive	ave carrier delivery, Post Office box sen service?	there will be no change t vice or general delivery so	o your delivery service - ervice, complete this sec	~ proceed to question 4. If tion. How will the proposed	you currently d service compare to
		Better	Just as G	Sood [No Opinion	Worse
	If ye	es, please explain:				
4.	For w		g do you leave your comr	nunity? (Check all that a	pply.) Where do you go to	obtain these
	\boxtimes	Shopping	ONFONTA AND	VTICA AND	W. WINFIELd	
	\boxtimes	Personal needs	Same 6	LACES		
	\boxtimes	Banking	HARTWICK	1 Edmas T	-6N	
		Employment	BOTH RE	tired		
	\boxtimes	Social needs	West E	L. Church	<u></u>	
5.	Do vo	ou currently use loca	al businesses in the comr	nunity?		
0.	Do ye	Yes N		ARE NONE	_	
	If yes	, would you continu	e to use them if the Post	Office is discontinued?		
		Yes N	lo			
	·I· A	14				
	J	ddress				
Nam	e: FRE	dERICK L.	De Forest	Freshick J. 4	De Lorse	
Addr	ess:/	121 River	e 12d los	of Edmistor	N. V. 134	85
Tele			5-7601			

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Postal Service Customer Questionnaire

	Pos	stal Services	Dally	Weekly	Monthly	Neve
	a.	Buying Stamps				X
	b.	Mailing Letters				X
	C.	Mailing Parcels				X
	d.	Pick up Post Office box mail				A
	e.	Pick up general delivery mail				X
	f.	Buying money orders				K
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
	h.	Sending Express Mail				K
	ŝ.	Buying stamp-collecting material				X
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	M NO		
	Ь.	Resetting/using postage meter	YES	DN NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	Ø NO		
	b.	Using for school bus stop	YES	NO ⊠		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	ON 🔯		
	e.	Other	YES	ON K		
		If yes, please explain:				
3	Ο.	you pass another Post Office during business hours while traveling to or from wo	nd arabas	ing or for	na leannae	ade?
2.	Jo	you pass another rost Onice outing ousiness hours while travelling to or from wi	YES	CIVI 🔀	ocisonar (ie	.6037
		Muse elegan avalais		Y.		
		If yes, please explain				



		Better	Just as Go	ood		No Opinion	Worse
	If yes,	please explain;					
4.	For whi		o you leave your comm	unity? (Check	all that apply.) Where do you	go to obtain these
	X	Shopping					
		Personal needs					
	X	Banking					
	X	Employment					
		Social needs	-				
	If yes, w	Yes No vould you continue to Yes No	o use them if the Post C	Office is discont	tinued?		
	ling Ad	dress					
Mai							
Mai _{Name}	· Ra	ndy Die	h				
Name		ndy Dis	bro RD	Wes+	Edme	s ton	13485
Name Addre	ess: /0 <i>6</i>	-/-	•	Wes+	Edme	es ton	13485



Postal Service Customer Questionnaire

Postal Services			Weekly	Monthly	Neve
a.	Buying Stamps	Daily	M		
ъ.	Mailing Letters	X			
C.	Mailing Parcels		\boxtimes		
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail	X			
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material		X		
Oth	ner Postal Services				
a.	Entering permit mailings	YE\$	₩ NO		
ъ.	Resetting/using postage meter	YES	X NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	∠ NO		
	If yes, please explain:				
		-			
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oina, or for a	ersonal ne	eds?
	, or post control of the control of	∐ YE\$	M NO		
	If yes, please explain:				



	ry, there will be no change to y service or general delivery serv			
Better	☐ Just as God		No Opinion	Worse
If yes, please explain	tis too fa	r to drive		
4. For which of the follow services?	ving do you leave your commu	nity? (Check all that app	ply.) Where do you go	to obtain these
Shopping				
Personal nee	ds			
Banking				
Employment				
Social needs				
∀es □	ocal businesses in the commu No nue to use them if the Post Of No			
Mailing Address				
Name: NYRLLA	Newsletter E	dific	_	
Address: P.O. 18	Newsletter E	nesting My	13485	
Telephone: NA				
Date: 5/26/11				

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
ъ.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
í.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
ъ.	Resetting/using postage meter	YES	ON [
Not	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
ь	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	T YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eds?
	- · · · · · · · · · · · · · · · · · · ·	YES	□ №		
	If yes, please explain;				



	Better	Just as Good	No Opinion	Worse
If ye	es, please explain:			
_	N 4 - 6 H - 6 H - 5 - N	1	A SHAR SHARE	4- 44-2-0
	which of the following at ices?	you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
X	Shopping			
XX	Personal needs	_		
×	Banking			
X	Employment			
TV	Social needs			
Do y	ou currently use local be	usinesses in the community?		
·	Yes No	•		
If yes		use them if the Post Office is disc	ontinued?	
	Yes No			
•	7			
·				
	Address			
	Address			
	Address	Kina_		
		King		
		King Amb Rd 1	W), Edmest	on 1413
ng A		King Amb Rd 1 7-8920	u), Edmest	on 12/13

2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters				
C.	Mailing Parcels				$\overline{\mathbf{Y}}$
ď.	Pick up Post Office box mail				V
ė.	Pick up general delivery mail				V
f.	Buying money orders				W
g.	Obtaining special services, Including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
ხ.	Resetting/using postage meter	YES	₩ NO		
Nor	npostal Services				
8.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	MO NO		
	If yes, please explain:		_		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oing, or for a	sersonal ne	eds?
- * ,	, ,	YES	Y NO		
	If yes, please explain:		194		



		Better	Just as Good	No Opinion	Worse
	II yes,	please explain:			_
	For whit		you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	V	Shopping			
	V	Personal needs	-		
	V	Banking			
	V	Employment			
	N	Social needs	_		
1	[] If yes, w	Yes No No vould you continue to	use them if the Post Office is disc	ontinued?	
ailin	ng Add	dress			
ame	RA	MOND	CORBIN		
	0	MI Bea	wer Creek Rd . U	Jest Edmeston A	U 13 185
dáress					/



Postal Service Customer Questionnaire

Pos	Postal Services		Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Malling Letters		X		
C.	Mailing Parcels			\boxtimes	
ď.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				X
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material			\bowtie	
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b .	Resetting/using postage meter	YES	⊠ NO		
Non	postal Services				
a,	Picking up government forms (such as tax forms)	YES	NO NO		
ъ.	Using for school bus stop	YES	≥ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	T YES	NO		
	If yes, please explain:				
		·	6		
d.	Using public bulletin board	YES	ON 🔼		
ê.	Other	YES	NO 🖂		
	If yes, please explain:				
Dov	rou pass another Post Office during business hours while traveling to or from wo	rk, or shoor	oing, or for a	personal ne	eds?
,		₩ YES	□ NO		
	If yes, please explain:				
			_		



3. r	f you have receive P current se	ost Office box service	re will be no change to your deliver or general delivery service, comple	y service — proceed to question a tle this section. How will the prope	4. If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	<u>If yes</u>	, please explaín:			
4,	For wh		you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	\boxtimes	Shapping			
	X	Personal needs			
	X	Banking			
	×	Employment			
	\boxtimes	Social needs			
5.	·	Yes No	usinesses in the community? use them if the Post Office is disco	ntinued?	
Mail	ing Ad	ldress			
Name	G + 0	onge FL	-0WS		
Addre	ss: R	RI BANT	2016, WEST E	en eston Ny	13485
Telep	hone: (315) 899	5802	, 	
Date:	5-	75-11			



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Neve
a.	Buying Stamps			M	
b .	Mailing Letters		X		
C.	Mailing Parcels				M
d.	Pick up Post Office box mail				K
e.	Pick up general delivery mail				K
f,	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				M
i	Buying stamp-collecting material				K
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	M NO		
Nor	npostal Services		0		
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
Ċ.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain.		_		
	plant Great				
d.	Using public bulletin board	YES	NO NO		
e.	Other	YES	NO		
	If yes, please explain:		`		
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eds?
		YES	□ NO		
	If yes, please explain:	3.0			
	N. Beslie Post Office				



re	you have carrier delivery, there ceive Post Office box service c rrent service?	will be no change to your delivery or general delivery service, comple	r service — proceed to question 4 te this section. How will the propo	A. If you currently osed service compare to
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do y services?	you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	Shopping	Dew Hartfor	PAR NOCIOR	ch
	Personal needs	11	10	
	Banking	New Berla	n or Norm	rick.
	Employment	11		
	Social needs	Dew Berlin	, S. Edmeste	ST.
5.	Do you currently use local bus	shesses in the community?	,	
	Yes No	· · · · · · · · · · · · · · · · · · ·		
	If yes, would you continue to a	se them if the Post Office is disco	ntinued?	
	Yes No			
Mailir	ng Address			
IVIAIIII	A L	Manl		
Name:	(ricket h	Miller		
Address	:505 Cour	ty Rd 41	W. Edmeston	NY 13485
Telepho	one: (107-20)	127768		
Date:	5.25.	2011		

2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				U
C.	Mailing Parcels				W
đ.	Pick up Post Office box mail				V
e.	Pick up general delivery mail				B
f.	Buying money orders				19
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				I
h	Sending Express Mail				W
ì.	Buying stamp-collecting material				U
Oth	er Postal Services		,		
a.	Entering permit mailings	YES	U NO		
b.	Resetting/using postage meter	YES	NO NO		
Nor	postal Services				
a .	Picking up government forms (such as tax forms)	YES	NO NO		
۵.	Using for school bus stop	YES	U NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:	N			
d.	Using public bulletin board	YES	NO	-	
e.	Other	YES	W NO		
	If yes, please explain:	familia	Itemanel		
Do s	you pass another Post Office during business hours while traveling to or from wo	irk, or shoor	oina, or for i	oersonal ne	eds?
	you pool dilation to oct clines coming accompany to the most war	YES			
	If yes, please explain:	122 120			
	Temendsville Port Oly	fire	2-		
	Jewnendsville Port Olive				
port .					



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain:
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping new Hemelferd - Utica
	Personal needs
	Banking New Belin, Shubranne, Wet Winber
	Employment & Sudvenne
	Social needs
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No
Ma	iling Address Re: Lical Variation
Addi	ess: 10982 Butten Falls the W. Edwarden M.
Tele	phone: 315-855-4165
Date	5/29/11
com	se add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to plete this questionnaire.
C	love Luncuslyville + West Edmestern
1-	Out obsices - use Roued Route out
C	& Brookbill Port oblice
	no schurley weil.



Postal Service Customer Questionnaire

	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				M
b.	Mailing Letters				U
Ç.	Mailing Parcels				U
ď.	Pick up Post Office box mail				U
e.	Pick up general delivery mail				Ø
f.	Buying money orders				U
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				U
ħ.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				U
Oth	er Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	MO NO		
Nor	postal Services		/		
a.	Picking up government forms (such as tax forms)	YES	NO NO		
þ.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do.	you pass another Post Office during business hours while traveling to or from w	ork or shope	sino or lor	nemonal na	ande?
ַ טע	you pass another Post Office during business flours while traveling to bi from w	YES	NO I	Jersonai ne	,6031
	If yes, please explain:	-	Cield	Post	office
	Although Brookfield P.D. is closer	ana	nore	conu	enien.
	for obtaining stumps and sendir	15 pai	ckage	s an	9 -
	buying money orders they do	11+ P	rovio	ly de	LIVERY
	service. Mail delivery is Ilmite	d to	P. D.	BUX	Servi
	for obtaining stumps and sendir buying money orders they don service. Mail delivery is I'mite we would rather have our ma	il de	livere	d H	100
	to have to go pick up our mail	/espe	cially	in bo	ad wed
	nave to go Her West Edme	Louis	deli	2001	Servic



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes, please explain: Not sure what the difference before on
	"concret deliving" + "general deliving service" is
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping waterville utica
	Personal needs Waterville, Hica
	Banking Westerville Hica
	Employment
	Social needs Wederville Utica
Ma	Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Ailing Address
Nam	ne: Fatumah Abdul-Basur Joseph Moskowitz
Add	ress: 1945 Beaver Creek Rd
Tele	ephone:
Date	05-24-11
	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to plete this questionnaire.
	1000 - 20 111 12 11 12001
	1 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
1	se political in the man



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps			4	
b.	Mailing Letters				
c.	Mailing Parcels				
ď.	Pick up Post Office box mail				
e.	Píck up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ħ.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a,	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	U-NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	WNO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	U NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:	C			
Dα	you pass another Post Office during business hours while traveling to or from wo	rk, or shops	oing, or for r	ersonal ne	eds?
50	, see peed and the seed of the	YES	4 NO		
	If yes, please explain:				



		Better	Just as Good	No Opinion	☐ Worse
	If yes	please explain:			
4.	For wh		you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
		Social needs			
5.	Do you	currently use local bi	usinesses in the community?		
	If yes, v	would you continue to	use them if the Post Office is disc	ontinued?	
		Yes No			
Maili	ng Ad	dress			
Name:	Ric	K-N-1	Everyn Kin	nex	
Addres	s:_//	I. W. Ed	mesten Rd 1	V. Edmesters	M4 13485
Teleph	one:	315) 8	55 9949		
	- 1	2 = 111			

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Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never	
а	Buying Stamps			X		
b.	Mailing Letters			M		
С	Mailing Parcels			DY		
d.	Pick up Post Office box mail				X.	
e.	Pick up general delivery maìl				M	
f,	Buying money orders				K	
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
h.	Sending Express Mail				X	
i.	Buying stamp-collecting material				N	
Oth	er Postal Services					
а.	Entering permit mailings	YES	NO			
b.	Resetting/using postage meter	YES	Ŋ√NO			
Nor	npostal Services					
a,	Picking up government forms (such as tax forms)	YES	NO			
b.	Using for school bus stop	YES	M NO			
¢.	Assisting senior citizens, persons with disabilities, etc.	YES	NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	□ NO			
e.	Other	YES	☐ NO			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from	work, or shoop	oing, or for p	ersonal ne	eds?	
•		YES	□ NO.			
	If yes, please explain:	78	wh	ools	lorn	again spanner del



3. receive	nave carrier delivery, the Post Office box service service?	re will be no change to your deliver or general delivery service, compl	y service — proceed to question ete this section. How will the prop	4. If you currently osed service compare to
	Better	Just as Good	No Opinion	Worse
if y	es, please explain:			
	which of the following do	you leave your community? (Chec	ck all that apply.) Where do you go	o lo obtain these
X	Shopping			
K	Personal needs			
Ż.	Banking			
	Employment	Retired		
X	Social needs			
·		isinesses in the community?	ontinued?	
Mailing A	Address			
Name: Address:	Wheeldon 11105 Hoxie F West Edmesto	Rd (R) 11105 F	Ibert Rivers doxie Rd dmieston, NY 13485	
Telephone:	_			
Date:				_

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Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters		X		
C.	Mailing Parcels		\bowtie		
d.	Pick up Post Office box mail				\boxtimes
e.	Pick up general delivery mail				\boxtimes
f.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\bowtie	
h.	Sending Express Mail			\boxtimes	
1.	Buying stamp-collecting material				\bowtie
Oth	er Postal Services				
a.	Entering permit mailings	YES	⋈ NO		
b.	Resetting/using postage meter	YES	M, NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	☐ NO		
	If yes, please explain:				
D٥	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eds?
		YES	NO		
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	For which of the following do services?	you leave your community? (Che		
	Personal needs		ral community,	d) course we led
1	Banking	To do with the	· ()	This has nothing having a local
	Employment (P.O. where 48	0	romacly, by our
3	Social needs	postal employer	es and are me	ot just a correct
5. C	o you currently use local &	sinesses in the community?	the PA has	er, it sounds a made a busine
	Yes No	1	decision and	it is understan
If		use them if the Post Office is disc	ontinued? Own Dome	rel P.O. will
	Yes No		inevitable	y close. We w to see them clo
Mailing	g Address		1	(100/100
lame:	GORTON			
\ddress:	10804 Hox	ije Road, West	Edmeston, N	y 13485
elephon	ne: (315) 85	55-4757		

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Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never	
a.	Buying Stamps				X	
b.	Mailing Letters				X	
C.	Mailing Parcels				X	
d	Pick up Post Office box mail					
e.	Pick up general delivery mail					
f.	Buying money orders				M	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					ON Holida
h.	Sending Express Mail				X	
i.	Buying stamp-collecting material				X	
Oth	er Postal Services					
a.	Entering permit mailings	YES	NO NO			
b.	Resetting/using postage meter	YES	⊠ NO			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	MO M			
b.	Using for school bus stop	YES	NO 💢			
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	NO NO			
e.	Other	YES	NO NO			
	If yes, please explain:					
Da		vel. as abana			-do2	
D0 1	you pass another Post Office during business hours while traveling to or from wo	YES	oing, ar iar p	iersonai ne	608 <i>7</i>	
	If yes, please explain: I work in Rome and use			-		
a	the Bridgewater post Office to di nything early in the Morning.	op ot	Fange	rfie	12	F.O.



3. ı	If you hav receive Pe current se	e carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently ost Office box service or general delivery service, complete this section. How will the proposed service compare to rivice?
	Yo	please explain: If yes to what? Maybe Mr. Shapardson, o should read these questionaires before you send them out!
4.	For wh service	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these s? Shopping
	Ø	Personal needs
		Banking
		Employment
		Social needs
5.		currently use local businesses in the community? Yes No vould you continue to use them if the Post Office is discontinued? Yes No
Mail Name	ling Ad	Kris A. Krause
Addre	es <u>s:</u>	1755 Stillman Road West Edmeston NY 13485
Telepi	hone:	315-899-5816
Date:		5-26-2011



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				N
b.	Mailing Letters				
c.	Mailing Parcels				X.
d.	Pick up Post Office box mail				X/
e.	Pick up general delivery mail				X/
f.	Buying money orders				X,
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	∕ NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	Ø NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
ď.	Using public bulletin board	YES	NO		
e.	Other	YES Y	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain:	/			
	size have to use don't have a chair	0			



	Better	Just as Good	No Opinian	Worse
<u>If</u>	yes, please explain:			_
_				
	r which of the following do	you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
Į.	Shopping			
E	Personal needs			
R	Banking			
Z	Employment			_
R	Social needs		_	_
	Yes No	usinesses in the community? wase them If the Post Office is disc	ontinued?	
ailing	Address			
ame:	s mailling	Joan Frederich	<u> </u>	
	2017 Coort	n Laxo RD.	West Edmoston	19485 PM
ldress:	3011			•
dress:		1-7692		

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Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Neve
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
ď.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoot	olng, or for a	ersonal ne	eds?
	<u>-</u>	YES	□ NO		
	If yes, please explain:	T			
	Sangerfield & Water	11110			
	,				



3.	receive Post Office box service of current service?	or general delivery service, complete	y service — proceed to question ete this section. How will the prop	osed service compare to
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do services?	you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
	Shopping	ive in Rula	1 North Bro	okfield
	Personal needs	6 miles ou	t of Sange	efield on
	Banking C	pouton hake	but this is th	le
	Employment	elivery + ma	il address s	o these
	Social needs	nt apply- Nex	Lbeen in W	Edmeston.
5.	Do you currently use local but	sinesses in the community?		
	Yes No			
		use them if the Post Office is disco	ontinued?	
	Yes No			
Ma	iling Address	1 / -	Time	
Nam	ne: Park-1619	hamb	1 kgci hamo	
Add	ress: 2976	W. hake Ro	W. Edme	ston
Tele	phone: 315 8	21-5800		
Date	= 5/26/11			_



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
а.	Buying Stamps				X
b.	Mailing Letters				X
C.	Mailing Parcels				X
d.	Pick up Post Office box mail only after vacation				X
e.	Pick up Post Office box mail only after vacation Pick up general delivery mail Mail delivery				
ſ.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø.
h.	Sending Express Mail				M
í.	Buying stamp-collecting material				X
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	MNO		
	If yes, please explain:				
d.	Using public bulletin board	YES	X 100		
e.	Other	YES	X NO		
	If yes, please explain:		/ `		
Do.	you pass another Post Office during business hours while traveling to or from wor	k preboor	ning or for a	— — —	ede?
20		YES		iersonal ne	dar
	If yes, please explain:				
	I pass a number of Po	5+	ofti	Les	
٢	reading north - hardly	00	Er	50	
	South. I use Bridgewa	ter	San	1900	it
	und New Hartford		J	9	



3.	If you have carrier delivery, there receive Post Office box service or current service?	will be no change to your deliver general delivery service, compl	y service — procee ete this section. How	d to question 4. If yow will the proposed s	ou currently service compare to
	Better	Just as Good	☐ No C	Opinion	Worse
	If yes, please explain:				
4.	For which of the following do you services?	u leave your community? (Chec	ck all that apply.) Wi	here do you go to ob	lain these
	Shopping N	ew Hartfo	~3		
	Personal needs	lew Hart	ford		,
	Banking West	winfield	4 NEW	Hart f	ord
	Employment				
	Social needs				
5.	Do you currently use local busing	nesses in the community?			
•	☐ Yes No				
	If yes, would you continue to us	e them if the Post Office is disc	ontinued?		
	Yes No				
Ма	iling Address				
Nam	0 1 0 0 1	6. Case			
Add	ress: 6094 C	ty, Hwy	18	West	Ed
Tele	phone: 3 5 -	855 - 99	27		
Date	5/26/				



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
а.	Buying Stamps				
b.	Mailing Letters			Ø.	
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	180			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
l.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	Ф ио		
b.	Resetting/using postage meter	YES	NO.		
Non	postal Services		7		
a.	Picking up government forms (such as tax forms)	YES	М МО		
ხ.	Using for school bus stop	YES	NO I		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:		'		
d.	Using public bulletin board	YES	₽ NO		
e.	Other	YES	NO NO		
	If yes, please explain:		<i>I</i>		
Day	you pass another Post Office during business hours while traveling to or from wo	el oraboon	ion artara	omonal na	
00 }	ou pass another rost office outling business hours while traveling to of Irom wo	YES	NO	ersonai ne	2087
	If yes, please explain:		12		
1	mow pellin oldiop in view 85%				
(in out and mant, or Big-M.				
	mace, or seg-				



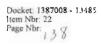
 If you have carrier delivery, there will be no che receive Post Office box service or general delivery current service? 			
	t as Good	No Opinion	☐ Worse
If yes, please explain:			
For which of the following do you leave your services?	community? (Check all th	nat apply.) Where do you go	o to obtain these
Shopping go Shapping	a a wal	mail 10 sus	o D
Personal needs DR	n housier	,	
Banking News Berlin	٠		
Employment Lating)		
Social needs To car	rellered.	-	
-Doctal needs,	Tinkly me	me, Sta	yhome.
5. Do you currently use local businesses in the	community?	-	5
Yes No If yes, would you continue to use them if the	Post Office is discontinue	ed?	
Yes No			
Mailing Address			
Name: Haward R, O Ros	non		
Address: 6582 State H	w 8 ya	and Edme	ston Nog
Telephone: 1 - 607 - 847 -	21		, 0
Date: 5 - 26 - 20 U			

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Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
а.	Buying Stamps				$\overline{\Box}$
ъ.	Mailing Letters				V
c.	Mailing Parcels				Ø
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				V
ſ.	Buying money orders				\square
g.	Obtaining special services, Including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				\square
Oth	er Postal Services		7		
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO NO		
Noi	postal Services		_		
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	J NO		
	If yes, please explain:				
	A A A A A A A A A A A A A A A A A A A				
d.	Using public bulletin board	YES	₩ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	olng, or for p	personal ne	eds?
		YES	□ NO		
	If yes, please explain:		151		
	Live in Brookheld area and go to brookheld	posto	Hio,	my may	ling
	address is West Eomester.	-			





3.	If you have carrier delivery, there will be receive Post Office box service or gener current service?	no change to your d ral delivery service, c	lelivery service — p complete this sectio	proceed to question 4. If y n, How will the proposed	you currently service compare to
	Better	Just as Good		No Opinion	Worse
	If yes, please explain:				
4	For which of the following do you lear services?	ve your community?	(Check all that appl	ly.) Where do you go to c	obtain these
	Shopping Utica	Nowich			
	Personal needs Utica	Norwith			
	Banking Utica	/ Norwich			
	Employment Sony	cra			
	Social needs Sher	aure, Uho			
5.	Do you currently use local businesse	s in the community?			
	Yes No				
	If yes, would you continue to use the	m if the Post Office is	discontinued?		
	Yes No				
Ma	ailing Address				
IVICA	anny radicos				
Nam	me: DEAN KARN				
Addr	dress: 2978 W. Lake	Ro 1	West Epr	nestar NY	13485
Tele	lephone: 3 5-8(a)-2 15				
Date	te: 63/11				



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Slamps			X	
ხ.	Mailing Letters		X		
c.	Mailing Parcels			M	
ď.	Pick up Post Office box mail				
e.	Pick up general delivery mail	K			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
					1-0
Do	you pass another Post Office during business hours while traveling to or from we	1 >		oersonal ne	eas
		YES	WO		
	If yes, please explain:				
	Pass begnardsville and Postoffice Route 8 Sefore Route 20	-			
00	ount on mail delivery- no transparlatitione delivery- Id mesi home delivery- Tay my bulli beg m	ail -	_		
	tailmid men				



3.	If you have carrier delivery, the receive Post Office box service current service?	re will be no change to your delive or general delivery service, comp	ery service — proceed to question elete this section. How will the pro-	n 4. If you currently opposed service compare to
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do services?	you leave your community? (Che	eck all that apply.) Where do you	go lo obtain these
	Shoppiny V			
	Personal needs	Doctor appoint	mente	
	Banking			- .
	Employment			_
	Social needs	_		
5.	Do you currently use local b	usinesses in the community?		
	Yes No			
	If yes, would you continue to	use them if the Post Office is disc	continued?	
	Yes No			
Mai	ling Address			
Name		Dufner		
Addr	ess 610 Mill 2	Greek Paud		
Telep	phone: 315-855	-4747 West E	Greaton Mil. 13	485
Date:	May 26-201			

2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				\(\sigma\)
b.	Mailing Letters				0,
c.	Mailing Parcels				V
q′	Pick up Post Office box mail				M
e.	Pick up general delivery mail			R	
f.	Buying money orders			-	A
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				d/
ħ.	Sending Express Mail				Ø/
ì.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	M NO		
Nor	npostal Services		1		
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:		<u></u>		
d.	Using public bulletin board	YES	MO		
e.	Other	YES	₩ NO		
	If yes, please explain:		Age Countries		
Dα	you pass another Post Office during business hours while traveling to or from we	ork. of shope	oina, or for p	ersonal ne	eds?
	you pass another tost office during bosiness hours time wave,mig to at home	YES	☐ NO		
	Bruffeld P.O. is must close and I drive by	(+ 010	car every	,	
	The bear held the day by Out	U var	CI		
	I have been in will comes in your only in	of JAM)		



3. re		st Office box serv				– proceed to question tion. How will the pro		
		Better		Just as Good		No Opinion	□ v	Vorse
	If yes, p	olease explain:						
4.	For which		g do you leavê y	our community? (Check all that a	pply.) Where do you	go to obtain the	se
	1	Shopping	Baulofi	eld NY.	Vernin	, NY , Nec	- Hartfu	1 N , Uneil
	V	Personal needs	Sent of	Sove 45	s about	٨		
		Banking	Vemon,	Mr. H	(m. Itan,	N		
	V	Employment	Vernon	NY				
		Social needs	New H	lortfird.	Nr. 1	- Imilton, N	F. Uneil	ds N
-	2	<i>f</i>		#······				
5.	Do you c	Yes N		the community?				
	If yes, wo		e to use them if	the Post Office is	discontinued?			
	K	Yes N	٥					
# A - *11*								
Maili	ng Add							
Name:	K	you Ko	igers				•	
Addres	is: 25	-19 Bea	ver Cra	eh Road,	West	Edmestra, 1	VF 134	85
Teleph	one:	15-899	-8967					
Date:	5/	30/201						

2.



Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps		X		
Ь.	Mailing Letters		X		
c.	Mailing Parcels				
đ.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				
ť.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
ì,	Buying stamp-collecting material			X	
Oth	ner Postal Services			,	
ā.	Entering permit mailings	YES	NO		
ხ.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
ъ.	Using for school bus stop	YES	□ №		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?
		YES	□ №		
	If yes, please explain:	<u> </u>			



3. r	eceive Po	e carrier delivery, there ost Office box service of					
C	urrent se	Better	Just as God	od	No Opin	nion	Worse
	If yes,	, please explain:	I will	nave	40 4	rave	1010
		My	way	. OF .	erpe	nd n	Money
4.	For whi	ich of the following do	you leave your commu	nity? (Check all th	nat apply.) Where	e do you go to ol	btain these
		Shopping	9 .		0(0)	I. C. V. D.	
	X	Personal needs					
		Banking					
		Employment					
		Social needs					
Mail _{Name}	ing Ad	Yes No	use them if the Post Of	lice is discontinue	d?		
14,110		_					
Addre	ss:						
Telepi	none					_	
Date:							
Please		y additional comments uestionnaire.	on a separate piece of	paper and attach	it to this form. T	hank you for tak	ing the time to

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
٠.		1			1
b.	Mailing Letters				
c.	Mailing Parcels				2
d.	Pick up Post Office box mail				4
e.	Pick up general delivery mail				U
f.	Buying money orders				W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			4	
h.	Sending Express Mail				
ĺ.	Buying stamp-collecting material				U
Oth	er Postal Services				
a.	Entering permit mailings	YES	1 NO		
b.	Resetting/using postage meter	YES	W NO		
Nor	postal Services	. 1			
a.	Picking up government forms (such as tax forms)	YES	□ NO		
ъ.	Using for school bus stop	YES	PNO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	4 NO		
	If yes, please explain.				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	ong, or for a	ersonal ne	eds?
	,,	YES	NO		
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
	If yes, please explain	:		
4,	For which of the follow services?	ing do you leave your community? (Che	eck all that apply.) Where do you go	to obtain these
	Shopping			
	Personal nee	ds		
	Banking			
	Employment			
	Social needs			
5.	Yes 🗌	ocal businesses in the community? No nue to use them if the Post Office is disc No	continued?	
Mailir	ng Address			
Name:	Gary A	1. Ray Ist		
Addres	s: 2229	Co. Hwx 20	West Edmeston	h-y. (3485
Telepho	one: (3/5)	855-4543		7
	1/2/11			

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				Ø
b.	Mailing Letters				Ø
C.	Malling Parcels				D
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				0/
f,	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Q/
h,	Sending Express Mail				D/
i,	Buying stamp-collecting material				
Oth	er Postal Services		2		
а.	Entering permit mailings	YES	☑ NO		
b .	Resetting/using postage meter	YES	ON P		
Nor	npostal Services				
а.	Picking up government forms (such as tax forms)	☐ YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO		
	If yes, please explain:				
d.	Using public builtetin board	YES	DNO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoop	oing, or for n	ersonal ne	eds?
		YES	U NO		
	If yes, please explain:				





3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain:
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employment
	Social needs
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Ma	iling Address
Nan	ne:
Add	ress.
Tele	phone:
Date	

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2.



Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Nøver
a.	Buying Stamps			×	
b.	Malling Letters	X			
C.	Mailing Parcels			X	
ď.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail	X			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insure Mail, Delivery Confirmation, or Signature Confirmation	d 🗆			
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services		1		
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	M NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
b.	Using for school bus stop	YES	₩ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:		27/		
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		,
	If yes, please explain:	huich de	vvices !	ACTION	Ties
Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	olng, or for p	een Isnozie	ds?
		YES	NO		
	If yes, please explain:	de	N Ber	lin !	

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3. re	you have eceive Po- urrent ser	st Office box sen	there will be no cl vice or general de	hange to your delive livery service, comp	ry service — pr lete this section	roceed to question and the properties of the pro	4. If you currently osed service compare to
		Better	Ju	ust as Good		No Opinion	Worse
	If yes,	please explain:	Need to	Travel g	miles	away of	som Church
4.	For whice		g do you leave you	ur community? (Che	ck all that apply	y.) Where do you go	o to obtain these
	区	Shopping					
	K	Personal needs		~			
	Ø	Banking		vorw ich		_	
	M	Employment	1	00			
	K	Social needs					
5.		Yes X	e to use them if th	e community? e Post Office is disc	continued?		
Maili	ng Add	dress					
Name:	Ro	V. Dow	Buck				
Addres	s: P.1	0, Bx 30	t We	it Ed.		13485	
Teleph	one: <	315 85	5 7542)		_	_
Date:	(6/6/11					

2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a .	Buying Stamps				X
b.	Mailing Letters			X	
c.	Mailing Parcels				X
d.	Pick up Post Office box mail				(X
e.	Pick up general delivery mail				DK
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				忆
i,	Buying stamp-collecting material				X
Oth	ner Postal Services		,		
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	THO		
Ь.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	A NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO K		
e.	Other	YES	□ NO		
	If yes, please explain:				
Ďο	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oina, or for p	personal ne	eeds?
20	you pass another you amount a survey as a series of the se	YES			
	Brookfield Right around conser				
	protesta Right around const	1 1 . 0	116)	
	Why can I not have a Brooklista	Hadi	2539		
	Due and make senge to h	ave			
	Bright water as Post Office	600	14 dd N2	57	
	PS Daif wast Tax Dollars				

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	Better	Just as Good	No Opinion	Worse
lf y	ves, please explain:			
_				
	which of the following do rices?	you leave your community? (Chec	ck all that apply.) Where do you go	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
	Yes No	usinesses in the community?	nation all	
	Yes No	usinesses in the community? use them if the Post Office is disc	ontinued?	
If ye	Yes No	,	ontinued?	
If ye	Yes No	,	ontinued?	
If ye	Yes No	,	ontinued?	
If ye	Yes No	,	ontinued?	

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				M
b .	Mailing Letters		M		
c.	Mailing Parcels				Ø
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				Ø
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\times
h.	Sending Express Mail				\boxtimes
١.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	DINO		
b.	Using for school bus stop	YES	NO.		
c.	Assisting senior citizens, persons with disabilities, etc.	T YES	NO		
	If yes, please explain:			_	
ď.	Using public bulletin board	YES	NO.		
е.	Other	YES	MO E		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for	personal ne	eds?
	, ,	X YES	☐ NO		
	If yes, please explain:				



	Post Office box sérvice	re will be no change to your deliver or general delivery service, compl		
	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:	**************************************		W. C
For wh		you leave your community? (Chec	k all that apply.) Where do you go	o to obtain these
Ø.	Shopping			
\bowtie	Personal needs			
-	Banking			
\geq	Employment			
	Social needs			
ailing Ad	ddress	CNSTAL CO	w/eW	
lress:	2191 Beau	er Creek Ri	1. West Edmes	ston. NY 13485
ephona: _	315-	899-7743		
e:	1/02/11			
4 4 10 5	y additional comments	s on a separate piece of paper and		or taking the time to
rpiete this c				and the second
We 1	questionnaire. IVE JUST	outside the	hamlet of Brookfield	Brookfield, No for services
We 1	questionnaire. IVE JUST	outside the	hamlet of Brookfield	Brookfield, N for services . Having m
We l L use Other	ove just the po than n	iail delivery	the Brooks	Teld P.D. Ma
We l L use Other	ove just the po than n	outside the st office in all delivery eved out of we live in vice out of	the Brooks	Teld P. D. Ma

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				V
ь.	Mailing Letters				V
c.	Mailing Parcels				V
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mall				Y
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail				W
i.	Buying stamp-collecting material				4
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	W NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	MO		
b,	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
	Control of the Contro	137-4			
d.	Using public bulletin board	YES	1 NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoon	oing, or for r	personal ne	eds?
50	you padd different 1 ook office during business flours within wavening to or from we	YES	NO I		
	If yes, please explain:				
	Brookfield and Bridgewater				



		Better	Just as Good		No Opinion	☐ w	orse
	If yes	, please explain:			_		
		_					
4.	For wh		you leave your communi	ty? (Check all that appl	y.) Where do you go	o to obtain thes	•
	4	Shopping					
		Personal needs		-			
		Banking					
		Employment			_		
	/	Carialanada					
5.	Do you	Social needs	usinesses in the communi	ty?			
5.		currently use local b	usinesses in the communi				
		Yes No would you continue to					
Mai	If yes,	Yes No would you continue to					
Mai	If yes,	Yes No would you continue to		ce is discontinued?	Ed mesto.	1 Ny	13482
Mai Name	If yes,	Yes No would you continue to	and Heldi	ce is discontinued?	Ed mesto.	1 N Y	13485

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
а.	Buying Stamps				Ø.
Ь.	Mailing Letters				Ø,
c.	Mailing Parcels				V
d.	Pick up Post Office box mail				W
e.	Pick up general delivery mail				d
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				d
h.	Sending Express Mail				Ø
j.	Buying stamp-collecting material				W
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO X		
ъ.	Using for school bus stop	YES	1 NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for	personal ne	eds?
	· · · · · · · · · · · · · · · · · · ·	V YES	☐ NO		
	If yes, please explain:				





l	Better	Just as Good	No Opinion	Worse
If yes, ple	ease explain:			
S 				
For which services?	of the following do	you leave your community? (Chec	ck all that apply.) Where do you	u go to obtain these
	Shopping			
F	Personal needs			
	Banking			
	Employment			
	locial needs			
Do you cu	_	sinesses in the community?		
	Yes No	sinesses in the community? use them if the Post Office is disco	onlinued?	
	Yes No		ontinued?	
If yes, wou	Yes No		ontinued?	
If yes, wou	Yes No		ontinued?	
If yes, would ailing Address:	Yes No		onlinued?	
If yes, would ailing Addresses	Yes No		onlinued?	

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To the Optimization Coordinator,

I receive mail at a post office box in Brookfield NY 13314. Presently anyone who desires delivery here has a West Edmeston mailing address and is delivered out of a rural route originating at the W. Edmeston post office.

The postal service wants to close the West Edmeston post office and move the rural route to the Bridgewater post office which is 24 miles of dead travel time from where the rural route is presently delivered in Brookfield.

If the West Edmeston rural route was moved to the Brookfield post office, the carrier could start delivering mail immediately as he departs from the office with no dead travel time. This move would also solve the age-old question as to why customers have a West Edmeston address yet live in Brookfield.

The move of the West Edmeston rural route to Bridgewater is for the convenience of the postal service, NOT for the convenience of the customers of Brookfield, who are mostly elderly. They will have to drive 24 miles round trip to pick up a package or a certified letter at the Bridgewater Post Office when they have a post office right in town. Sounds like poor judgement on the postal services part.

Barbara McKenas PO box 34 Brookfield NY 13314

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2.



Postal Service Customer Questionnaire

Pos	tal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters				M
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
ŧ.	Buying money orders				\square
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				M
j.	Buying stamp-collecting material				P
Oth	er Postal Services				
ā.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	M NO		
	If yes, please explain				
d.	Using public bulletin board	YES	NO IN		
e.	Other	YES	NO.		
	If yes, please explain:				
_	No. 2 and the second se	-ماميم للم	-in	nareenal a	ade?
Do	you pass another Post Office during business hours while traveling to or from wo	or snop	1000	bersonar ue	seus (
		YES	NO		
	If yes, please explain: about IX/IDK By dags	mer			
	1/1/01-0110-10				



3. 1		ere will be no change to your deliver e or general delivery service, compl		
	Better	Just as Good	No Opinion	Worse
	if yes, please explain:			
4.	services?	o you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
	Shopping	ltica		
	Personal needs			
	Banking			
	Employment			
	Social needs	Saugulot		
5.	Do you currently use local to	ousinesses in the community?		
	☐ Yes 🕅 No			
	remain Mean	o use them if the Post Office is discr	ontinued?	
	Yes No			
Mail	ing Address			
Name	Paul + Det	orah Titcomb	е	
Addre	ss. 5693 Cr	sty Huy 18		
Telepl	hone: 315 85	5 4226		
Date:	May 3	0, 2011		

2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Neve
а	Buying Stamps				V
ხ.	Mailing Letters				9
¢.	Mailing Parcels				4
d.	Pick up Post Office box mail				5
e.	Pick up general delivery mail				V
f.	Buying money orders				ď
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				ď
h.	Sending Express Mail				M
١.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mallings	YES	M NO		
ხ.	Resetting/using postage meter	YES	M NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	1 NO		
b.	Using for school bus stop	YES	☑ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
ď.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	M NO		
	If yes, please explain:				
De	you pass another Post Office during business hours while traveling to or from wo	ork or about	sing or for	anal ne	ede?
00	you pass another Post Office during business roofs while davening to of from wi	YES	NO	Dersonal He	eus r
	If yes, please explain:				

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		Better	Just as Good	No Opinion	Worse
	If yes,	please explain			
	For whi		you leave your community? (Chec	k all that apply.) Where do you go	o to obtain these
	W	Shopping			
	M	Personal needs	-		
	19	Banking			
		Employment			
		Social needs			
	Do you	currently use local by	Cyclogrammes and all acceptance		
	Do you	/	usinesses in the community?		
	I	Yes No		ophound?	
	I	Yes No	usinesses in the community?	ontinued?	
	I	Yes No		ontinued?	
	I	Yes No		ontinued?	
nili	I	Yes No vould you continue to Yes No		ontinued?	
aili	If yes, w	Yes No vould you continue to Yes No	use them if the Post Office is disco	ontinued?	
aili ne:	If yes, w	Yes No vould you continue to Yes No	use them if the Post Office is disco	ontinued?	
ne:	If yes, w	Yes No would you continue to Yes No dress	use them if the Post Office is disco	ontinued?	
ne:	If yes, w	Yes No vould you continue to Yes No	use them if the Post Office is disco	ontinued?	
ne:	If yes, with the second	Yes No would you continue to Yes No dress	Sord	ontinued?	
ne:	If yes, with the second	Yes No vould you continue to Yes No dress GOD W. Lake Can Hunger	Sord	ontinued?	

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\square	
b.	Mailing Letters			□ pi	
c.	Mailing Parcels				
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail	X			
f,	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
h.	Sending Express Mail				X
í.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	M MO		
ъ.	Resetting/using postage meter	YES	⊠ NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	M MO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	™ NO		
ė.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	olng, or for p	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain:	Burg	KF1	212	
	But no ellery day				
	U				



3.	If you have carrier delivery, the receive Post Office box service current service?	e will be no change to your delive or general delivery service, compl	ry service — proceed to question lete this section. How will the prop	If you currently osed service compare to
	Better	Just as Good	No Opinion	☐ Worse
	if yes, please explain:			
4.	For which of the following do services? Shopping	you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	Personal needs Banking	Dalereillo		
5	Social needs Social needs Do you currently use local but Yes No	ro. Oneonta	rph amallatore	Geaver Don free
Ma	iling Address	r.		
Nam	e: Chinai	Killer		
Addı	ess: 10681 A	stie Rd		
Tele	phone: 315 855	= 7/048		
Date	5.31.11			

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Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	ь.	Mailing Letters		H		
	c.	Mailing Parcels				H
	d.	Pick up Post Office box mail	山			
	e.	Pick up general delivery mail				H
	ſ.	Buying money orders			H	
	9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				世
	h.	Sending Express Mail				B
	i.	Buying stamp-collecting material				H
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	T NO		
	b.	Resetting/using postage meter	YE\$	NO NO		
	No	npostal Services		1		
	a.	Picking up government forms (such as tax forms)	YES	I NO		
	b.	Using for school bus stop	YE\$	I NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	I NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO NO		
	e.	Other	YES	HNO		
		If yes, please explain.				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for a	personal ne	eds?
	50	, , , , , , , , , ,	YES	DNO		
		If yes, please explain:				

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3.	If you have carrier delivery, ther receive Post Office box service current service?	e will be no change to your delivery or general delivery service, comple	service — proceed to question 4 te this section. How will the propo	If you currently osed service compare to
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do services?	you leave your community? (Check	k all that apply.) Where do you go	to obtain these
	Shopping I	generally go t	o New Berlin, N.	1 or Norwide, N.y
	Personal needs	0 / 0		•
	Banking	bank at NBT	in New Berlin	
	Employment			
	Social needs			
5	Do you currently use local bu	sinesses in the community?		
	Yes No			
		use them if the Post Office is discor	ntinued?	
	Yes No			
Mail	ing Address			
Name	: Lawrence Sp	ooner		
Addre	,	W. Edneston, N.Y.	13485	
Telepi	hone: (315) 855	-4360		
Date;	6/1/11			

2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps		M		
b.	Mailing Letters		X		
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders			X	
g	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail			M	
i.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	M NO		
Noi	npostal Services				
a .	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
		_			
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoop	ing, or for r	ersonal ne	eds?
	,	YES	NO		
	If yes, please explain:				



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
4.	Me if I have something to sign for or ship. Will have to drive to get this done rather than just walk to local postoffice For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping norwich
	Personal needs
	Banking
	Employment
	Social needs
5.	Do you currently use local businesses in the community? Yes No OUV POST Office IS OUV OWNLY business If yes, would you continue to use them if the Post Office is discontinued? Yes No
Ма	niling Address
Nan	Melinda : Clavence Belden
Add	ress: 131 Co. Huy 18C West Edmeston, NY 13485
Tele	phone:
Date	5/27/11

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
а	Buying Stamps				
b.	Mailing Letters			Ø,	
c.	Mailing Parcels			d	
d.	Pick up Post Office box mail			$\overline{\cdot}$	
€.	Pick up general delivery mail				I
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
1.	Buying stamp-collecting material				
Oth	er Postal Services		9		
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	_ NO	(
	If yes, please explain: I believe is also on your list	Leonard	<u>sville</u>	whi	cL



	Better	Just as Good	No Opinion	Worse
If yes	, please explain:			
4. For wh		you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
中	Shopping			
ф	Personal needs			
中	Banking			
中	Employment			
ф	Social needs			
	Yes No	sinesses in the community? use them if the Post Office is disco	ontinued?	
Mailing Ad	ddress			
Name: R	OBERT 1	lonnis		
Address: [[0850 BUTT	on Fires Rd	W. Elmeston,	NY 13485
Telephone:				
Date:	5/20/11			
	3/06/11			

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2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				Ø
ხ.	Mailing Letters				Ø
c.	Mailing Parcels				M
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\square
h.	Sending Express Mail				凶
i.	Buying stamp-collecting material				Ø
Oth	er Postal Services				
ı,	Entering permit mailings	YES	⊠ NO		
3.	Resetting/using postage meter	YES	NO		
Nor	postal Services		,		
	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	M NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO NO		
e.	Other	TYES	NO		
	If yes, please explain:		,		
Do [,]	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?
	· · ·	YES	□ NO		
	War and a second and also	7	66 F	BRIDE	della
	If yes, please explain:	11)C L	//-10	



	current service?	_		_
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following of services?	to you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
5.	Do you currently use local to	ousinesses in the community?		
	Yes No			
	If yes, would you continue t	o use them if the Post Office is disc	continued?	
	Yes No			
Mail	ing Address			
Name	(20, FO			
Addre	ss: ////8	Hoxie Rs	W. Comeston	NG 13485
Telepl	none: 315 85	57636		/



Postal Service Customer Questionnaire

	Pos	stal Services	Dally	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters		N		
	c.	Mailing Parcels				K
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail	M			
	ſ.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	ħ.	Sending Express Mail				Ø
	i.	Buying stamp-collecting material				K
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	M NO		
	b.	Resetting/using postage meter	YES	NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	M NO		
	b.	Using for school bus stop	YES	NO V		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:	-			
	d.	Using public bulletin board	YES	₩ NO		
	Θ.	Other	YES	NO 🔯		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eds?
		, , , , , , , , , , , , , , , , , , ,	YES	NO M		
		If yes, please explain:				

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3.	If you ha receive F current s	Post Office box service	re will be πο change to your delivery o or general delivery service, comple	service — proceed to question 4 te this section. How will the propo	i. If you currently used service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	s, please explain:		_	_
4.	For w	hich of the following does?	you leave your community? (Check	k all that apply.) Where do you go	to obtain these
	X	Shopping			
	K	Personal needs			
	M	Banking	_		
	M	Employment			
		Social needs			
5.	Do yo	u currently use local b	usinesses in the community?		
	•	Yes No	,		
	If yes,	would you cantinue to	use them if the Post Office is disco	ntinued?	
		Yes No			
Mai	iling Ad	ddress	in the second		,
Nam	e: <u>,</u>	Day E.	Schemerhon +	Debra Scher	merkon
<u>A</u> ddr	ess:	10085	waterman Rd,	West-Elmest	ton 11y 13485
Teles	ohone:	525.	-0988		€⁄
Date	:	5/25/1	't		

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				N
b.	Mailing Letters			W	
c.	Mailing Parcels				
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mail				V
f.	Buying money orders				4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	T YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain				
d.	Using public bulletin board	YES	₩ NO		
ė.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eds?
_ •		₩ YES	☐ NO		
	If yes, please explain:	VII. (5.11)			



	Better	Just as Good	No Opinion	Worse
		Just as Cood	No opinion	•••oise
	If yes, please explain:			
	For which of the following do services?	you leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
	Social fieces			
			_	
	Do you currently use local by	usinesses in the community?		
	Do you currently use local by		ootiqued?	
	Do you currently use local be Yes No If yes, would you continue to	usinesses in the community? use them if the Post Office is disc	ontinued?	
	Do you currently use local by		ontinued?	
	Do you currently use local by Yes No If yes, would you continue to		ontinued?	
ailir	Do you currently use local by Yes No If yes, would you continue to Yes No	use them if the Post Office is disc	ontinued?	
	Do you currently use local by Yes No If yes, would you continue to Yes No		ontinued?	
ailir me:	Do you currently use local by Yes No If yes, would you continue to Yes No ng Address	use them if the Post Office is disc	ontinued?	meston NJ
ailir	Do you currently use local by Yes No If yes, would you continue to Yes No ng Address MRS. V	use them if the Post Office is disc		meston NJ

2.



Postal Service Customer Questionnalre

Pos	stal Services	Daily	Weekly	Moлthly	Never
a.	Buying Stamps				
b.	Mailing Letters				M
c.	Mailing Parcels				
d.	Pick up Post Office box mail				V
Θ.	Pick up general delivery mail				V
f.	Buying money orders				\square
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				I
h.	Sending Express Mail				I
í.	Buying stamp-collecting material				I
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	1 NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	YES	1 NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	1 NO		
	If yes, please explain:				
			,		
ď.	Using public bulletin board	YES	☑ NO		
e.	Other	YES	MO NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
	,	YES	☑ NO		
	If yes, please explain:				
			_		



		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4,	For wh		you leave your community? (Chec	k all that apply.) Where do you go	o to obtain these
		Shopping			
	1	Personal needs		_	
		Banking			
		Employment	_		
		Social needs			
	1				
			-	_	
S .	Do you		usinesses in the community?	_	
S.		Yes No		ontinued?	
.		Yes No	usinesses in the community? use them if the Post Office is disco	ontinued?	
5.		Yes No		ontinued?	
5. ∕Iai		Yes No No would you continue to		ontinued?	
	If yes, v	Yes No No would you continue to		ontinued?	
1ai _{ame}	If yes, v	Yes No would you continue to Yes No	use them if the Post Office is disco	mestan NY	
1ai ame	If yes, v	Yes No would you continue to Yes No Idress Danna Do	use them if the Post Office is disco		

2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				V
b.	Mailing Letters		3		
C.	Mailing Parcels				V
૮.	Pick up Post Office box mail				2
e.	Pick up general delivery mail				Y W
f,	Buying money orders			\Box	19
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				g
h.	Sending Express Mail				
i.	Buying stamp-collecting material				I
Oth	er Postal Services		/		
a.	Entering permit mailings	YES	Ø NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
ъ.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	ff yes, please explain:				
d.	Using public bulletin board	YES	UNO		-
e.	Other	YES	1 NO		
	If yes, please explain:				
Doy		rk, or shopp	ing, or for p	ersonal ne	eds?
,	·	YES	☐ NO		
	If yes, please explain:				



current servi	Better	Just as Good	No Opinion	Worse
If yes, p	lease explain:			_
For which services?		o you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
0	Shopping			
	Personal needs			
	Banking			
W	Employment			
9	Social needs			
Do you cu	/ -	usinesses in the community?		
	Yes No			
If yes, wo	/	ouse them If the Post Office is disco	ntinued?	
U	Yes No			
ailing Addı	ress			
me: 96	58 Du	yLe R		
dress:We	ST E	I MESTON WY	4. 13485	
lephone 3/	5) 861	-2195		
	1			
ate: 5/2	-7/11			
/			alle als the delate of the aller	landablan tha Para ta
ease add any a mplete this que	aditional comment stionnaire.	s on a separate piece of paper and s	attach it to this form. Thank you f	or taking the time to
omeT	imes	We DON'T	get our w	1AIL Deliv
NTIL	2:30	02 3:00 NOW	How Much	LATER W
be	deLIV	ered it yo	4 BO HWAY	Who is a
le Li	ve in	We DON'T or 3:00 Now ered if you N. Brook! UT CHANGE	-le -a live	She s to
, Se	Nd ou	ctchAnge	or Haar	20 € 2
1264	anad	FUELU BUI	swess:	

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Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly Never
a.	Buying Stamps			A
b.	Malling Letters	M		
c.	Mailing Parcels			
ď.	Pick up Post Office box mail			
e.	Pick up general delivery mail			
f,	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			☑ . □
ħ.	Sending Express Mail			
i.	Buying stamp-collecting material			
Oth	er Postal Services		V	
a.	Entering permit mailings	YES	M NO	
b.	Resetting/using postage meter	YES	V NO	
Non	postal Services			
a.	Picking up government forms (such as tax forms)	YES	₩ ио	
b.	Using for school bus stop	YES	₩ ио	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ ио	
	If yes, please explain:			
			_	
đ.	Using public bulletin board	YES	DN NO	
e.	Other	YES	M NO	
	If yes, please explain:			
Dos	you pass another Post Office during business hours while traveling to or from we	ork, or shoo	ping, or for a	personal needs?
20)	,	YES	□ NO	
	If yes, please explain:			



	Better	Just as Good	No Opinion	Worse
	Detter	Just as Good	No Opinion	vvorse
	If yes, please explain:			
			1.4.4.4.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1	
	For which of the following do yo services?	u leave your community? (Check	call that apply.) Where do you go	to obtain these
1	Shopping			
1	Personal needs			
	8anking			
	Employment			
	Social needs			
5. I	Do you currently use local busin	esses in the community?		
	Yes No			
I	f yes, would you continue to use	e them if the Post Office is disco	ntinued?	
	Yes No			
Mailin	g Address			
		120		
	1)	eniamin		
Name,	James Br	- C. 111 -		
Name,	James Br 5410 Co.	4	est Edmeston	NY 1348E
	(210) 000	4	est Edmeston	NY 1348E

2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				\boxtimes
b.	Mailing Letters				X
c.	Mailing Parcels				V
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
ſ.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
h.	Sending Express Mail				K
í.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	M MO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:		_		
d.	Using public bufletin board	YES	NO NO		
e.	Other	☐ YES	□ NO		
	If yes, please explain:				
	ii yes, piease explain.		-		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:	<i>-</i>	6		
	Waterville (Sangertield), Westmoreland, A	ladison	DAL	9C430	



	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
7				_
For w		o you leave your community? (Chec	ck all that apply.) Where do you go	to obtain these
	Shopping S	gracuse, Utica		
X	Personal needs	Byracuse, Wateroi	L. Service	
X	Banking	Syracuse, West		
X	Employment	Suracuse, Orisk		
[-7]	Social socida		. /	
4	Social needs	West Wintield	· Souckuille	
14	Social needs	West Winfield	, Bouckville	
		usinesses in the community?	Bouckville	
			Bouckville	
Do yo	u currently use local b		,	
Do yo	u currently use local b	usinesses in the community?	,	
Do yo	u currently use local b Yes Mo would you continue to	usinesses in the community?	,	
Do yo	u currently use local b Yes No would you continue to	usinesses in the community?	,	
Do yo	u currently use local b Yes No would you continue to Yes No	usinesses in the community?	,	
Do yo	u currently use local b Yes No would you continue to	usinesses in the community?	,	
Do yo	v currently use local by Yes No would you continue to Yes No No ddress	usinesses in the community? To use them if the Post Office is disco	,	
Do your salling A	v currently use local by Yes No would you continue to Yes No No ddress	usinesses in the community? o use them if the Post Office is discontinuous them if the Post Office is discontinuous them.	ontinued?	
Do you	v currently use local by Yes No would you continue to Yes No No ddress	usinesses in the community? To use them if the Post Office is disco	ontinued?	

2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			1	
b.	Mailing Letters			2	
c.	Malling Parcels				
ď.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g،	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				1
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	✓ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	✓ NO		
	If yes, please explain:	8.00			
		-			
d.	Using public bulletin board	YES	NO		
e.	Other	YES	Z NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	oersonal ne	eds?
·		YES	☐ NO		
	If yes, please explain:				



Better	Just as Good		No Opinion	Worse
If yes, please explain:				
				_
For which of the followin	g do you leave your communi	ty? (Check all that	apply.) Where do you g	o to obtain these
Shopping	NEW HAR	FORT -	HAMILTON	
Personal need			4	
Banking	и		4	
Employment				
Social needs Do you currently use loc	al businesses in the communi	<u> </u>		
Do you currently use loc Yes 1	al businesses in the communi No ne to use them if the Post Office			
Do you currently use loc Yes 1	No le to use them if the Post Offic			
Do you currently use loc Yes Yes Yes Yes Yes Yes Yes	No le to use them if the Post Offic	e is discontinued?		
Do you currently use local Yes	No ne to use them if the Post Offic No	e is discontinued?		. (3485



Postal Service Customer Questionnaire

	AND THE PART OF SOME SERVICES				
Ро	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	[X			
c.	Mailing Parcels			X	
d.	Pick up Post Office box mail			X	
e.	Pick up general delivery mail				
f.	Buying money orders				卤
g.	Obtaining special services, including Certified Mail, Registered Mail, Insu Mail, Delivery Confirmation, or Signature Confirmation	ured		X.	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Otl	her Postal Services				
a.	Entering permit mailings	YES	X NO		
b.	Resetting/using postage meter	YES	X NO		
No	onpostal Services				
a.	Picking up government forms (such as lax forms)	YES	NO M		
ხ.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO IX		
	If yes, please explain:		_		
d.	Using public bulletin board	YES	M NO	1	
e.	Other	YES	Ой 🔀		
	If yes, please explain				
Do	you pass another Post Office during business hours while traveling to or fr	om work or shoot	oing or for	personal ne	eeds?
00	you pass another 1 our office doming business hours while the lowing to or it	Y YES	NO		
	If yes, please explain:	(0)	mone	Joan	200
	+1	newhore	J. il	nles	^
	000 13		100		
				-0	
	Why are they not i	usein	9 1		me
	Brookfield post off	ice of	or c	Jun-	
	(rural delivery need	O			



3. 16		ost Office box serv				 proceed to question ection. How will the prop 		
		Better		Just as Good		No Opinion		Worse
	If yes,	please explain:						
4.	For whi		j do you leave	your community?	(Check all tha	l apply.) Where do you g	o to obtair	ı these
	Z	Shopping	New	Harlford	j			
		Personal needs						
	Z	Banking ~	ا دسه ۱	Hartfore	D			
		Employment						
		Social needs						
5.	Do you	currently use loca	l businesses i	in the community?				
	-	Yes N		ŕ				
	If yes, v	would you continue	e to use them	if the Post Office is	discontinued	?		
	,	Yes 📗 N	٥					
Maili	ng Ad	dress						
Name:	_h	awson	$\langle \cdot \rangle$					
Adares	ss:)	0947	Holla	WRd L	J. Edn	reston, N	<u> </u>	3485
Teleph	one:	315-85	5-78	75		·		
Date:	~	may 3	1,201	. 1				
		7						

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Postal Service Customer Questionnaire

Pos	tal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				V
b.	Mailing Letters				W
c.	Mailing Parcels				7
d.	Pick up Post Office box mail				4
e.	Pick up general delivery mail				4
1.	Buying money orders				W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				4
i.	Buying stamp-collecting material				4
Oth	er Postal Services				
a.	Entering permit mallings	YES	MO		
b.	Resetting/using postage meter	YES	J NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	- NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
	- Control of the Control of Contr	54	Moses of the		
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Day	/ou pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for a	ersonal ne	eds?
_0	,	YES	☐ NO		
	If yes, please explain:		4 field		
	I Live 2 miles from it.	- Mush			



3.		rrier delivery, there w Office box service or g 					
		Better	Just as Go	od	No Opinion		Worse
	li yes, plea	ase explain:					
4.	For which o services?	of the following do you	leave your commu	unity? (Check all th	nat apply.) Where do	you go to obtain	n these
	Sr Sr	nopping					
	D Pe	ersonal needs					
	Ва	anking					
	☐ En	mployment					
	☐ Sc	ocial needs					
5.	I	rently use local busine					
	If yes, would	d you continue to use Yes No	them if the Post O	ffice is discontinue	od?		
		res No					
Ma	ailing Addre	ess					
Nan	me: Jerr	y Snyder					
<u>Add</u>	dress: /99	94 Vidler	Rd	W. Edme	ston Ny	1 13485	-
Tele	ephone:	315-89	9-8977		,		
Date	e: 5	5-28-11					
<u>Add</u>	me: Jerr dress: 199 ephone:	y Snyder 94 Vidler 315-89		W. Edme	ston Ny	/ <u>/3</u> 485	-

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Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				9
b.	Mailing Letters				J
C.	Mailing Parcels				B
d.	Pick up Post Office box mail				5
e.	Pick up general delivery mail				
f,	Buying money orders				4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				19
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	PNO		
Nor	npostal Services	54			
a.	Picking up government forms (such as tax forms)	YES	4 NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain.				
d.	Using public bulletin board	YES	4-40		
e.	Other	YES	4 NO		
	If yes, please explain				
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for p	ersonal ne	eds?
		YES	MO	-	
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
		-		
	Facultish at the following do	was famin track appearingly 2.1/	Chook all that goods \ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\	to abtain these
4.	services?	you leave your community? (C	Check all that apply.) Where do you go	to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
5.	Do you currently use local bu	sinesses in the community?		
	Yes No			
	If yes, would you continue to	use them if the Post Office is	discontinued?	
	Yes No			
/laili	ing Address			
	-1600	1 6 10)_	
lame:	Mobie.	+ 6015	70rris	
ddre	ss: 1591 Kaj	ght Rd 4	v. Ed 13485	
eleph	none: 315 52	0 9177		
	5/27/1			
ate:	2/2///			
	e add any additional comments etc this questionnaire.	s on a separate piece of paper	and attach if to this form. Thank you for	or taking the time to
[,	re also u.	re Po	Box 27	2
			Box 27 Brookfi	eld NY/32

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently

2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			34	
ъ.	Mailing Letters		4		
C.	Mailing Parcels				0
ď.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f,	Buying money orders				4
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
ħ.	Sending Express Mail				4
í,	Buying stamp-collecting material				4
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	19 NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
ъ.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
θ.	Other	YES	☐ NO		
	If yes, please explain:				
Dov	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	sing, or for n	ersonal ne	eds?
1		YES	1 NO		,
	If yes, please explain:	**************************************			



complete this questionnaire.

	×	Better	Just as Good	No Opinion	☐ Worse
	lí yes,	please explain:			
	For whices		you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
		Shopping			
8		Personal needs			
		Banking			
		Employment			
8		Social needs			
	Do you o		usinesses in the community?		
	[Yes No	usinesses in the community?	ntinued?	
	[Yes No		ntinued?	
ailii	[Yes No ould you continue to Yes No		ntinued?	
ailii	If yes, w	Yes No ould you continue to Yes No		ntinued?	
me.	If yes, w	Yes No ould you continue to Yes No		ntinued?	
	If yes, w	Yes No ould you continue to Yes No		ntinued?	

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WEST EDMESTON Post Office for each of the following:

Pos	stal Services		Dally	Weekly	Monthly	Neve
a.	Buying Stamps				X	
þ.	Mailing Letters				M	
c.	Mailing Parcels					X
ď.	Pick up Post Office box mail		X			
e.	Pick up general delivery mail		<u>Ы</u> , (€)			
f,	Buying money orders		Utida			
g.	Obtaining special services, including Certified Mail, Registere Mail, Delivery Confirmation, or Signature Confirmation	ed Mail, Insured	ieu:DB	1 🗆	X	· П
h.	Sending Express Mail		-Jack		_ 4	
ι.	Buying stamp-collecting material					
Oth	er Postal Services					
а	Entering permit mailings		YES	₩ NO		
b.	Resetting/using postage meter		YES	NO K		
Nor	postal Services					
a.	Picking up government forms (such as tax forms)		YES	DN €		
b.	Using for school bus stop		YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.		YES	NO NO		
	This Post Office is Not wheel chair	ir accesibli	Darlo	till so	nebu	
d.	Using public bulletin board	Deet 60 -	YES	NO NO	.50	
e.	Other		YES	NO.	2.5	
	If yes, please explain:	_		6 400	Ole.	_
D -	very good another Deat Office during hundroom house with a terror	oling to or from wor	t archass	vina or for n		ade?
υo	you pass another Post Office during business hours while trave	einig to or ituiti wat		2200	ersonal ne	1609
			X YES	□ NO		
	If yes, please explain:	-				
				_		

Rural Carriers can provide all Survices

that and Oic can provide. And he already gets paid

to preform those Services. We bank 10 miles away from our
home and grocery shop 20 miles from our home even pizza is 10 miles



	? Shopping	ou leave your community? (Chec		
services	? Shopping	ou leave your community? (Chec		
services	? Shopping	au leave your community? (Chec		
	Shopping - \\L		k all that apply.) Where do you g	o to obtain these
	0711	·a-		
× (C2)	Personal needs ()	ica		
X	Banking - New	Berlin/Utica		
XX	Employment Mon	Las		
V	Social needs			
_	. 1100			
. Do you d	Currently use local bus	inesses in the community?		
If yes, w	_	se them if the Post Office is disco	ontinued?	
	Yes No			
lailing Add	dress		/	
ame: Reb	ecca Uitchel		JOHL BAT	es_
dress: 92	St. Hwy 8	West Ed.	6.0 Box	57
lephone: 31	5.360-6901		west Edmes	bon.
ddress: 92	5.360-5901	West Ed.	p.o box West Edmes	57 by

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Postal Service Customer Questionnaire

Pos	stał Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
ხ.	Mailing Letters		X		
¢.	Mailing Parcels				Q
d.	Pick up Post Office box mail				X
e.	Plck up general delivery mail	X			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail				X
١.	Buying stamp-collecting material				M
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	M NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	X NO		
b,	Using for school bus stop	X YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	✓ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ ио		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoop	oing, or for p	ersonal ne	eds?
,	· · · · · · · · · · · · · · · · · · ·	X YES	□ NO		
	If yes, please explain:	When	going	3-1010	DORK



3. n		st Office box service	e will be no change to your deliver or general delivery service, compl		
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain: T	day that nice	y mail abo	4+ the Same
4.	For whice services		you leave your community? (Chec	ck all that apply.) Where do you go	to obtain these
		Shopping WO	terville and	Utica, Brow	oktield
	V	Personal needs	Same		
	4	Banking (ica		
	y	Employment (tica		
		Social needs	_		
5.	1	Yes No	sinesses in the community? use them if the Post Office is disco	ontinued?	
Maili	ing Ade	Yes No			
Name:	m	ramrs	John Fura	Lison	
Addres	ss:]()	285 01	Neout Rd	west Edmes	bn. N.P. 13485
Teleph	none: (Ξ	315) 899	-6279		
Date:,	5/	26/2011			

DOCKET NO. 1387008-13485 ITEM NO. 22 PAGE 200

Why Can't Brook field have a rural Route It would be Closer to the people in Brookfied or have North Brookfied to Brook fields end of Route I am the last house on are road and everyone around me has North Brookfield address. I am the only one that has west Edmesten on are Road. I do no twant a post office Box Thank you.

2.



Postal Service Customer Questionnaire

Ро	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				\square
b.	Mailing Letters				V
C.	Malling Parcels				
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mail				V
f.	Buying money orders				W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				W
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b,	Resetting/using postage meter	YES	NO		
Nο	npostal Services				
а.	Picking up government forms (such as tax forms)	YES	Y NO		
b.	Using for school bus stop	YES	NO		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
Θ.	Other	YES	YNO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	☐ NO		
	If yes, please explain:				
	we live closer to the Proportield and	Sana	ertiel	1 Pas	7 Ot



3.	If you have receive Po current ser	st Office box se	y, there will be n ervice or genera	o change to your do I delivery service, co	elivery service omplete this so	— proceed to question ection. How will the pro	n 4. If you current posed service co	y mpare to
		Better		Just as Good		No Opinion	☐ Wo	orse
	If yes,	please explain:						
4.	For whices		ng do you leave	your community? ((Check all that	apply.) Where do you	go to obtain these	;
		Shopping	water	ville, U-	tica			
	W	Personal need	ds			_		
	Y	8anking	Hamilt	5h				
		Employment						
	4	Social needs						
5.	[☐ Yes ☑	No ue to use them	in the community?	discontinued?			
Mai	ling Ad	dress						
Name	: Tod	ld +K	rista S	mith				
Addre	ess: 32	42 Go	cton L	eke Rd	West E	dineston,	MY 1348	5
Telep	nhone: 8	61-2113						
Date:	6/2	- 11	_					



2.

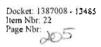


Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly Never
a.	Buying Stamps			
þ.	Mailing Letters		H	
Ċ.	Malling Parcels			
d.	Pick up Post Office box mail			
е	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
ħ.	Sending Express Mail			
i.	Buying stamp-collecting material			
Oth	er Postal Services			
a.	Entering permit mailings	YES	NO	
b.	Resetting/using postage meter	YES	☐ NO	
Noi	npostal Services			
a.	Picking up government forms (such as tax forms)	YES	☐ NO	
b.	Using for school bus stop	YES	NO	
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO	
	If yes, please explain:			
d.	Using public bulletin board	YES	☐ NO	
e.	Other	YES	NO	
	If yes, please explain:			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	personal needs?
	If yes, please explain:	YES	☐ NO	
	n yes, piesse expiant.			



3.	If you have carrier delivery, the receive Post Office box service current service?	re will be no change to your delive or general delivery service, comp	ry service — proceed to question lete this section. How will the prop	4. If you currently osed service compare to
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:	woold have	went the	Profigured
4.	For which of the following do services?	o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
5.	Yes No	usinesses in the community? use them if the Post Office is disc	ontinued?	
Mai	iling Address			
Nam	e URagle		 -	
Addr	ess: 11133 6	Bullen To	les Pop 4	Elmes ly My
Teler	phone: 318 855	-4723		
Oate	5/27/11			



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Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never		
a.	Buying Stamps			·E			
b.	Mailing Letters						
C.	Malling Parcels						
d.	Pick up Post Office box mail			d			
€.	Pick up general delivery mail				日		
f.	Buying money orders				日		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation						
h.	Sending Express Mail						
į.	Buying stamp-collecting material				1		
Oth	er Postal Services						
a.	Entering permit mailings	YES	☑ NO				
b.	Resetting/using postage meter	YES	Z'NO				
Noi	npostal Services						
a.	Picking up government forms (such as tax forms)	YES	☑ No				
ь.	Using for school bus stop	YES	☑ No				
C.	Assisting senior citizens, persons with disabilities, etc.	YES	Z No				
	If yes, please explain:	7.84					
d.	Using public bulletin board	YES	Z'NO				
e.	Other	YES	NO				
	If yes, please explain:						
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ning, or for a	personal ne	eds?		
,			☐ NO				
	West Edmenten is North of where I worth out thop. topickup cit the office is going the wrong way.						
	topickup cut the office is going the wro	-9 wc	J				
	please, See hext	page	-				



3.	If you have receive Po current ser	st Offic	r delivery, there box service	e will be no or general d	change to yo lelivery servic	our delivery service ce, complete this se	— proceed to quesection. How will the	ation 4. If you cun proposed service	rently e compare to
		□ 8	etter		Just as Good	3	No Opinion		Worse
	If yes.	please	explain:						
						_			
4.	For whices		e following do	you leave y	our communi	ity? (Check all that	apply.) Where do y	ou go to obtain ti	nese
		Shop	ping	brw;	ch,	Sidney	Oneon	ta She	burne, N
	D	Perso	nal needs		1				- 0
		Banki	ng He	rwi	ch				
	D	Emplo	syment N	000	rch				
		Social	l needs						
5.	[Ye	-/			lty? ce is discontinued?			
Ma	iling Add	dress	5275						
Nam	e: AL-	the	EAE	holz	erz				
Addr	ess: 1	23	<u>w</u>	hi-H	00	Road	W. E	I mester	, My
Telep	phone:	007	-84	7-8	123		1/1		143 10/1
Date	:		_	_		_			

DOCKET NO. 1387008-13485 ITEM NO. I live 7 miles from the New Berlin post Objec. J. 2 miles from the west Edmeston Post Office. This nears I would have to travel 13.2 miles topicly or sign for padages and Bridge Walter Pio. (Is beanardsville P.D. closed?) The New Berlin P. D. stops dedivery . 5 miles from my house . If cost effectiveness is the reason for this change may be some of the houses on the Southarn part of Dest Edmeston could or should be pickedup by the New Barlin P.O. I have always had questions by Ins, Company's of what county I fined in as west ED is Otsago Co and I true to chanango Co. New Balin Would be a Chan. Co address, closer tomy home and No drange in 911 addiess. Thank you for your Time, althought ElwiseR

2.



Postal Service Customer Questionnaire

Das	tal Services	Dally	Weekly	Monthly	Never
a.	Buying Starnps	Daily	T .		14040
٥.	Buying Stamps		1	H	
b.	Mailing Letters			K	
C.	Mailing Parcels			P	
ď.	Pick up Post Office box mail				B
e.	Pick up general delivery mail				P
f.	Buying money orders				B
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				H
h.	Sending Express Mail			#	
i,	Buying stamp-collecting material				#
Oth	er Postal Services				1
a.	Entering permit mailings	YES	Ф ио		
ь.	Reselting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	PNO		
b.	Using for school bus stop	YES	MO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO	_	
e.	Other	YES	NO		
	lf yes, please explaiπ:				
Don	rou pass another Post Office during business hours while traveling to or from we	ork or shoor	ino or for r	ersonal ne	eds?
50,	ou pass another i say office during sources hours while wavening to at home	YES	DNO	,0,00,000	•
	If yes, please explain:				



please explain:				
_				
ich of the following do v	ou leave your comr	nunity? (Check all that	apply.) Where do you go	to obtain these
s?	,	, , , , , , , , , , , , , , , , , , , ,		
Shopping who	a, on eonta	· Norwich,	Cooperston	
Personal needs	ti //	F-4	D	
Banking 11			(1	
Employment	11	11		
Social needs (1	11	11	11	
Yes No vould you continue to u Yes No	se them if the Post	Office is discontinued'	>	
dress				
lissa 3 1 Hav	non V. Swa	nt III		
wood Edme	Ston Rd. W	est Edmuston	WY 13485	
	Shopping Personal needs Banking If Employment Social needs If Currently use local busing Yes No No Yes No dress Issae is the	Shopping Utica, on Londa Personal needs """ Banking "" Employment "" Social needs """ currently use local businesses in the common than the common to use them If the Post No Yes No No dress Issaa 3 Flamor V. Suca	Shopping Utica, on Lordan Norwich Personal needs """" Banking "" Employment """ Social needs """" Currently use local businesses in the community? Yes No No Yould you continue to use them If the Post Office is discontinued. Yes No dress Usea 3 hamon V. Swart III.	Shopping Utica, an lantar Norwich Cooperation Personal needs """""""""""""""""""""""""""""""""""

2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters			\bowtie	
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				\boxtimes
e.	Pick up general delivery mail			IXI	
f,	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	₩ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO ⊠		
b.	Using for school bus stop	YES	MO ∭		
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO IX		
ē.	Other	YES	X NO		
	If yes, please explain:				
Da	you pass another Post Office during business hours while traveling to or from we	nrk ar eban	aina or for	nersonal ne	ende?
Du	you pass another Post Office during business flours white traveling to or from wi	YES	NO	oci oci nai ne	.0001
	if yes, please explain:				
	I PASS MANY ALL DAY LONG				



3.		nere will be no change to your deliver to or general delivery service, complete		
	☐ Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following services?	do you leave your community? (Chec	ck all that apply.) Where do you go	o to obtain these
	Shopping	WIGA		
	Personal needs	UTIGA		
	Banking U	TICA	_	
	Employment /	ENTRAL NIA		
	Social needs			
5.	Yes No	businesses in the community? to use them if the Post Office is disco	ontinued?	
Ма	ling Address			
Nam	e: MICHAEL ?	5. BROWN		
Addr	ess: 2913 W.	WAKE PO WEST	EMBOTON NU	13485
Tele	phone:		/	
Date	6/4/11			



RE: WEST EDMESTON NY Docket# 1387008 - 13485 Item 22 Page 212

May 26, 2011

Memo to the record. On 05/25/11 at 1:47 pm, received a call from Douglas Mazza, at 315-899-8293.

On 05/26/11, at 3:44 pm, returned call. Got answering machine. Advised to leave specific questions so I can better assist.

Nadine Tremblay



RE: West Edmeston NY Docket# 1387008 - 13485 Item 22 Page 213

June 3, 2011

Memo to the record. On 05/26/11 at 09:33 am, received a call from John Jones at 315-794-0502 cell; (315) 855-4109.

On 06/03/11, at 4:07 pm, to cell number – no answer, left message to leave a specific question or comment on answering machine so I can better assist. Tried second phone number with same result.

Nadine Tremblay



RE: West Edmeston NY Docket# 1387008 - 13485 Item 22 Page 2.14

June 3, 2011

Memo to the record. On 05/26/11 at 08:57 am, received a call from Jackie Brando at 607-244-5796. Closing of West Edmeston doesn't matter, she lives 1 block from Brookfield and would like a Brookfield address. Going to Bridgewater is not better.

On 06/03/11, at 4:00 pm, I returned call and informed customer that concerns would be added to the official record. Looks like Brookfield may be partially served by HCR delivery. Advised that physical address is dictated by county 911, and best advice would be to contact Brookfield Postmaster for clarification on where street delivery can be afforded.

Nudine Tremblay



RE: West Edmeston NY Docket# 1387008 - 13485 Item 22 Page Z.15

June 6, 2011

Memo to the record. On 05/31/11 at 12:22 pm, received a call from Douglas Maza, at (315) 899-8293.

- Live in Brookfield (5 miles)
- Post Office is in town that customer passes and does business at, otherwise 8 miles.
- Don't know if they have a rural carrier.

On 06/06/11, at 3:13 pm, returned call. Customer advised to contact county 911 if the community wants to propose a change in identity; unsure of the process and do not want to misspeak for the agency.

Nadine Tromblay



RE: West Edmeston NY Docket# 1387008 - 13485 Item 22 Page 216

June 7, 2011

Memo to the record. On 06/03/11 at 4:17 pm, received a call from John Jones, at (315) 794-0502.

- Sent back letter
- Brookfield is a new PO with plenty of room
- Should close West Edmeston, and Leonardsville
- West Winfield comes down past Leonardsville Divide up RD and make new route
- Should have new RD out of Brookfield.

On 06/07/11, at 1:48 pm, returned call.

 Would like to keep postage as cheap as possible and would like us to look at the most efficient means possible for delivery.

Concerns have been added to the official record.

Nudine Tremblay



JOHN LOVETRO 2613 VIDLER ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

Manager, Post Office Operations 30 Karner Rd



A, KIRK 109 RIVER ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer;

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



CODY & CINDY MIKALUNAS 213 BUTTON ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmoston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Kamer Rd

Michille Kul



LOIS RUHLAND

113 WHITTON ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Karner Rd



ANONYMOUS

NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer:

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If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Karner Rd



VIRGINIA DAVIES 2492 GORTON LAKE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



TERRY TANNEY
9458 KEITH ROAD
WEST EDMESTON, NY 13485

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a question about which office the route should emanate from. The delivery route has been carefully reviewed to
ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further
away for others.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

30 Kamer Rd



ANONYMOUS I

NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



ANONYMOUS II NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a
case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

Machelle Kml

30 Kamer Rd



NANETTE CURTIS 1304 STATE ROUTE 8 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



RICHARD & ELLEN HODGES 10193 STANBRO ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuence of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

Michille Kml

30 Karner Rd



DARREN & BRENDA BELDEN PO BOX 27 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Pest Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michelle Kml

30 Karner Rd

/silbany, NY, 12288-9992



BEATRICE TUTTLO 1050 GILES ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a question about which office the route should emanate from. The delivery route has been carefully reviewed to
ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further
away for others.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feet free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations 30 Kamer Rd



HARRY LARKIN

NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer:

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



ANONYMOUS III NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer:

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If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Kamer Rd

Michille Kind



ANONYMOUS IV
NO ADDRESS
WEST EDMESTON, NY 13485

Dear Postal Service Customer:

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If It is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



CAITLIN & WLL CARNEY 127 COUNTY HIGHWAY 18C WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later data. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

Michille Kul

30 Karner Rd



LEIR J. MULLET 5521 COUNTY HIGHWAY 18 WEST EDMESTON, NY 13485

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In response to your letter:

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If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

Michelle Kund

30 Karner Rd



FREIDA E. CURTIS 1356 BEAVER CREEK ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Kamer Rd



RICHARD & ELAINE MURPHY 221 COUNTY HIGHWAY 18C WEST EDMESTON, NY 13485

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd

Michelle Kml



STEVE & LEE ANN CUCCI 2219 BEAVER CREEK ROAD

WEST EDMESTON, NY 13485

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Kamer Rd



WEST EDMESTON VOLUNTEER FIRE DEPT **PO BOX 39** WEST EDMESTON, NY 13485

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Sincerely.

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



BETY P, KNIFFIN 10349 BALDWIN ROAD WEST EDMESTON, NY 13485

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Kamer Rd

Docket: 1387008 - 13485 Item Nbr: 22 Page Nbr: 22 4 0



06/13/2011

ANONYMOUS V NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer.

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If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations 30 Karner Rd



KENNETH SHITAKER

10031 BICE ROAD
WEST EDMESTON, NY 13485

Dear Postal Service Customer:

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Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

Michelle Kind

30 Karner Rd



TARA LAMB 224 COUNTY ROAD 41 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Fost Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michelle Kml

30 Karner Rd Albany, NY, 12288-9992



GILLS TRUCKS & SALVAGE PO BOX 55 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wast Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd

Michille Kind



ANONYMOUS VI NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer

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If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments. please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



BURT & NANCY KOBLER 158 WEST EDMESTON ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

Michila Kml

30 Karner Rd



DOROTHY PRENTICE

11077 HOXIE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the limited hours of operation at the Post Office. The Senate subcommittee chairman
 introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal
 authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.
- You expressed a concern that the Postal Service exhibits a tack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michelle Km

30 Karner Rd



HELEN JAGGERS PO BOX 48 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgowater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

Michille Kind

30 Karner Rd



RANDOLPH MINEO 10103 CHESEBRO ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

. You expressed a question about which office the route should amanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments. please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

30 Karner Rd



STRACK

901 ACADEMY ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Counteous
and helpful service will be provided by personnel at the Bridgetwater Post Office and from the carrier. Special assistance will be
provided as needed.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Kamer Rd



ANONYMOUS VI NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a question about which office the route should emanate from. The delivery route has been carefully reviewed to
ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further
away for others.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

30 Karner Rd



HELENE & LEROY PFEIFER 450 MORGAN ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
and helpful service will be provided by personnel at the Bridgetwater Post Office and from the carrier. Special assistance will be
provided as needed.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (\$18) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



DAVID & THERESA LINDER 9992 DOYLE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discominuance of the Wesi Edmeston Post Office should be pursued, a formal proposal will be pasted in The Bridgewater Post Office and West Edmoston Post Office at a later date. If you have additional questions or comments. please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations 30 Karner Rd



BRUCE & PAMELA YOUMANS 10387 BALDWIN ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

30 Karner Rd



FARRON V. & JUDITH L. BENJAMIN 770 BEAVER CREEK ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
 displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
 of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same
 information.
- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
 the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
 available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the camer at the mailbox, completing an application, and paying the camer (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

Michelle Kind

Docket 1387008 - 13485 Item Nbr 22 Page Nbr 255

30 Karner Rd Albany, NY, 12288-9992



ANONYMOUS VII NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feet free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



CAROLYN & CARL GRONLAND 437 MILL CREEK ROAD WEST FDMESTON, NY 13485

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken,

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

30 Karner Rd



ANONYMOUS VIII

NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the services available from the rural carrier. Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon relum the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments. please feel free to contact Nadine Tramblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michelle Kind

30 Karner Rd



DENNIS & C. MILLER 758 ACADEMY ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later data. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

30 Kamer Rd



ROSS DEAN & KERRI SPOONER 5954 COUNTY HIGHWAY 18 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRU'L

Manager, Post Office Operations 30 Karner Rd

Michila Kind



JUDITH E. LOWE

378 S. BROOKFIELD ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



SHARON W & NELLIE J. SPRAGUE 643 MILL CREEK ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



TRAVIS C. CHESEBRO

1543 PAGE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mall. Customers are not required to travel to another Post Office to receive mall or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bridgwater Postmaster.
- You expressed a concern that the Postal Service exhibits a tack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

Michille Kind

30 Karner Rd



ROBRT K. OLIVER

PO BOX 13 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tromblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille King

30 Karner Rd Albany, NY, 12288-9992



JAMES F, NICHOLAS 10931 HOLLOW ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

 You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

Michille Kul

30 Kamer Rd



JOHN F. JONES 10839 HOLLOW ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a question about which office the route should emanate from. The delivery route has been carefully reviewed to
ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further
away for others.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



ANGELA & CHRISTOPHER WHITE 10599 MAIN STREET WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a question about which office the route should emanate from. The delivery route has been carefully reviewed to
ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further
away for others.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations 30 Kamer Rd

Michille Kml



FREDERICK L. DEFOREST 121 RIVER ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feet free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



RANDY DIEHL

10251 STANBRO ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Wast Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



NYRLLA NEWSLETTER EDITOR

PO BOX 18 , 3485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at
usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kyml

30 Karner Rd



LEAONA KING 10137 LAMB ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments. please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



RAYMOND CORBIN 971 BEAVER CREEK ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments. please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



GEORGE PLOWS

RURAL ROUTE BOX 201G WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Karner Rd



CRICKET L. MILLER 505 COUNTY ROAD 41 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carner (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absonce. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Trembiay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

Michelle King

30 Karner Rd



FRED JONES 10982 BUTTON FALLS ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the limited hours of operation at the Post Office. The Senate subcommittee chairman
 introduced a bill that addresses the financial issues confronting the Postal Service, Among other provisions, the proposal
 authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a
 case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
 investigate the feasibility of providing service by attemate means.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Karner Rd



FATIMAH ABDUL-BASIR & JOSEPH KOSKOWITZ

1945 BEAVER: CREEK ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feet free to contact Natine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Karner Rd



RICK & EVELYN KINNEY

111 WEST EDMESTON ROAD
WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed disconlinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

Michelle Kind

30 Karner Rd



WHEELDON & ALBERT RIVERS 11105 HOXIE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



GORTON

10804 HOXIE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
and helpful service will be provided by personnel at the Bridgetwater Post Office and from the carrier. Special assistance will be
provided as needed.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations 30 Karner Rd





KRIS A. KRAUSE 1755 STILLMAN ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed disconlinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

30 Kamer Rd



WILLIAM & JOAN FREDERICK

3017 GORTON LAKE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd

Michille Kind



PATRICIA & TRACI LAMB 2976 WEST LAKE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Karner Rd



CHERYL G. CASE 6094 COUNTY HIGHWAY 18 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



HAROLD R. ROMAN

6582 STATE HIGHWAY 8 WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



SAN KARN

2978 WEST LAKE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments. please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd Albany, NY, 12288-9992



ROSE M. DUFNER 610 MILL CREEK ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Karner Rd



RYAN ROGERS 2519 BEAVER CREEK ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Karner Rd



ANONYMOUS IX
NO ADDRESS
WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natime Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

Michille Knul

30 Karner R:d



GARY A. RAY I 2229 COUNTY HIGHWAY 20 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Karner Rd



ANONYMOUS X NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is laken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

30 Karner Rd



REVEREND DOW BUCK

PO BOX 34 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the services available from the rural carrier. Most retail services provided at the post office are
 available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mall and Money Order Application
 forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mall Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mall order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination, if customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to confact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Michille Kml

Docket: 1387008 - 13485 Hem Nbr: 22 Page Nbr: 22 9 7

Manager, Post Office Operations 30 Karner Rd Albany, NY, 12288-9992



IX SUOMYMONA

NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

 You expressed a concern that since the people of your community paid taxes the Post Office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

Michelle Kind

30 Karner Rd



GEORGE & CRYSTAL COWEN 2191 BEAVER CREEK ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a question about which office the route should emanate from. The delivery route has been carefully reviewed to
ensure that the most cost-efficient service is provided. White one office may be closer for some customors, it may be further
away for others.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadioe Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



CHARLES & HEIDI COWEN 10248 THE LANE WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd

Michille Kml



BARBARA MCKENAS

PO BOX 34 BROOKFIELD, NY 13314

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
 Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
 special customer needs. To request an exception for hardship delivery, customers may contact the Bridgewater Postmaster for
 more information.
- You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence, if the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed afternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Karner Rd



PAUL & DEBORAH TITCOMBE 5693 COUNTY HIGHWAY 18 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

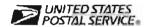
Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Karner Rd



REBECCA HUNGERFORD 2860 WEST LAKE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kml

30 Karner Rd



ERMA WITTER 10681 HOXIE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Ethneston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natire Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUI.

Manager, Post Office Operations

Michille Kml

30 Karner Rd



LAWRENCE SPOONER PO BOX 11 WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is laken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085

Sincerely.

MICHELLE KRUL Manager, Post Office Operations

30 Karner Rd



MELINDA & CLARENCE BELDEN

131 COUNTY HIGHWAY 18C WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Kamer Rd



ROBERT NORRIS

10850 BUTTON FALLS ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

- You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the
 administrative Post Office. Government forms normally provided by the Post Office will also be available at the Bridgewater Post
 Office or by contacting your local government agency.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
 displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a vanety
 of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same
 information.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feet free to contact Natine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michelle King

30 Karner Rd



GRIFFO

11118 HOXIE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmoston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewaler Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Kamer Rd

Michille Kind



GARY E. & DEBRA SCHERMERHORN 10085 WATERMAN ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date, if you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd

Michila Kml





MRS. VICTOR CONGDEN 2242 COUNTY HIGHWAY 20 WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Wast Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michelle Kind

30 Kamer Rd



JOANNA JOHNSON 11253 HOXIE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a faler date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



POSTAL CUSTOMER

9658 DOYLE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
- You expressed a concern about a change in address. Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



JAMES BENJAMIN

5410 COUNTY HIGHWAY 18 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You were concerned about obtaining services from the carrier. Most retail services provided at the post office are available from
the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are
available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves if in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered. Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



PAMELA HAENDLE 10601 MERRILL ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL Manager, Post Office Operations

30 Karner Rd



LAWSON 10947 HOLLOW ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a question about which office the route should emanate from. The delivery route has been carefully reviewed to
ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further
away for others.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



HORST A. G. GARDEY 1589 GILES ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

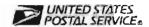
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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Kamer Rd



JERRY SNYDER

1994 VIDLER ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd





HOBIE & LOIS MORRIS 1591 KNIGHT ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Kamer Rd

Michila Kind



ANONYMOUS XII

NO ADDRESS WEST EDMESTON, NY 13485

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



REBECCA MITCHELL 921 STATE HIGHWAY 8 WEST EDMESTON, NY 13485

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Sincerely,

MICHELLE KRUL Manager, Post Office Operations

Michille Kind

30 Karner Rd



JOEL BATES PO BOX 57 WEST EDMESTON NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd



MR. & MRS. JOHN FURGISON 10285 OULEOUT ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your latter:

- You expressed a question about which office the route should emanate from. The delivery route has been carefully reviewed to
 ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further
 away for others.
- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must belance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



TODD & KRISTA SMITH 3242 GORTON LAKE ROAD WEST EDMESTON, NY 13485

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

30 Karner Rd



YEAGLE

11133 BUTTON FALLS ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the West Edmeston Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at
usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the West Edmeston Post Office should be pursued, a formal proposal will be posted in the Bridgewater Post Office and West Edmeston Post Office at a later date. If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

Michelle Kul

30 Kamer Rd



ALTHEA EIHOLZER

123 WHITTON ROAD
WEST EDMESTON, NY 13485

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 Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the
 county's 911 coordinator.

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations

Michille Kind

30 Kanner Rd



MELISSA & HARMON V. SWART III 110 WEST EDMESTON ROAD WEST EDMESTON, NY 13485

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Sincerely.

MICHELLE KRUL

Manager, Post Office Operations

Michelle Kml

30 Karner Rd



MICHAEL J. BROWN 2913 WEST LAKE ROAD WEST EDMESTON, NY 13485

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Sincerely,

MICHELLE KRUL

Manager, Post Office Operations 30 Karner Rd Albany, NY, 12288-9992

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Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the WEST EDMESTON Post Office on 05/26/2011. Additionally, during the survey period, questionnaires were available at the WEST EDMESTON Post Office to walk-in retail customers.

1. Number of Questionnaires

Total Questionnaires distributed	432	
Favorable to proposal	2	
Unfavorable to proposal	12	
Expressing no opinion	85	
Total questionnaires received	99	

Postal Concerns

The following postal concerns were expressed

Concern (No Opinion);

Customer expressed a concern about their 911 address.

Response:

911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator

Concern (No Opinion):

Customer suggested closing the post office on Saturdays.

Response

The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.

Concern (No Opinion):

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (No Oplnion).

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response:

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bridgwater Postmaster.

Concern (No Opinion):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community,

Response

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (No Opinion):

Customers felt the route should emanate from a different office than the one proposed because that office is closer.

Response

The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

Concern (No Opinion):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courtegus and helpful service will be provided by personnel at the Bridgetwater Post Office and from the carrier, Special assistance will be provided as needed.

Concern (No Opinion).

Customers were concerned about a possible address change.

Response

Customers who ratain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office, 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

Concern (No Opinion):

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

Concern (No Opinion):

Customers were concerned about later delivery of mail.

Response:

10

The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.

Concern (No Opinion):

Customers were concerned about obtaining accountable mail and large parcels,

Response:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS

Concern (No Opinion):

Customers were concerned about obtaining services from the carrier,

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mallbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (No Opinion),

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Bridgewater Postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (No Opinion):

Customer expressed a concern about nonpostal services.

Response:

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the Bridgewater Post Office or by contacting your local government agency.

Concern (No Opinion): 2.

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same information.

Concern (No Opinion):

Customers felt the Post Office should remain open since they paid taxes.

The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (No Opinion);

Customers were concerned about loss of employment in the community.

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community,

Concern (No Opinion):

5. No Concern

Response:

Page 1 of 1

Community Meeting Roster

Postal Service Respresentive (Nemes and Titles):	Date: 06/08/2011
Michelle Krul Postal Operations Manager	T)me 10:00 am
Eva Gigon Postmaster Fayetteville	
	<u> </u>
- Ignati * 100 mm) - Andrew (Arders (Arders Samme) - Inhan 1 million (Arders Samme)	•
Total Number of Customers Present:	West Edmeston Post Office lobby (Open Place: House) arrive anytime

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Dale Ward.	10162 DOYLEWERINGS	TON 13485	315 899-6250
Debra L. Pagh	PO Box 26 Ed.	13485	315-855-4241
Bob MAXSON	W. Edmoton NX	13455	607-847-8710
Jon Gail Van Briet		13485	315-855-78K3
Elen Posslow	W. Wintield NY	13491	315-855-7636
John Koch	113 VOST EDMISTRY	13485	315-855-7525
Leady on Perkin	122 Perk sna	13 48-3	315-855-4385
Basisas	1042 Want 89	134 8 5	315-855-4173
Conther Hoon.	1495 Produck Rd.	12485	215 PSS -4465
Clarki Han	1495 Fooddock Rd. WestEdnesby, N.Y.	13485	(315) 865 - 4465
	,		

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customer expressed a concern about irregular hours that the rural route serves the community

Response:

Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Bridgewater post office located 8.0 miles away.

Concern (UnFavorable):

Customers expressed concern for those customers with disabilities who are not able to go to Bridgewater Post Office to pick up their mail

Response:

Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bridgewater postmaster.

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customers were concerned about senior citizens

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup

Response

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

Concem (UnFavorable):

Customers expressed concern about having to erect a rural mailbox

Response:

Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Bridgewater Post Office located 8.0 miles away.

, Concem (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (UnFavorable):

inquired about building a new facility or a mobile unit

Response

New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery.

Concern (UnFavorable)

Customers were concerned about the mailboxes being damaged by snowplows

Response:

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> rease contact the damninotrative positives; to determine the proper mailton reason and mediation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Concern (UnFavorable):

10. Customers were concerned about obtaining accountable mail and large parcels

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

Concern (UnFavorable):
 Customers were concerned about a change of ZIP Code

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

Concern (UnFavorable):

12. Customers stated that the community meeting being held during work hours was a disservice to local people who were not able to attend because of work and farming obligations

Response:

Regardless of what time the meeting is held, it will not be convenient for everyone. Community Meetings for offices with no street delivery were held in an open house style format to enable customers to have one on one discussion while picking up their PO Box mail. Customers also have the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice.

13. Concern (UnFavorable):
You will have to extend the rural carriers job and have more staff at the receiving office so you will not save any money

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

Concern (UnFavorable):

Is the amount of rented PO Boxes the deciding factor in closing the post office

Response:

Not the decing factor, all aspects of operations will be looked at

15. Concern (UnFavorable):
Brookfield would be a better option for the receiving office because the rural route centers around Brookfield

Community input regarding the location for the receiving office will be considered as part of the study if a formal proposal is drafted and before the final decision.

Concern (UnFavorable):
 You would only save the salary of one employee

No, the person covering that employee would also be sent back to their position and we would be able to save hours. (Note: additionally, the saving for lease and utilities.)

Nonpostal Concerns

Concern (UnFavorable):

Four customers expressed a concern that the Postal Service leases a piece of land right down the road from the current building and have been leasing it for at least 10 years, even though they do not plan on building a new post office. The lessors are now deceased and the Postal Service is still paying rent on the vacant lot

Response:

The Postal Service is obligated to abide by any contractual lease agreements.

Concern (UnFavorable):

Customers were concerned about growth in the community, specifically, a large influx of Amish families has occurred during the last few months and it is expected to continue. The Amish have been buying land and 25-30 more families with 6-8 children a piece are expected to be moving into the area

Response:

During the data gathering phase of this study, the annual household growth rate is -0.16%.

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code In addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (UnFavorable):

There is a non-tangible value to having a local post office. Consider being the Postal Service not a business. We are not in favor of becoming a centralized society

Response:

Concern has been duly noted in the record.

Concern (UnFavorable):

Many customers could not attend a meeting at this time of day, they are either working out of town or working the farm.

6. We have Amish families moving in and expect another 25-30 families to move in. They are buying up land. They use horse and buggy and do not have the means to travel long distances. They do not use cell phones. They do business with the post office every day. They would not attend a community meeting like this.

Response

We will record your concerns (Note: many services that are available at the Post Office can be obtained from the rural carrier. Returned questionnaries indicated that most customers utilized those same services that are available by carrier. There were very few that utilized more complex services on a regular basis.)

Concern (UnFavorable):

Is the condition of the building a main concern. We will work with the Postal Service to get another facility if it is

We are looking at everything and how it affects service to the customers. (Note: the condition of the building is not a factor in this study. The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner bus resses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; training hours; equipment, stock and supplies on hand, utilities, maintenance, transportation and other operational costs.)

Concern (UnFaviorable):

8. There is power in written communication. The Post Office was established to serve the community to help maintain infrastructure, communication and business. This is a farming community and a communication base is very important to the mission of the Postal Service

Response:

That is why we are here to gather information, so an informed decision may be reached. Customers will continue to be able to send and receive written communication through their rural carrier.

Concern (UnFavorable):

 The Green issue is the Postal Service concerned about their carbon footprint. You will be using more gas for the rural route extensions

Response:

Actually we will save emissions that come from all of our large trucks that bring mail to all of the small offices



June 10, 2011

RE: West Edmeston NY

Memo to the record. This is a place card for item 26 <u>Community meeting letter (If community meeting held prior to questionnaire)</u> Meeting was held after questionnaires were sent. Reference item 21.

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator



Name: WEST EDMESTON NORTHEAST District 24 County: Madison Finance Number: 359130 Post Office: V Classified Station Classified Branch CPO This form is a place holder for number 27. There was not a pelliton recleved.									
Area: NORTHEAST District: ALBANY PFC Congressional District: 24 EAS Grade: 13 Post Office: V Classified Station Classified Branch CPO This form is a place holder for number 27. There was not a petition recieved. This form is a place holder for number 27. There was not a petition recieved.	A. Office								
County: Madison EAS Grade: 13	Name:	WEST ED	MESTON					Zip	Code: <u>13485</u>
Prepared by: Nadine Tremblay Date: 06/10/2011 Tille: ALBANY PFC Post Office Review Coordinator									
This form is a place holder for number 27. There was not a petition recieved. Prepared by: Nadine Tremblay Date: 06/10/2011 Title: ALBANY PFC Post Office Review Coordinator			13			County.		r: 35913	30
Prepared by: Nadine Tremblay Date: 06/10/2011 Title: ALBANY PFC Post Office Review Coordinator	Post Office) :	K	Classified Station			Classified Branch		СРО
Title: ALBANY PFC Post Office Review Coordinator	This form is	s a place l	halder for nur	nber 27. There was not a	petition (ecieved.			
					ordinator			Date:	06/10/2011
Tele No: (518) 452-4085 Fax No: (518) 464-7429								Fax No:	(518)

UNITED STATES POSTAL SERVICE			
A. Office			71 0 1 1 10 10
Name: WEST EDMESTON			Y Zip Code: 13485
Area: NORTHEAST	Distri		
Congressional District; 24	Coun	y: Madison	
EAS Grade: 13		Finance Num	ber: 359130
Post Office: Classified Static	on 🗍	Classified Branch	CPO

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by:	pared by: Nadine Tremblay		06/15/2011
Title: ALBANY PFC Post Office Review Coordinator			
Tele No:	(518) 452-4085	Fax No:	(518) 464-7429

Docket: 1387008 - 13485 Item Nbr: 29 Page Nbr: 1

Proposal Checklist

Section I	Responsiveness to Community Postal Needs
V	Tell what we are doing and why.
V	Is reason for discontinuance justified and documented in the record?
V	If suspended, what type of alternate service customers are now receiving?
/	Reason for vacancy and information on postmaster/OIC
V	Number of customers and type of service they received and will receive.
~	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
	Last three fiscal years of revenue and revenue units.
	Decline in service workload/reduction in EAS level, if appropriate.
/	Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
V	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
~	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
/	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
1	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
	Information on petitions and congressional inquiries included with Postal Service responses.
	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
V	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
	Was Post Office used as meeting place?
V	Was Post Office a shelter for a bus stop?
V	Did the Post Office have a public bulletin board?
	Were government forms available at the Post Office?
1	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
	What is the historical value of the office?
V	Is an address change necessary?
1/	Will the community identity be preserved?
V	What are the growth trends (flat, up, down)?
	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings	
	A statement of annual savings includes a breakdown as follows:	
	Postmaster salary (EAS, Minimum, no COLA)	\$ 36.381
	Finge benefits 33.5%	\$ 12 188
	Rental costs, excluding utilities	\$ 3900
	Total annual costs	\$ 52469
	Less estimated cost of replacement service	9764
	Total annual savings	\$ 42705
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.	
V /	Is postmaster salary based on the minimum salary without COLA?	
	Does postmaster salary reflect the current office evaluation?	
Section V	Other Factors	
/	The Postal Service has identified no other factors for consideration (if approp	oriate).
	List other factors as appropriate.	
	Other factors when replacement service is a CPO	
Section VI	Summary	
	The proposal must include a brief summary that explains why the closing or necessary and an assessment of how those factors supporting the need for negative factors. In taking competing considerations into account, the need to degree of effective and regular service must be paramount.	change outweigh any
Section VII	Notices	
	Appropriate notice is made that this is a proposal and not a final determination determination is made to discontinue the office, information on the appeal proposal that time.	
Checklist Completed By:		
Madrie Trent	- 6/15/2011	
Investigative Coordinator	Date	
Reviewed and Certified By:	6/15/201	
District PO Review Coordinator	Date	



06/15/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the WEST EDMESTON Post Office Docket No. 1387008

This is to advise you that on 06/24/2011, I will post for public comment a proposal to close the WEST EDMESTON Post Office in Madison, Congressional District No. 24.

If you have any questions, please call NADINE TREMBLAY District Review Coordinator at (518) 452-4085.

EDWARD PHELAN District Manager ALBANY PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



06/15/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of WEST EDMESTON Proposal Docket No. 1387008 - 13485

Please post the enclosed proposal to close the WEST EDMESTON Post Office in the lobby. The proposal must be posted in a prominent place from 06/24/2011 through close of business on 08/25/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner,

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it, however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (518) 452-4085.

NADINE TREMBLAY
Post Office Review Coordinator
ALBANY PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting 06/24/2011 Date of Removal: 08/25/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE WEST EDMESTON, NY POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

To the customers of the West Edmeston Post Office:

The Postal Service is considering the close of the West Edmeston Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/24/2011 through 08/25/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the West Edmeston Post Office and Bridgewater Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY 30 KARNER RD ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

Michelle Kml

MICHELLE KRUL 30 KARNER RD

ALBANY, NY 12288-9992

DOCKET NO.	1387008-13485
ITEM NO.	33
PAGE	

Date of Posting: 06/24/2011

Posting Round Date:

Date of Removal: 08/25/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE WEST EDMESTON, NY POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387008 - 13485

Docket: 1387008 - 13485 Item Nbr: 33 Page Nbr: 2

Concern:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the West Edmeston, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Bridgewater Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on June 18, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Management initiated study to determine if regular and effective service can be provided through alternate channels.

The West Edmeston Post Office, an EAS-13 level, provides service from 08:00 to 12:00 and 12:30 to 16:00 Monday - Friday, 08:00 to 11:30 Saturday and lobby hours of 08:00 to 16:30 on Monday - Friday and 08:00 to 12:00 on Saturday to 26 post office box or general delivery customers and 411 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services and the acceptance and dispatch of all classes of mail.

The retail window averaged 35 transaction(s) accounting for 35 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$15,057 (39 revenue units) in FY 2008; \$15,088 (39 revenue units) in FY 2009; and \$18,162 (47 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 08, 2011, representatives from the Postal Service were available at West Edmeston Post Office lobby (Open House) to answer questions and provide information to customers. 10 customer(s) attended the meeting.

On May 26, 2011, 432 questionnaires were distributed to delivery customers of the West Edmeston Post Office. Questionnaires were also available over the counter for retail customers at the West Edmeston Post Office. 99 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 12 unfavorable, and 85 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Bridgewater Post Office, an EAS-13 level office. Window service hours at the Bridgewater Post Office are from 08:00 to 13:00 and 14:00 to 16:45, Monday through Friday, and 08:00 to 11:00 on Saturday. There are 188 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about their 911 address.
	Response:	911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator
2.	Concern:	Customer suggested closing the post office on Saturdays.
	Response:	The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.
3.	Concern:	Customers asked why their Post Office was being discontinued while others were retained.
	Response:	Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
4.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to Bridgewater Post Office to pick up their mail
	Response:	Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bridgewater postmaster.
_	0	Customers expressed concern over the apparent lack of interest by the

Postal Service for the needs of the community.

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Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customers lelt the route should emanate from a different office than the 6. Concern: one proposed because that office is closer. The delivery route has been carefully reviewed to ensure that the most Response: cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others. Customers said they would miss the special attention and assistance 7 Concern: provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Response: Bridgetwater Post Office and from the carrier. Special assistance will be provided as needed. 8. Concern: Customers were concerned about a possible address change. Customers who retain their PO Box or currently have street delivery Response: WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator. Customers were concerned about having to travel to another Post Office Concern: for service. Services provided at the Post Office will be available from the carrier. Response: and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. Customers were concerned about later delivery of mail. 10. Concern: Response: The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore,

throughout the day.

Customers were concerned about obtaining accountable mail and large parcels

when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the imponvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and

Response:

12. Concern:

Response:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Bridgewater Postmaster for more information.

Brookfield would be a better option for the receiving office because the rural route centers around Brookfield

Community input regarding the location for the receiving office will be considered as part of the study if a formal proposal is drafted and before the final decision.

Customer expressed a concern about irregular hours that the rural route serves the community

13. Concern:

Response:

14. Concem:

Response:

15. Concorn:

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Response:

Response: Carners strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the Bridgewater post office located 8.0 miles away. 16 Concern: Customer expressed a concern about package delivery and pickup Response: Rural camers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. 17. Concern: Customers expressed concern about having to erect a rural mailbox Response: Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Bridgewater Post Office located 8.0 miles away. Customers expressed concern over the apparent lack of interest by the 18. Concern: Postal Service for the needs of the community The Postal Service is required to provide each community with regular Response: and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customers stated that the community meeting being held during work 19. Concern: hours was a disservice to local people who were not able to attend becuase of work and farming obligations Response: Regardless of what time the meeting is held, it will not be convenient for everyone. Community Meetings for offices with no street delivery were held in an open house style format to enable customers to have one on one discussion while picking up their PO Box mail. Customers also have the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice. Customers were concerned about a change of ZIP Code 20. Concern: Customers who retain their PO Box or currently have street delivery Response: WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator. Customers were concerned about obtaining accountable mall and large 21. Concern: parcels If you live less than one-half mile from the line of travel, the carrier will Response: attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party. Customers were concerned about the mailboxes being damaged by 22. Concern: snowplows

Please contact the administrative postmaster to determine the proper

mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one

method often used to avoid damage by snowplows.

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23. Concern: inquired about building a new facility or a mobile unit Response: New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery. Is the amount of rented PO Boxes the deciding factor in closing the post 24. Concern: office Not the deciding factor, all aspects of operations will be looked at Response: You were concerned about having to travel to another post office for 25. Concern: service Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. You will have to extend the rural carriers job and have more staff at the 26. Concern: receiving office so you will not save any money Carrier service is more cost-effective than maintaining a postal facility Response: and postmaster position. The Postal Service estimates an positive annual savings. You would only save the salary of one employee 27. Concern: No, the person covering that employee would also be sent back to their Response: position and we would be able to save hours. (Note: additionally, the saving for lease and utilities.)

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Some advantages of the proposal are:

- 1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post
- office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.
- customers
- 4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient
- parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees. Saves time and energy for customers who drive to the post office to pick up mail. 6.
- A decrease in your PO Box Fees may be a result of this proposal. 7

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1 by the rural or contract delivery carrier.
- 2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not
- necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A 3. carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

West Edmeston is an unincorporated community located in Madison County. The community is administered politically by none known Police protection is provided by the Cooperstown Sheriff's Dept.. Fire protection is provided by the West Edmeston Fire Department. The community is comprised of retirees, self-employed, farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include. West Edmeston Fire Department, NYS Rural Carriers Association, First Baptist Church. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the West Edmeston Post Office will be available at the Bridgewater Post Office. Government forms normally provided by the Post Office will also be available at the Bridgewater Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and

011	the congressional induity.	
1.	Concern:	Customer expressed a concern about nonpostal services.
	Response:	Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the Bridgewater Post Office or by contacting your local government agency.
2.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same information.
3.	Concern:	Customers felt the Post Office should remain open since they paid taxes.
	Response:	The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
4.	Concern:	Customers were concerned about loss of employment in the community.
	Response:	The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

5.	Concern:	No Concern
0.	Response:	
6.	Concern:	Customers expressed concern for loss of community identity
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
7.	Concern:	Customers felt the loss of a post office would have a detrimental effect on the business community
	Response:	Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
8.	Concern:	Customers were concerned about growth in the community, specifically, a large influx of Amish families has occurred during the last few months and it is expected to continue. The Amish have been buying land and 25-30 more families with 6-8 children a piece are expected to be moving into the area
	Response:	During the data gathering phase of this study, the annual household growth rate is -0.16%.
9.	Concern:	Four customers expressed a concern that the Postal Service leases a piece of land right down the road from the current building and have been leasing it for at least 10 years, even though they do not plan on building a new post office. The lessors are now deceased and the Postal Service is still paying rent on the vacant lot
	Response:	The Postal Service is obligated to abide by any contractual lease agreements.
10.	Concern:	Is the condition of the building a main concern. We will work with the Postal Service to get another facility if it is
	Response :	We are looking at everything and how it affects service to the customers. (Note: the condition of the building is not a factor in this study. The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective atternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits, replacement pay when there is an absence; training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs.)
11.	Concern:	Many customers could not aftend a meeting at this time of day, they are either working out of town or working the fame. We have Arnish families moving in and expect another 25-30 families to move in. They are buying up land. They use horse and buggy and do not have they means to travel long distances. They do not use cell phones. They do business with the post office every day. They would not altered a community meeting like this.

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We will record your concerns (Note: many services that are available at Response: the Post Office can be obtained from the rural carrier. Returned questionnaries indicated that most customers utilized those same services that are available by carrier. There were very few that utilized more complex services on a regular basis.) The Green Issue is the Postal Service concerned about their carbon 12. Concern: footprint. You will be using more gas for the rural route extensions Actually we will save emissions that come from all of our large trucks Response: that bring mail to all of the small offices There is a non-tangible value to having a local post office. Consider being the Postal Service not a business. We are not in favor of 13. Concern: becoming a centralized society Concern has been duly noted in the record. Response: There is power in written communication. The Post Office was established to serve the community to help maintain infrastructure, Concern: communication and business. This is a farming community and a communication base is very important to the mission of the Postal Service Response: That is why we are here to gather information, so an informed decision may be reached. Customers will continue to be able to send and

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

receive written communication through their rural carrier.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on June 18, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 42,705 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	\$ 36,381
Fringe Benefits @ 33.5%	\$ 12.188
Annual Lease Costs	+ \$ 3,900
Total Annual Costs	\$ 52,469
Less Annual Cost of Replacement Service	- \$ 9.764
Total Annual Savings	\$ 42.705

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the West Edmeston, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Bridgewater Post Office, located eight miles away.

The postmaster retired on June 18, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The West Edmeston Post Office provided delivery and retail service to 26 PO Box or general delivery customers and 411 delivery route customers. The daily retail window transactions averaged 35. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$42,705 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the West Edmeston Post Office and Bridgewater Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MICHELLE KRUL
Manager, Post Office Operations

06/24/2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WEST EDMESTON Post Office.

City, Sta	te, and ZIP Code	Date
Mailing	Address	
Name of	Postal Customer	Signature of Postal Customer
3.	Postal Service should consider in a	any other views or information that you believe the leciding whether to adopt the proposal.
2.	Effect on Your Community. Please you believe the proposal would ha	ise describe any favorable or unfavorable effects that ve on your community.
1.		Describe any favorable or unfavorable effects you not the regularity or effectiveness of your postal services.



08/24/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/25/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

NADINE TREMBLAY

Post Office Review Coordinator

30 KARNER RD

ALBANY, NY 12288-9992



A. Office							
	13 24 13			istrict: ounty.	State: NY ALBANY PFC MADISON Finance Number		
Post Office:		Classified Station			Classified Branch		CPO
This form is a plac	æ holder for nun	nber 36. The round daled	copies of the	э ргоро	sal have been receive	d.	
Prepared by; Title:	Nadine Trem	olay Post Office Review Coo	rdinalor			Date:	08/29/2011
Tele No:	(518) 452-408					Fax No:	(518) 464-7429

DOCKET NO. 1 387008-13485
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PAGE Z

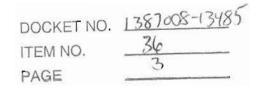


PROPOSAL TO CLOSE
THE WEST EDMESTON, NY POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387008 - 13485

Docket: 1387008 - 13485 Item Nbr: 32 Page Nbr: 1

Date of Posting: 06/24/2011



Date of Removal: 08/25/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE WEST EDMESTON, NY POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE



To the customers of the West Ednieston Post Office:

The Postal Service is considering the close of the West Edmeston Post Office for reasons stated in the accompanying proposal

During the 60-day posting period from 06/24/2011 through 08/25/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the West Edmeston Post Office and Bridgewaler Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY 30 KARNER RD ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address

Thank you for your assistance.

MICHELLE KRUL 30 KARNER RD

ALBANY, NY 12288-9992

DOCKET NO. 1387008-13485
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Date of Posting: 06/24/2011

Posting Round Date:

Date of Removal: 08/25/2011

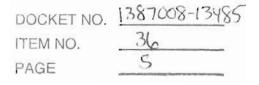
Removal Round Date:

PROPOSAL TO CLOSE
THE WEST EDMESTON, NY POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387008 - 13485

Docket: 1387008 - 13485 Item Nbr: 32 Page Nbr: 1

Date of Posting: 06/24/2011



Date of Removal: 08/25/2011







To the customers of the West Edmeston Post Office:

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Copies of the proposal and optional comment forms are available upon request at the West Edmeston Post Office and Bridgewater Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

NADINE TREMBLAY 30 KARNER RD ALBANY, NY 12288-9992

For more information, you may call NADINE TREMBLAY at (518) 452-4085 or write to the above address.

Thank you for your assistance.

MICHELLE KRUL 30 KARNER RD

ALBANY, NY 12288-9992

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 08/24/2011

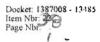
Postal Customers of the West edmeston Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the West edmeston Post Office, which was posted 06/24/2011 (hrough 08/25/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the West edmeston Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

MICHELLE KRUL 30 KARNER RD

ALBANY, NY 12288-9992





Postal Service Customer Questionnaire

Dag	ital Services	Dally	Weekly	Monthly	Never	
	Buying Stamps	Daily	VVEGRIY	Monthly	Never	
a.	Buying Stamps				II	
ъ.	Mailing Letters					
c,	Mailing Parcels			\boxtimes		
ď.	Pick up Post Office box mail	\boxtimes				
e.	Pick up general delivery mail				\boxtimes	9
f.	Buying money orders				on occass	na
g.	Obtaining special services, including Certified Mall, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
h.	Sending Express Mail				\boxtimes	
ì.	Buying stamp-collecting material				\boxtimes	
Oth	er Postal Services					
a.	Entering permit mailings	YES	⊠ NO			
b.	Resetting/using postage meter	☐ YES	⊠ NO			
Ног	postal Services					
a.	Picking up government forms (such as tax forms)	YES	⊠ NO			
b.	Using for school bus stop	YES	⋈ NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO			
	If yes, please explain:					
d.	Using public bulletin board	⊠ YES	ОМ			
e.	Other	X YES	☐ NO			
	Social gathering-only place in	commu				
Doy	ou pass another Post-Office during business hours while traveling to or from v					
		X YES	NO	adult	daughter	
	When I go shopping or do ban	king			_	



	Better	Just as Good	No Opinion	Worse
If yes, p	olease explain: 🍿	live on a seasonal road	a post office box ha	s always been
th	e best option-	for receiving mail.	w .	J.
Earwhia	h of the following di	you leave your community? (Chec	k all that apply) Where do you o	o to obtain these
services'		you leave your continuantly? (Chec	k all that apply.) where do you g	o to obtain these
\boxtimes	Shopping	Oneonta		
\boxtimes	Personal needs			
\boxtimes	Banking Wo	shington Mills Edm	eston New Ber	-lin
凶	Employment 5	merburne Retir	ed	
	Social needs			
If yes, wo	ould you continue to	there aren't any , the Pouse them if the Post Office is disco	ntinued?	,
	Yes No	See assore		
ailing Add	lress			
7-1	10	ſ		
me: Deb	ora L. FR	gh		
dress: Po	Box 26	West Edmeston	NY 13485	
leabone: 3	15-855-6	4741		
lephone.	0 000	1271		
ite: Jyn	e 8,201	1		
	additional assument		attach it to this face. These years	for to bing to
mplete this qui	estionnaire.	s on a separate piece of paper and	,	_
he Post	- Office	e is a place	of social gat	hering.
	1 4 +	a and place	foramall box	ton the carrier
livery	as I	am on a cor	ner. County;	town plow-I
n'+ W	ent to	am on a cor Replace a m	railbox after	winter damag
600	had w	14 PO Box for .	35 years!	
riave	THUCK IT	7		

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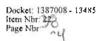
8 miles is too far to travel daily to Bridgewater when I go to Edmeston, New Berlin and Oneonta to do most of my business.

I have had my PO Box for 35 years!

The Post Office is a place of social gathering.

There is not a good place for a mailbox for carrier delivery, as I am on a corner. County: town plow - I don't want to replace a mailbox after winter damage.

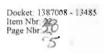
What is the benefit for closing?





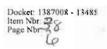
Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	\boxtimes			
c.	Mailing Parcels				
ď.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				\boxtimes
f,	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
ì.	Buying stamp-collecting material				\boxtimes
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO NO		
b.	Resetting/using postage meter	T YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ ио		
ь.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
đ.	Using public bulletin board	X YES	☐ NO		
e.	Other	YE\$	□ №		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for p	ersonal ne	eds?
	,	X YES	☐ NO		
	If yes, please explain:				
	Edmeston or New Berlin				





		rvice?	Just as Good	No Opinion	Worse
	If yes,	please explain:			
4.	For whi		do you leave your community? (C	heck all that apply.) Where do you go	o to obtain these
	Service.	Shopping	Marwich		
	\boxtimes	Personal needs	new Berlin		
	M	Banking \(\square\)	Vew Berlin - 8	Edmeston	
		Employment			
	X	Social needs &	dineston - New 1	Bulen	
Mail	ing Ad	Yes No			
Vame	I	om Gail	Van Brink		
Addre	ss: 13	o River	Road, West &	dimeston ny 1348	5
Felep	hone:	315-855	-7843		
Date		6-7-11			
	متدا سائطان ساما			and attach it to this form. Thank you for	
L	Jono	ler just	- how long we	would keep or e we would b	ur 13485 West





Postal Service Customer Questionnaire

Po	stal Services		Dally	Weekly	Monthly	Never
a.	Buying Stamps				V	
b.	Mailing Letters					
c.	Mailing Parcels			d		
d.	Pick up Post Office box mail					
e.	Pick up general delivery mail	gnee fawh	les			
f.	Buying money orders	once 'cau	while			
g.	Obtaining special services, including Certified Mail, Register Mail, Delivery Confirmation, or Signature Confirmation	ed Mail, Insured				
h.	Sending Express Mail					4
1.	Buying stamp-collecting material	Some				
Oth	ner Postal Services					
a.	Entering permit mailings		YES	NO		
b.	Resetting/using postage meter		YES	NO		
No	npostal Services					
a.	Picking up government forms (such as tax forms)		YES	NO		
b.	Using for school bus stop		YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.		YES	NO		
	If yes, please explain:					
ď.	Using public bulletin board		YES	1 NO		
e.	Other		YES	☐ NO		
	If yes, please explain:				_	
Do	you pass another Post Office during business hours while trav	eling to or from wo	rk, or shoon	ing or for o	en lenomer	eds?
50	,	cang to of noni wo	YES	III NO		Cuo r
	If yes, please explain:					



		Better	Just as Good	☐ No Opinion	Worse
	If yes	s, please explain:			
4.	For wh		you leave your community? (Chec	k all that apply.) Where do you	go to obtain these
		Shopping	mounds of	Litria	
		Personal needs	592.0		
		Banking)	ew Berlin 18-1	itien.	
		Employment	Retrid		
		Social needs			
5.		Yes No	sinesses in the community?	ntinued?	
Mail	ling Ad	ddress			
Name	: 27	ar. & mis	e. Robert m	AXSON	
Addre	ss: 6 5	178 State	2 Hwy. 8, We	st Edmesta	on, n.y. 1348.
Telep	hone:	607)847	- 87/9		
Date:	5)	126/11	_		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Als Shephindson IN these days when see the paire of GAS, Food, health Care and taxes going sky bet You of this Albany OR wouldn't be closing

DOCKET NO. 1387008-13485 ITEM NO.

Robert C. Marson 6478 State Highway 8 West Edmeston, NY 13485

DOCKET NO. 1387008-13485 ITEM NO. 28 PAGE /Q.

Mr. Gail E. Abrams Mrs. Ida M Abrams 1084 Giles Road West Edmeston, New York 13485

Ref: Closing of the West Edmeston Post Office

To Whom It May Concern:

We will not be able to attend the meeting on June 8th because of previous engagements regarding the closing of the West Edmeston Post Office. We would like our concerns be known to you.

If the West Edmeston Post Office should close the Bridgewater Address would not make any sense. We live at 1084 Giles Road which is approximately four (4) miles Southwest of the Brookfield Post Office located on Main Street in Brookfield, Madison County, why would we want our address to be in Bridgewater, Oneida County, New York, twelve (12) miles further away Northeast of Brookfield.

This change would effect a lot of the citizens in the Town of Brookfield from West Edmeston to Gorton Lake in Madison County. If there was a certified letter to be picked up, we would have to travel twenty four (24) miles round trip to do so when there is the Brookfield Post Office within four (4) miles or eight miles round trip..

Recommendation: Move the carrier from the West Edmeston Post Office to the Brookfield Post Office. The Brookfield Post Office is NEW and has plenty of space for a route in the Brookfield area. Closing two post offices that services residents of Madison County doesn't make sense, just more inconvenient. The Town of Brookfield should have it's own route in MADISON COUNTY NOT ONEIDA COUNTY. WE RECOMMEND LOOKING AT LOCATION NOT POLITICS.

		·	

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Thank you for your time and consideration in this important matter.

Sincerely,

Ida M. Abrams

elda m abrams

Gail E. Abrams

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Docket: 1387008 - 13485 Item Nor: 38 Page Nor: 32

2.



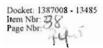
Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		W/		
C.	Mailing Parcels				
d.	Pick up Post Office box mail				U
e.	Pick up general delivery mail				6
ſ.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			9	
h.	Sending Express Mail			[J	
i.	Buying stamp-collecting material				D
Oth	ner Postal Services			-	
a.	Entering permit mailings	YES	NO		
þ.	Resetting/using postage meter	YES	NO		
Nο	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO	/	
b.	Using for school bus stop	YES	NO	e.	
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	□ №		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoop	ating, or for p	personal ne	eds?
		YES	☐ NO		
	If yes, please explain: Weday try To UTICE	7-		_	





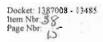
		Better	Ju	st as Good		lo Opinion	☐ Worse
	If ye	s, please explain:					
			_				
	For w	hich of the following do	you leave you	r community? (Ch	eck all that apply.) Where do you go	o to obtain these
	SCIVIC	Shopping					
					_		
		Personal needs					
		Banking					
		Employment		_			
		Social needs					
	-	TOTAL MILES OF THE					
	Do yo	ou currently use local bu	isinesses in the	e community?			
	Do yo	u currently use local bu	usinesses in the	e community?			
				·	continued?		
		Yes No		·	continued?		
		Yes No		·	continued?		
	If yes,	Yes No No would you continue to Yes No		·	continued?		
ai.	If yes,	Yes No		·	continued?		
i	If yes,	Yes No No would you continue to Yes No		·	continued?		
i.	If yes, ling A	Yes No No would you continue to Yes No		·	continued?		
	If yes, ling A	Yes No No would you continue to Yes No		·	continued?		
ne	If yes, ling A	Yes No No would you continue to Yes No		·	continued?		
ne	If yes,	Yes No No would you continue to Yes No		·	continued?		
re	If yes,	Yes No No would you continue to Yes No		·	continued?		
re	If yes,	Yes No No would you continue to Yes No		·	continued?		





Postal Service Customer Questionnaire

Ро	stal Services	Dally	Weekly	Monthly	Never	
a.	Buying Stamps		\times			
b.	Mailing Letters	X				
C.	Mailing Parcels			X		
d.	Pick up Post Office box mail				X	
e.	Pick up general delivery mail				X	
f.	Buying money orders				X	
9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X		
ħ.	Sending Express Mail			X		
ì.	Buying stamp-collecting material				×	
Oth	er Postal Services		1			
a.	Entering permit mailings	YES	▼ NO+	Yet, bu	t plan	to do so.
b.	Resetting/using postage meter	YES	X NO			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	× YES	☐ NO			
ხ.	Using for school bus stop	YES	× NO			
c.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ NO			
	If yes, please explain:					
	Assisting Amish community obtain postal service	personal contract of the contr				
d.	Using public bulletin board	YES YES	∐ NO			
e.	Other	YES	☐ NO			
	If yes, please explain:					
0.	very access and the Paul Office during house house while travelles to as from use		ing or for	areonal na	ade?	
DO	you pass another Post Office during business hours while traveling to or from wo	YES	NO X	ersonarne	6 05 i	
	If yes, please explain:					
	We are dairy farmers who rarely traverse	to n	earby	town	S ,	
	We do our shapping once a week on Sur	ndays	,			





If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently 3, receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
Better Just as Good No Opinion Worse
If yes, please explain:
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
Shopping on Sundays
Personal needs
Banking We have direct deposit and rarely go to the bank.
Employment
Social needs
5. Do you currently use local businesses in the community? Yes No Primarily our feed company, which delivers products to our fyes, would you continue to use them if the Post Office is discontinued? Yes No It depends if item is of necessity
Mailing Address
Name: Jonathan & Claudia Haar
Address: 1495 Paddock Rd., West Edmeston, N.Y. 13485
Telephone: (315) 855-4465
Date: 6 8 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

DOCKET NO. 1387008-13485 ITEM NO. June 8, 2011 1495 Paddock Rd. United States Postal service W. Edmeston, N.G. 13485 (315) 855-4465 To Whom It May Concern, We have lived in the rural community of West Edmeston, New York for over 20 year The service of the West Edmeston Post Office has been of unparalleled quality and a cohesive force for our whole community. Within the last 6 months an almest Community has come to reside in West Edmeston. The West Edwester Post Office is particularly crucial for communication of these folks with the outsede world. Maybe an 8 mile increase in transportation to the Bridgewater Post Office does not seem to be of much consequence, however when your transportation is a house and beiggy than weather, time, and distance can become significant obstacles. We understand financial constraints during these difficult economic conditions, however with an increase in salaries at the Bridgewater Post Office Conce it becomes a level 13 facility due to the increase of responsibilities) and with the expansion of postal routes and employees the savings would be negligible. We beseach you to please keep our West Edmester Post Office open and continue to have this local branch of the United State Post Office serve our community.

DOCKETNO. LA LUEL'S June 8, 2011 1495 Paddock Rd. Elmlid States Protes Service W. Edmester, D. G. 13485 (315) 855-4465 To Whom It May Concern, The have lived in the rural Community of thest Edwardon, New York for over 20 yelano. The server of the West Elmiston Post Office has her of unionalleled quality and a coleane force " for our whole "community. Within the best 6 months and amid Consumity has come to reside in West Edwarten. The West Edminto Post Office is particularly crucial for communication of their folks will the outside world. Maybe in 8 mile increase in transportation to the Bridgewater Rost Cffice does not seem to be of much consequence, Nowever when your transportation is a house and hongy then weather, time, and distance can become significant distacles. We understand financial constraints during these difficult economic conditions, however with an inchease in selecus at the Brodgewater Post Office Cones it becomes a have 13 facility due to the increase of responsibilities) and with the expension of protes rentes and englesies. The second would be nightly it is beauch you to please heap our What Edward Port Copie your and continue to have this focal trank of the United Stick Post appear our convening.



Postal Service Customer Questionnaire

Postal Services Buying Stamps Buying Stamps Buying Stamps Buying Stamps Buying Parcels C. Mailing Pa						
b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buyung maney orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail l. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assusting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during humans degrees while traveling to or from work, or shopping, or for personal needs? YES NO	Pos	stal Services	Dally	Weekly	Monthly	Never
C. Malling Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior chitzens, persons with disabilities, etc. If yes, please explain: Do you pass another Post Office delignature assingers while traveling to or from work, or shopping, or for personal needs? Water wills Sometimes Sex en Feikl Sometimes Sex en Feikl Sometimes Sometimes Sometimes	a.	Buying Stamps			M	
d. Pick up Post Office box mail e. Pick up general delivery mail [. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail l. Buying stamp-collecting material [. Buying stamp-collecting material] [. Buying s	b.	Malling Letters				
e. Pick up general delivery mail [. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail l. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter VYES NO Nonpostal Services a. Picking up government forms a. (such as tax forms) b. Using for school bus stop c. Assisting senior childrens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office dyding business agains while traveling to or from work, or shopping, or for personal needs? YES NO	c.	Malling Parcels				
Buying money orders	ď.	Pick up Post Office box mail				
9. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation 1. Sending Express Mail	e.	Pick up general delivery mail				
Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail l. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior chizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office dynaga business highers while traveling to or from work, or shopping, or for personal needs? YES NO	ť.	Buying money orders				
Dither Postal Services a. Entering permit mailings	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
Other Postal Services a. Entering permit mailings	h.	Sending Express Mail				
a. Entering permit mailings	1.	Buying stamp-collecting material				
b. Resetting/using postage meter	Oth	er Postal Services				
Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior chizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office devices invaries a largers while traveling to or from work, or shopping, or for personal needs? YES NO	a.	Entering permit mailings	YES	☐ NO		
a. (such as tax forms) b. Using for school bus stop c. Assisting senior chizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office declarations while traveling to or from work, or shopping, or for personal needs? If yes, please explain: Using public bulletin board If yes, please explain: Other	b.	Resetting/using postage meter	YES	☐ NO		
b. Using for school bus stop c. Assisting senior chizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during humans have while traveling to or from work, or shopping, or for personal needs? If yes, please explain: We fee wills Some Times Sease Felix Some Times	No	npostal Services				
c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board PES NO Using public bulletin board YES NO If yes, please explain: Do you pass another Post Office decing because segars while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: We fer ville Some Times Sease Feild Some Times	a.		YES	☐ NO		
d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during invaness bapirs while traveling to or from work, or shopping, or for personal needs? If yes, please explain: Water bulls Sometimes Same Times	b.	Using for school bus stop	YES	☐ NO		
d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during from work, or shopping, or for personal needs? If yes, please explain: We fer usile Sometimes Sease Feild Some Times	C.	Assisting senior chizens, persons with disabilities, etc.	YES	☐ NO		
e. Other If yes, please explain: Do you pass another Post Office during humans thems while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain: Water vills Sometimes Seaser Feild Some Times		If yes, please explaiπ:				
Do you pass another Post Office during humans to be traveling to or from work, or shopping, or for personal needs? [If yes, please explain: Woter bills Some Times Some	d.	Using public bulletin board	YES	Пио		
Do you pass another Post Office during humass topics while traveling to or from work, or shopping, or for personal needs? YES NO Water ville Sometimes Seaser Feikl Some Times	e.	Other	YES	□ №		
Tyes please explain: Wester ville Sometimes Senger Feild Some Times		If yes, please explain:				
Tyes please explain: Wester ville Sometimes Senger Feild Some Times	Do	you pass another Post Office during humanss depths while traveling to or from wo	ork, or shopp	ing, or for p	ersonal ne	eds?
Senger Feild Some Times						
Senger Feild Some Times) Brook Feild Some Times		If yes, please explain:				
Brookfield sometimes		Scarse Feild Some Times	_			
		Brookfield sometimes				



	Better	Just as Good		No Opinion	Worse
16 v.a		Just as Good		мо Оримон	vvoise
<u> 11 ye</u>	s, please explain:				
				_	
4. For ware services		do you leave your community?	Check all that apply.) Where do you go	o to obtain these
	Shopping				
	Personal needs				
	Banking				
	Employment				
	Social needs				
1 ailing A	ddress				
ame: 1	3-110-	Townsond			
arrie.	21000	TOMBASEVER	~ n	-	33.10
ddress:	3104 G	orton hake	Ral	lest Ed	mestonn.9.13
elephone:	315 8	617761			
ate: Co	16/11				
	ny additional commen questionnaire.	its on a separate piece of paper	and attach it to this	form. Thank you f	or taking the time to
בוווז אוטוקוואל					
`	have	carrier di	elivery	dare	very



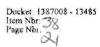
Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
ъ.	Mailing Letters			1	
c.	Mailing Parcels				~
ď.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders	W			
g.	Obtaining special services, including Certified Mall, Registered Mail, Insured Mall, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				6
i.	Buying stamp-collecting material				0
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for	personal ne	eds?
		YES	NO		
	If yes, please explain:			_	



Better Just as Good No Opinion Worse
If yes, please explain: delivery Services do very nice work.
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
Shopping Hamilton, Waterville
Personal needs
Banking Hamilton
Employment
Social needs Hamilton, Waterville
5. Do you currently use local businesses in the community?
Yes No
If yes, would you continue to use them if the Post Office is discontinued?
Yes No
Mailing Address
Name: Dalelward
Address: West Edmeston, JY. 13485
Telephone: 315 899 6250
Date: 05/2/2011
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire. I change my address to Brookfield Post Office Because, Bridewater is to far to daive. In the winter, twill Be in posiable.
Post Office Because Bridewater is to far to
daive. In the winter it will be in posiable.
to get to.

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently 3. receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?





Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly Never
a.	Buying Stamps		Z	
b.	Mailing Letters .		V	
c.	Mailing Parcels			
ď.	Pick up Post Office box mail			
e.	Pick up general delivery mail	M		
f,	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
ħ.	Sending Express Mail			
i.	Buying stamp-collecting material			
Oth	er Postal Services		/	
a .	Entering permit mailings	YES	NO NO	
b.	Resetting/using postage meter	YES	NO NO	
No	npostal Services		2	
а.	Picking up government forms (such as tax forms)	YES	NO	
b.	Using for school bus stop	YES	M NO	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO	
	If yes, please explain:			
d,	Using public bulletin board	YES	₩ NO	
e.	Other	YES	☐ NO	
	If yes, please explain:			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal needs?
		YES	☐ NO	
	If yes, please explain:			



re	you have ceive Po: irrent ser	st Office box servi	here will be n ice or genera	o change to your deli I delivery service, con	very service — nplete this sec	proceed to question tion. How will the prop	4. If you currently cosed service compare to
		Better		Just as Good		No Opinion	Worse
	If yes,	please explain:					
4.	For which		do you leave	your community? (C	heck all that ap	oply.) Where do you g	o to obtain these
	V	Shopping					
	W.	Personal needs		_		_	
	Y,	Banking					
	1	Employment		_			
	Ø	Social needs					
		Yes No	to use them	in the community? if the Post Office is di	iscontinued?		
Mailir	ng Add	dress					
Name:	Bas	thara K	Hs				
Addres	s: 199	725. BO	au or C	reex Rd.	a	List Edmes	to p-4 13855
Telepho	one: 3	15-725	- 449				
Date:	5-	-26-1					_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

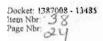
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2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps	\bowtie			
b.	Mailing Letters	\boxtimes			
C.	Mailing Parcels				
ď.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				X
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				M
i.	Buying stamp-collecting material				X
Oth	er Postal Services				- 8
a.	Entering permit maillings	YES	MO		
b.	Resetting/using postage meter	YES	ĭ NO		
Nor	npostal Services				
а	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	M NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO K		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	□ ио		
	If yes, please explain:	-			
Do.	you pass another Post Office during business hours while traveling to or from we	ork, or shoot	oing, or for i	personal ne	eds?
20	you pass anomer it can come downing occurred have a many to a many to	YES	□ NO		
	If yes, please explain: Waterville, N.K 13480				





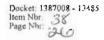
	Better	Just as Good	No Opini	on Worse
If ye	es, please explain:			
-				
For w		rou leave your community? (Chec	(all that apply.) Where	do you go to obtain these
	Shopping W	aferville, u	tica	
	Personal needs),/		
	Banking 1	//		_
	Employment	1/4	_	
	Social needs	11	//	
Ifves	Yes No , would you continue to u	se them if the Post Office is disco	ntinued?	
, c s	A 163 LI NO			
	ddress			
iling A	ddress	Eric Cur	-1is (Alida)
iling A	ddress	100	t Edmest	
	ddress 's + Mrs	100		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1.	Ple	lease check the appropriate box to indicate whether you use the WEST EDMESTON Post Office for each of the following:					
	Pos	stal Services	Dally	Weekly	Monthly	Neve	
	а.	Buying Stamps				X	
	b.	Mailing Letters				X	
	c.	Mailing Parcels				X	
	d.	Pick up Post Office box mail				M	
	e.	Pick up general delivery mail				M	
	f.	Buying money orders				N	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M	
	h.	Sending Express Mail				X-	
	I.	Buying stamp-collecting material				X	
	Oth	ner Postal Services					
	a.	Entering permit mailings	YES	NO			
	b.	Resetting/using postage meter	YES	E NO			
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	YES	NO M			
	b.	Using for school bus stop	YES	NO.			
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO			
		If yes, please explain:					
	ď.	Using public bulletin board	YES	NO			
	e.	Other	YES	NO NO			
		If yes, please explain:					
2.	Do :	you pass another Post Office during business hours while traveling to or from wo	ork or shane	oing, or for a	personal ne	eds?	
		, , , , , , , , -	YES	NO			
		If yes, please explain:					
				•,			
RE	Te	KFIELD NY LESS THAN 2	- MI	ILES	S		
) (71	KFIELD NY LESS THAN 2	eTA	ining	g T	5	
11	= X	IT RURAL delivery and	- MA	11 Lin	95 ,	Le	
CAC	0	a cid ation with AROU	KEIE	4	No		
CAG	R	- Consolidation with the	Book	FIEL	12	Ţ	
Rid	Ġ	TRURAL delivery and Consolidation with BROOM EWATER! The ALL ABOVE IN R	5 Foot	FIEL	-d a		





If you have carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service? X Just as Good No Opinion Better Worse If yes, please explain: ackagesneed For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs 5. Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes X No Mailing Address Name, Address: Telephone: Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

_		.			M
Pos	tal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			0	
ხ.	Mailing Letters		Z.		
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail				Dare
e.	Pick up general delivery mail				Dave
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			D	i)
h.	Sending Express Mail			N	
1,	Buying stamp-collecting material			F	
Oth	er Postal Services			•	
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	Z NO		
b.	Using for school bus stop	YES	DI NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	Д ио		
	If yes, please explain:				
d.	Using public bulletin board	YES	D' NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Da	you pass another Post Office during business hours while traveling to or from wo	ork or shore	vina or for i	nergonal ne	eds?
Do	you pass another rost office during business hours while traveling to or northwe	YES	NO	301001101 A	,
	If yes, please explain:	7 153			
-	C				
4-	Fut in Brookfield when		\cap		
0	Put in Rower	Dract	7cel		
-	sissifield when	e 1,	10	m	20
1				, , ,	





rece	ou have eive Po rent sei	st Office box serv	here will be n ice or general	o change to your of delivery service, of	delivery service — complete this sec	- proceed to question tion. How will the prop	4. If you currently cosed service compare to
		Better		Just as Good		No Opinion	Worse
	If yes,	please explain:					
	For white		do you leave	your community?	(Check all that ap	oply.) Where do you g	o to obtain these
,		Shopping					
		Personal needs					
`		Banking					
	D.	Employment					
	N	Social needs					
	1	Yes N	to use them	in the community?			
Mailin	g Ad	dress					
Name:		Ida x	bran	200			
Address:	: (084	Certes	RO	W. 8	-0	
Telephor	ne: t	3	315	849	626	6	
Date:		4/11				_	





Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters				V
C.	Mailing Parcels				W)
d.	Pick up Post Office box mail				W/
e.	Pick up general delivery mail			$\Box_{/}$	Y
f.	Buying money orders			V	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				U,
ì.	Buying stamp-collecting material				V
Oth	er Postal Services		/		
a.	Entering permit mailings	YES	V NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services		/		
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	No		
e.	Other	YES	NO NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, of for p	ersonal ne	eds?
	, ,	YES	M NO		
	If yes, please explain:				

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3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain:
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Hom, Iton
	Personal needs Ham, I tow
	Banking Moccis
	Employment Hamilton
	Social needs UTICA
5.	Do you currently use local businesses in the community? Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Ma	ling Address
Nam	· Bernard Whitacre
Addr	955: 819 Beaver Creek Rd
Tele	315-899-3340
Date	Jone 11, 2011



Postal Service Customer Questionnaire

Po	stal Services	Dally	Weekly	Monthly	Never	
a.	Buying Stamps			X		
b.	Mailing Letters	X				τ.
c.	Mailing Parcels					neem 2. Turke
d.	Pick up Post Office box mail				Į⊠.	O pv 11
e.	Pick up general delivery mail					
f.	Buying money orders					
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M		
h.	Sending Express Mail					
ì,	Buying stamp-collecting material					
Oth	er Postal Services					
a.	Entering permit mailings	YES	₩ NO			
b.	Resetting/using postage meter	YES	NO NO			
Nor	npostal Services		1			
a.	Picking up government forms (such as tax forms)	YES	₩ NO			
b.	Using for school bus stop	YES	M NO			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO			
	If yes, please explain:				-	
ď.	Using public bulletin board	YES	Пио			
e.	Other	YES	☐ NO			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	personal ne	eds?	
		YES	LNO			0
	If yes, please explain:	m	Eight 15	ne a	Wee	k -



receive	ave carrier delivery, the Post Office box service service?	re will be no change to your deliver, or general delivery service, comple	y service — proceed to question te this section. How will the prop	If you currently seed service compare to	
	Better	Just as Good	No Opinion	Worse	
If ye	s, please explain:				
4. For w		you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these	
X	Shopping	tica, Morwich,	Naterville, West	Wropied (Whenwel	yes to
X	Personal needs	fler Berlin on a	Borne		1
X	Banking Cal	meating or your	Berlin		
	Social needs	Ketirel			
·	Yes X No	They are all gone use them if the Post Office is disco	last thing we	the Post office is have in our Vill are there and	the lay no
Mailing A			you are taking	g that but.	
lame:	Varren + a	rly Bellen			
ddress:	707 St.	Hury 8, West	Edneston, N.Y.	13485	
elephone:	315-8.	55-4213	_		
ate:	June 1,	2011			
lease add a	ny additional comments questionnaire.	on a separate piece of paper and	attach it to this form. Thank you	for taking the time to	7
In St Sanya did v	tead of the ton, they we why don't	greenment for in going to built they get rid of	ing out Miney for a new Sout off that and lead without dre	ie in) and new ie in) and new ine our post of very tenor to	er Ge
mile	o away	- many for us	<i>y</i>	Ø	

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				X
ъ.	Mailing Letters				
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail		図		
ſ.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	ĭ NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	₩ NO		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	MO ⊠		
	If yes, please explain:				
ď.	Using public bulletin board	YES	M NO		
e.	Other	YES	M NO		
	If yes, please explain:				
				\	
D٥	you pass another Post Office during business hours while traveling to or from wo	273.74	oing, or for p	ersonal ne	eds?
		X YES	☐ NO		
	Myes, please explain: other P.D. ARE Close				
	Most other Pilis AKT LIOSE	12			



If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently 3. receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
If yes, glease explain:
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
A shopping Widerville, New HARFORD, NORWICH With
Personal needs \\
Banking Nouvich Hamilton, Watervilla
Employment Norwich
Social needs MADIS ON CheNANGO DNE dA
5. Do you currently use local businesses in the community?
Yes No
If yes, would you continue to use them if the Post Office is discontinued?
Yes No
Mailing Address
Name: Johny Guen Henry, Shrah Walsh
Address: 2939 Ganton Lake Rd, W. Edmeston, N.Y. 13485
Telephone: 315-861-2220
Date: JUNE 12, 2011

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2.



Postal Service Customer Questionnaire

Ро	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			K	
b.	Mailing Letters				
c.	Mailing Parcels			W	
d.	Pick up Post Office box mail				囚
e.	Pick up general delivery mail				X
f.	Buying money orders			K	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				X
ì.	Buying stamp-collecting material				8
Ott	ner Postal Services				
a.	Entering permit mailings	YES	МО МО		
b.	Resetting/using postage meter	YES	MO NO		
No	npostal Services		·		
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:	30.1			
d.	Using public bulletin board	YES	□ NO		
ē.	Other	YES	□ №		
	If yes, please explain:		_		
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for p	personal ne	eds?
	· · · · · · · · · · · · · · · · · · ·	YES	□ NO		
	If yes, please explain:		lamed		
	Doergufuld, Ky				
	0 1/ ' ()				





CU	rrent service?	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following services?	do you leave your community? (Chec	k all that apply.) Where do you go	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
5.	Yes No	businesses in the community? to use them if the Post Office is disco	ntinued?	
Mailir	ng Address			
Name:	Syluda	Boxaloeld		
Addres	, 9673	Keith Board	(W. Edmed	ten, My 13480
Telepho	one:			·
Date:	to 5/20/	4		

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2.



Postal Service Customer Questionnaire

Pos	stal Services	_		Dally	Weekly	Monthly	Never
a.	Buying Stamps	WHEN I Neel	D Som				
b.	Mailing Letters						
C.	Mailing Parcels						
đ,	Pick up Post Office box mail						
e.	Pick up general delivery mail						
f.	Buying money orders						
g.	Obtaining special services, including Certi Mail, Delivery Confirmation, or Signature (fied Mail, Registered Mail, Ins Confirmation	ured				
h.	Sending Express Mail						
l,	Buying stamp-collecting material					M	
Oth	er Postal Services						
a.	Entering permit mailings		1	YES	□ ио		
b.	Resetting/using postage meter			YES	□ №		
Nor	ipostal Services						
a.	Picking up government forms (such as tax forms)			YES	☐ NO		
b .	Using for school bus stop			YES	□ ио		
Ç.	Assisting senior citizens, persons with disa	abilities, etc.	1	YES	☐ NO		
	If yes, please explain:		_				
d.	Using public bulletin board		l	YES	ио		
e.	Other		-	_ YES	☐ NO		
	If yes, please explain:		_				
Dov	you pass another Post Office during busines	ss hours while traveling to or i	from work	c. or shopp	olna, or for p	ersonal ne	eds?
	,,		[YES	NO NO	K. 1	
	If yes, please explain:		_		Re	ured	·
				= 2			

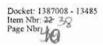


	Better	Just as Good	No Opinion	Worse
	If yes, please explain:	Time wILL TEL.		
١.	For which of the following do services?	you leave your community? (Check	all that apply.) Where do you go	o to obtain these
	Shopping	UTICA Food		
	Personal needs			
	Banking W	AShINTON MILL	S	_
	Employment	ReTired		
	Social needs			
		use them if the Post Office is discon	linued?	
/lai	ling Address			
ame	3 :			
ddre	ess: West Edm	eston Post off.	ICE CARRIER D	DeLivery)
elep	hone:			
			_	



Postal Service Customer Questionnaire

Pos	tal Services	Dally	Weekly	Monthly	Never
a .	Buying Stamps	L	and	-1	
ъ.	Mailing Letters				
C.	Mailing Parcels				
ď.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail Provide			4	
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	1 NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b,	Using for school bus stop	YES	NO.		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO.		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO	_	
e.	Other	YES	NO		
	If yes, please explain:				
Do.	you pass another Post Office during business hours while traveling to or from wo	rk or shoon	vian or for r	ersonal ne	eds?
00	you pass another roat office outring pusifiess hours write traveling to or from wo	YES			ouo,
	If yes, please explain:				
	I will mail less a	nd i	ے در	won	4
	Le using Bridgewater Po	-			





Better	Just as Good	No Opinion	Worse
If yes, please explain:			
For which of the following do	you leave your community? (Chec	ck all that apply.) Where do you go	to obtain these
services?		.,,,	
Shopping			
Personal needs			
Banking			
Employment			
Social needs			
Do you currently use local bu	usinesses in the community?	ONL	V HAUE
Yes No			Y HAUE
If yes, would you continue to	use them if the Post Office is disco	ontinued? CHui	2CH and
Yes No			
ing Address			
ng Address			
ng Address Price	_		
ing Address Price St	+. Hwy8	13485	
Price ss: 791 St	t. Hwy8	13485	
Price ss: 791 St	t. Hwy8 5-4380	13485	
Price ss: 791 St	t. Hwy8 5-4380	13485	
Price 98: 791 St Hone: 315-85 6/10/11		13485	
Price Signal Strain S	t. Hwy8 T-4380 Son a separate piece of paper and	13485 attach it to this form. Thank you fo	r taking the time to
e add any additional comments ete this questionnaire.	on a separate piece of paper and	·	•
e add any additional comments ete this questionnaire.	on a separate piece of paper and	·	•
e add any additional comments ete this questionnaire.	on a separate piece of paper and	·	-
ss: 791 Sy none: 315-85 6/10/11 e add any additional comments one this questionnaire.		·	-

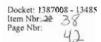
Docket: 1387008 - 13485 ftem Nbr; 22 38 Page Nbr:

2.



Postal Service Customer Questionnaire

Ро	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			V	
b.	Mailing Letters				
c.	Mailing Parcels			W	
d.	Pick up Post Office box mail				(C)
e.	Pick up general delivery mall				日/
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				
1.	Buying stamp-collecting material				
Ott	er Postal Services				
a.	Entering permit mailings	YES	W NO		
b.	Resetting/using postage meter	YES	I NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:			<u> </u>	
d.	Using public bulletin board	YES	NO,		
ē.	Other	YES	THO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:				





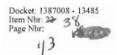
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain the services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailing Address In the Continued of the following do you go to obtain the services? Address: Address:	Worse
Shopping Personal needs Banking Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Address Tress: Address Tress:	
Shopping Personal needs Banking Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailing Address me: Address Tress:	
Shopping Personal needs Banking Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? No ailing Address me: Address: Address: Address: Address: Address: Address: Address: Address: Address Address: A	
Personal needs Banking Banking Benty field Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailling Address me: Address: Address: Address Manual Ad	nese
Banking Emproyment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailling Address me: Address:	
Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailing Address me: Days Address The Control The Post Office is discontinued? The Post Office is discontinued?	
Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailling Address me: Address: A	
Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No ailing Address me: Address: Addres	
If yes, would you continue to use them if the Post Office is discontinued? Yes No ailling Address me: Address:	
If yes, would you continue to use them if the Post Office is discontinued? Yes No ailling Address me: Address:	
If yes, would you continue to use them if the Post Office is discontinued? Yes No ailing Address Me: Address: A	
ailing Address me: Address: Addre	
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Postal Service Customer Questionnaire

Dos	stal Services	Daily,	Weekly	Monthly	Navar
a.	Buying Stamps	Daily	TOOKIY	rta	Maver
		100			
b.	Mailing Letters	M			
c.	Mailing Parcels			M	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	Du	Wy,	thou	>
h.	Sending Express Mail			-	
i.	Buying stamp-collecting material	□&	april	uppl	es
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ ио		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	Assisting senior citizens, persons with disabilities, etc. If yes, please explain:				
ď.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:	_			
			, ,		
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for p	ersonal ne	eds?
		YES	NO NO		
	If yes, please explain:	X	me	lner	<u>) </u>
	Close this p. P. il	va Its	ut	to	gh
	to make one we kay	to	ufe	b-	





	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	For which of the following do	you leave your community? (Chec	ck all that apply.) Where do you g	go to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
	If yes, would you continue to	use them if the Post Office is disc	ontinued?	
ail	ing Address			
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	ec.			
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idre	ss:hone:			

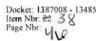


Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps				M
b.	Mailing Letters	D			
c.	Mailing Parcels				V
ď.	Pick up Post Office box mail				Y
e.	Pick up general delivery mail				V
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø
h.	Sending Express Mail				
i.	Buying stamp-collecting material				M
Oth	er Postal Services		/		
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services		/		
a.	Picking up government forms (such as tax forms)	YES	1/NO		
b.	Using for school bus stop	YES	M NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:		F)		
d.	Using public bulletin board	YES	M NO		
е	Other	YES	NO		
	If yes, please explain:				
D٥	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		YES	□ №		
	If yes, please explain: Beclin				



3.	If you have carrier delivery, there will be no change to your del receive Post Office box service or general delivery service, con current service?		
	Better Just as Good	No Opinian	Worse
	If yes, please explain:		
4.	For which of the following do you leave your community? (C services?	heck all that apply.) Where do you go	to obtain these
	Shopping Vorwich	Utica, oncon	uta
	Personal needs Some		
	Banking		
	Employment		
	Social needs Same		
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is office.	liscontinued?	
Ma	ailing Address	7 t	
Nam	ne: Bodiet or winthia M	likalunas	
Add	ress: 184 Button RD West	+ fdmeston/	VX 13485
Tele	ephone (607) 847-8559		
Date	e: 6-18-11		

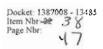


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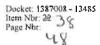
Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		\triangleright		
C.	Mailing Parcels			N	
d.	Pick up Post Office box mail				M
e.	Pick up general delivery mail			,	Ø
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\triangleright	
h.	Sending Express Mail				\boxtimes
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	М ио		
b.	Resetting/using postage meter	YES	М мо		
Not	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	Ø NO		
b.	Using for school bus stop	YES	Ď NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO M		
ė.	Other	YES	☐ NO		
	If yes, please explain:				
Do :	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing or for r	ersonal ne	eds?
		YES	NO		
	If yes, please explain:				





. receive	ave carrier dellvery, the Post Office box service service?	re will be no change to your deliver or general delivery service, compl	y service — proceed to question 4 ete this section. How will the propo	i. If you currently seed service compare to
	Better	Just as Good	No Opinion	Worse
If ye	es, please explain:			
For w		you leave your community? (Chec	ck all that apply.) Where do you go	to obtain these
30171	Shopping			
	Personal needs			
X	Banking			
9	Employment			
X	Social needs			
D)- No. 2000-16-2		
Do yo	Yes No	usinesses in the community?		
If yes	10-3	use them if the Post Office is disco	ontinued?	
	Yes No			
ailing A	ddress			
me:	Alvin Z	dmonds		
dress:	202 S.	Brook field Ro	(W. Felmes	ton 1348
lephone:	607	847-9356		1
	5 1	5- //		
ite:	3-2	5-11		





Postal Service Customer Questionnaire 1. Please check the appropriate box to indicate whether you use the WEST EDMESTON Post Office for each of the following: Postal Services Dally Weekly Monthly Never V **Buying Stamps** Mailing Letters Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mall ſ. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail i, Buying stamp-collecting material Other Postal Services Entering permit mailings YES Resetting/using postage meter YES Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop b. YES Assisting senior citizens, persons with disabilities, etc. C. YES NO If yes, please explain: Using public bulletin board YES V NO Other YES NO If yes, please explain. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? NO If yes, please explain: stamps are avai

at the greery store and their hours are LOTS better than yours



	☐ Better	Just as Good	No Opinion	Worse
<u>If ye</u>	s, please explain:			
4. For w		ou leave your community? (Che L dan't underst	ck all that apply.) Where do you g	o to obtain these
	Shopping	to the gen	. /	ail deliver
	Personal needs	and prife	I to keep this	<u>ا</u>
	Banking	informat	ion private.	v.
	Employment			
	Social needs			
	Yes Mo	inesses in the community? se them if the Post Office is disc	ontinued?	
	Yes No			
/lailing A	ddress			
ame:	Jeanne K	elloga		
	9568 Hei	th Rd. West &	dweston NY 13	485
ddress:	1 2 3 3			
ddress: elephone:	(315) 861-	5305	_	

Docket: 1387008 - 13485 Item Nbr: 22 3 7 Page Nbr:

2.



Postal Service Customer Questionnaire

Pos	stal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps		卢		
ъ.	Mailing Letters		X		
C.	Mailing Parcels		Ø		
ď.	Pick up Post Office box mail				
е	Pick up general delivery mail		Ø		
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			K	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ №		
b.	Resetting/using postage meter	YES	NO	•	
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	□ №		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
0	Alba Parl Office during house below with translation to a few and				odp2
U6	you pass another Post Office during business hours while traveling to or from wo			oersonai ne	eusr
		YES	M NO		
	Hyos, please explain: - AND SOMETIMES IT IS DIFFICE	ULT			
	10 STAND FOR A LONG TIME WA				
	ON LINE OUR POST OFFICE IS Q				
	CAREFREE NO STRESS IN WAITE	NG.			



current s	service?	Just as Good	No Opinion	Worse
16	1	INE DELIVERY & P.C	A STATE OF THE PARTY OF THE PAR	7
<u>ir ye</u>	s, please explain: 7	THEIR JOBS.	Emprojeus win	Cose
For w		o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
X	Shopping Co	OPERSTONN		
\square	Personal needs	NEW BERLIN		
	Banking NE	W YORK CITY	STM'S, ONCIN	1E
K.	Employment	IVC		
AND D	Social needs	BEAVER DEN, BI	ROOKFIELD	
Do vo	au currenily use local h	usinesses in the community?		
20,0	Yes No	osmosos in sio osminsing i		
lf vac		o use them if the Post Office is disc	onlinuad?	
ii yes,	2000		Jimindea /	
	Yes No	mayBE		
ailing A	ddress			
ne: /	DIANE RIC	4		
dress: /	04 WEST ER	MESTON ROAD	NEST COMESTON.	NY 13485
ephone:	315 855-7	824		
e: 6/8	12011			
nplete this	questionnaire.	s on a separate piece of paper and		
PLEN	15t DO NOT	CLOSE OUR POST	OFFICE IT IS	SO NECESSAR
SPEC	CALLY IN	THE WINTERMONTH SET AROUND, I H O NOT DRIVE I	+5 WHEN ECDERS	LY PEOPLE
TIND 3	IT HARD TO	GET AROUND. I K	SO Z KNEE SURG	GERT'S LAST
JIWIE	R AND COUL	O NOT DRIVE. I	T WAS NCUA P	CERSURE 10 WI
6 my	POST OFFIC	E, WITH MY CAN	E KIGIST AROUND	THE CORNER.



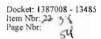
Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps Rural Delisery Services				
b.	Mailing Letters // //	IV			
C.	Mailing Parcels P. O.			J	
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mail				4
ſ,	Buying money orders				V
g.	Obtaining special services, Including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				W
i.	Buying stamp-collecting material				W
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Noi	npostal Services		~		
a.	Picking up government forms (such as lax forms)	YES	Y NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
					
d.	Using public bulletin board	YES	NO		
€.	Other	YES	NO		
	If yes, please explain				
Dο	you pass another Post Office during business hours while traveling to or from we	ork, or shoor	oing, or for i	ersonal ne	eds?
	,	YES	☐ NO		
	If yes, please explain:				
(Our home is closer to the Edmeson Brookfield New	Bula	post	Alice's	





3		Office box service of		y service — proceed to question 4 ete this section, How will the propo	
		Better	Just as Good	No Opinion	Worse
	If yes, ple	ease explain:			
4.	For which services?	of the following do y	ou leave your community? (Chec	ck all that apply) Where do you go	to obtain these
	/	Shopping			
	F	Personal needs			
		Banking			
	V E	Employment			
		Social needs			
5.		Yes No	inesses in the community? se them if the Post Office is disco	ontinued?	
Ма	iling Addr	ess			
Nam	ie: Lo	R. GRAC	E		
Addi		27 S. B	ROOKFIELD RA Columbus, Ched	WEST Exmesta	N, NY
Tele	phone:	-11			
Date	:	5/28/4			





Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters		\boxtimes		
C.	Mailing Parcels				X
d.	Pick up Post Office box mail				\boxtimes
e.	Pick up general delívery mail	\boxtimes			
f.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes
ħ.	Sending Express Mail				M
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entenng permit mailings	YES	≥ NO		
b.	Resetting/using postage meter	YES	M NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	М МО		
e.	Other	YES	ON K		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shoor	oing, or for r	ersonal ne	eds?
	, , , , , , , , , , , , , , , , , , , ,	X YES	□ NO		
	If yes, please explain: I live in BROOKFIELD, so use their se	ruites			

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· ·	zurrent s	service?	□ luta o	□ No Oalleloe	П. w
		Better	Just as Good	No Opinion	Worse
	If ye	s, please explain:			
4.	For w		you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	18	Shopping			
	X	Personal needs			
	X	Banking			
		Employment R	ETIRED		
	\boxtimes	Social needs			
5.	Do yo	ou currently use local b	usinesses in the community?		
		Yes No			
	If yes	, would you continue to	use them if the Post Office is disc	ntinued?	
		Yes No			
Mail	ina A	ddraaa			
wan	iiig A	ddress	7		
Name	!	LYNDA C	ASE		
Addre	ss'	1799 STI	ILLMAN ROAD,	WEST EDMESTOR	NY 13485
Telepl	none:	315-8	99-6.3.		
Date [.]		6-23	-2011		



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			X		
b.	Mailing Letters			X		
C.	Mailing Parcels			V		
d.	Pick up Post Office box mail					
e.	Pick up general delivery mail					
f.	Buying money orders					
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			12		
ħ.	Sending Express Mail			VE		
i.	Buying stamp-collecting material					
Oth	er Postal Services					
a.	Entering permit mailings	YES	M HO			
ъ.	Resetting/using postage meter	YES	K NO			
No	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	M NO			
ь.	Using for school bus stop	YES	M NO			
C,	Assisting senior citizens, persons with disabilities, etc.	YES	M NO			
	If yes, please explain:	_	-			
d.	Using public bulletin board	YES	NO.NO			
e.	Other	YES	MNO			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for p	personal ne	eds?	
		YES.	☐ NO			
	If yes, please explain:					
	MEN BERLIN, MY BUIL ABOUT I WK					



	Better	Just as Good	No Opinion	Worse
<u>If y</u>	yes, please exp <u>lai</u> n:			
_				
	which of the following do you livices?	leave your community? (Che	ck all that apply.) Where do y	ou go to obtain these
X	Shopping No	RUICH		
X	Personal needs	JORWICH		
X	Banking N 4	ZW BERLIN		
	Employment			
X	Social needs	Normen		
Do	you currently use local busines	sees in the community?		
		THERE A	(SUON 35	
lf ye	es, would you continue to use t	hem if the Post Office is disc	continued?	
	Yes No î	A MA		
ailina ,	Address			
J /		\odot		
ne:	JEGGREY &	PATRICIA F	ILHERT	
	111	S RD WE	horesmos Te	NY 1348
lress:	111 AD AWI			,
dress:	607-84			



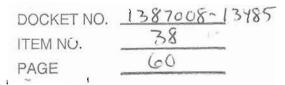


Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
8.	Buying Stamps			W.	
b.	Mailing Letters			V	
C.	Mailing Parcels				W/
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				Y
f.	Buying money orders			I.	
9.	Obtaining special services, including Certifled Mail, Registered Mall, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				1
i.	Buying stamp-collecting material				
Oth	er Postal Services		/		
a.	Entering permit mailings	YES	INO.		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	UNO		
ъ.	Using for school bus stop Sometimes	YES	☐ NO	_	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	W-100		
	If yes, please explain				
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	Y NO		
	If yes, please explain:				
DΛ	you pass another Post Office during business hours while traveling to or from w	ork, or shop	olna, or for r	ersonal ne	eds?
20	you padd and find a differ defined asking basiness from the find the following to be from the	YES	I NO	,	
	If yes, please explain:				



3.	but have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently sive Post Office box service or general delivery service, complete this section. How will the proposed service compare to tent service?
	Better Just as Good No Opinion Worse
	If yes, please explain:
4.	for which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these ervices?
	I shopping New Hartford Otica
	Personal needs
	Banking Wow Hartford
	Employment Charloicks
	Social needs
5.	yes, would you continue to use them if the Post Office is discontinued? Yes No Yes No Yes No
Mai	g Address
Nam	Michele L. Nicholas - Dingle.
Addr	159 County Hawy 18C West Edmester My
Telep	e: 315 855 4575
Date:	5/30/11
	1



Memo to the Record:

Attached are Customer Comments, questionnaires, and/or letters received: After the 60 day comment period, but before the study was sent to Headquarters for a final determination. After the 60 day comment period and after the study was sent to

Headquarters for a final determination.

(Comments received untimely to be considered as part of the study)

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We poul in theyer



Postal Service Customer Questionnaire DISTRICT PO REVIEW COORDINATOR

	Pos	stal Services	Dally	Weekly	Monthly	Never
	а.	Buying Stamps			M	
	b.	Mailing Letters		N		
	C.	Mailing Parcels			M	
	d.	Pick up Post Office box mail				M
	e.	Pick up general delivery mail	M			
	ſ.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h.	Sending Express Mail				
	I.	Buying stamp-collecting material			\searrow	
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	№ мо		
	b.	Resetting/using postage meter	YES	NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as lax forms)	YES	₩ ио		
	ъ.	Using for school bus stop	☐ YES	ОИ 🔯		
	С	Assisting senior citizens, persons with disabilities, etc.	☐ YES	☐ NO		
		If yes, please explain				
	d.	Using public bulletin board	YES	M, NO	-	
	e.	Other	YES	. M NO		
		If yes, please explain:	У.			
2.	D٥	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal ne	eds?
			YES	☐ NO		
		If yes, please explain:	7.41	_		
		every town has a gost	The			



	Better J	ust as Good	No Opinion	Worse
<u>If ye</u>	s, please explain:			
For w	which of the following do you leave yo	ur community? (Ched	ck all that apply.) Where do you go	to obtain these
d	Shopping			
	Personal needs			
	Banking			
W	Employment			
I	Social needs	-		
If yes	Yes No would you continue to use them if the Yes No	ne Post Office is disc	ontinued?	
iling A	ddress			
_	ause_			
ne: Kv				
	214 S Kangateles	TPK Was	Shmester ky 13485	
ress: ()	214 S Kansateles 315 8554225	TPK West	Bluester kg /3/85	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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UNITED STATES
POSTAL SERVICE

09/26/2011

DEBRA L. PAGH PO BOX 26

WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a
 case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
 investigate the feasibility of providing service by atternate means.
- You expressed a concern that the Postal Service exhibits a tack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

Michelle Kind

30 Kamer Rd



TOM & GAIL VAN BRINK 130 RIVER ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same
information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

Michelle Krul Manager, Post Office Operations

Michille Kul

30 Karner Rd



MR. & MRS. ROBERT MAXSON 8478 STATE HIGHWAY 8 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why your Post Office was being discontinued while others were retained. Post Offices are reviewed on a
 case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
 investigate the feasibility of providing service by afternate means.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

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If you have additional questions or comments, please feel free to contact Natine Trembiay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

30 Karner Rd



GAIL E. & IDA M. ABRAMS 1084 GILES ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a question about which office the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.
- You were concerned about obtaining services from the carrier. Most retail services provided at the post office are evallable from
 the carrier and do not require meeting the carrier at the mailbox. Stamps by Mall and Money Order Application forms are
 available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the malibox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended lime, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Mirchelle Krul Manager, Post Office Operations

Michelle Kunt

30 Karner Rd

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ANONYMOUS NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same
information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regutar service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4030.

Sincerely,

Michelle Krul Manager, Post Office Operations 30 Karner Rd

Michille Kml



JONATHAN & CLAUDIA HAAR 1495 PADDOCK ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
 displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
 of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same
 information.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
 available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at
 usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.
- You expressed a concern about the economic savings of the proposed discontinuance. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Natine Tremblay 8t (518) 452-4085.

Sincerely.

Michelle Krul Manager, Post Office Operations 30 Karner Rd





BRUCE TOWNSEND 3104 GORTON LAKE ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations 30 Karner Rd

Michelle Kind



DALE L. WARD NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

Trealize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations 30 Karner Rd

Michille Kind



BARBARA KILTS 1992 SOUTH BEAVER CREEK ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

30 Karner Rd



ERIC & ALIDA CURTIS 9611 KEITH ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the Bridgewater Post Office or by contacting your local government agency.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

Michelle Krul Manager, Post Office Operations 30 Kamer Rd



JOY CENICOLA 10046 WATERMAN ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office, Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed a concern about obtaining accountable mail and large parcels. If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

Michelle Krul Manager, Post Office Operations

Michelle Kind

30 Karner Rd



BERNARD WHITACRE

819 BEAVER CREEK ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service fisted in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely.

Michelle Krul Manager, Post Office Operations

30 Karner Rd



WARREN & ARLYN BELDEN 707 STATE HIGHWAY 8 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You asked why your Post Office was being discontinued while others were relained. Post Offices are reviewed on a
 case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
 investigate the feasibility of providing service by alternate means.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be
 available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at
 usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

Michille Kml

30 Karner Rd





IDA ABRAMS 1084 GILES ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

· You expressed a question about which office the route should emanate from. The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Nadlne Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations 30 Karner Rd

Michille Kml



09/20/2011

JOHN & GWEN HENRY & SARAH WALSH

2939 GANTON LAKE ROAD WESTDALE, NY 13483

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations 30 Karner Rd



SYLVIA BONAHOELD

9673 KEITH ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
 displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
 of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same
 information.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
 Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
 special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for
 more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations

Michelle Kind

30 Kamer Rd





ANONYMOUS I

NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the
administrative Post Office. Government forms normally provided by the Post Office will also be available at the administrative
Post Office or by contacting your local government agency.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

Michelle Krul

Manager, Post Office Operations

30 Karner Rd



PRICE

791 STATE HIGHWAY 8 WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
 displaying a public bulletin board in which Items can be posted for sale, and/or lost and found items can be posted, and a variety
 of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same
 Information.
- You expressed a concern that the Postal Service exhibits a tack of Interest In the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feet free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations 30 Karner Rd



DENNIS OVERIO 16047 PAGE ROAD

Dear Postal Service Customer:

WEST EDMESTON, NY 13485

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern about nonpostal services. Nonpostal services provided at the Post Office will be available at the
administrative Post Office. Government forms normally provided by the Post Office will also be available at the Bridgewater Post Office or by contacting your local government agency.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

Michelle Kruf

Manager, Post Office Operations 30 Karner Rd



ANONYMOUS II NO ADDRESS WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 You expressed a concern that since the people of your community paid taxes the Post Office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

| realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations 30 Karner Rd

Michille Trul



ANONYMOUS III

NO ADDRESS WEST FDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

Michelle Krul

Manager, Post Office Operations 30 Karner Rd



ALVIN EDMONDS 202 S. BROOKFIELD ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations 30 Karner Rd

Michille Ful



JEANNE KELLOGG 9568 KEITH ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations

Michille Kml

30 Kamer Rd



DIANE RICH

104 WEST EDMESTON ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter

- You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
- You expressed a concern about sentor citizens. Carrier service is beneficial to many sentor citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units.
 Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or
 special customer needs. To request an exception for hardship delivery, customers may contact the Bridgewater postmaster for
 more information.
- You expressed a concern about those customers with disabilities who are not able to go to the Post Office to pick up their mail. Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside inalibox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bridgewater postmaster.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul Manager, Post Office Operations

Michelle Kind

30 Kamer Rd Albany, NY, 12288-9992



LORI GRACE

227 S. BROOKFIELD ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer.

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

Michelle Krul

Manager, Post Office Operations

30 Karner Rd



LYNDA CASE 1799 STILLMAN ROAD WEST EDMESTON, NY 13485

Dear Postal Service Customer,

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely,

Michelle Krul

Manager, Post Office Operations 30 Karner Rd

Michelle Kul



JEFFREY ' PATRICIA HII GERT 111 ADAMS RD WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Nadine Tremblay at (518) 452-4085.

Sincerely.

Michelle Krul Manager, Post Office Operations

30 Karner Rd



MICHELE NICHOLAS-DINGLE 159 COUNTY HGWY 18C WEST EDMESTON, NY 13485

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the West Edmeston Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to
 determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the
 school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
- You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
 displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety
 of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
 information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Natine Tremblay at (518) 452-4085.

Sincerely.

Michelle Krul Manager, Post Office Operations

Michille Kml

30 Kamer Rd

-	UNITED STATES
	POSTAL SERVICE

. Office								
lame:	WEST EDMES	NOT			State:	NY	Zip Code:	13485
rea:	NORTHEAST			District:	ALBANY PFC		_	
ongressio	onal District:	24		County:	MADISON			
AS Grade	: :	13			Finance Nu	mber:	359130	
ost Office	:		Classified Station		Classified Branch	[CP	0 🗌

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by:	Nadine Tremblay	Date:	08/29/2011
Title:	ALBANY PFC Post Office Review Coordinator		
Tele No:	(518) 452-4085	Fax No:	(518) 464-7429

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	28
Favorable comments	2
Unfavorable comments	G
No opinon expressed	20
Total comments returned	28

Postal Concerns

The following postal concerns were expressed

Concern (Favorable)

Customers asked why their Post Office was being discontinued while others were retained.

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

2. Concern (Favorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner,

Concern (Favorable):
Customers felt the route should emanate from a different office than the one proposed because that office is closer,

The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others

Customers were concerned about having to travel to another Post Office for service.

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service, Most transactions do not require meeting the carrier at the mailbox, Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

5. Concern (Favorable):

Customers were concerned about obtaining accountable mail and large parcels.

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox, Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken bac the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

Concern (Favorable):
Customers were concerned about obtaining services from the carrier,

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the camer at the mailbox, completing an application, and paying the camer (in cash) the price of the money order, plus the fee, The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Malf, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (Favorable):
Customers were concerned about obtaining services from the carrier.

Response

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and and money order sales.

Concern (Favorable):

Customers were concerned about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units, Customers do not have to make a special trip to the Post Office for service, Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information

Concern (Favorable):

No Concern

10. Concern (No Opinion):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner

Concern (No Opinion):
 Customers felt the route should emanate from a different office than the one proposed because that office is closer.

The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.

12. Concern (No Opinion):

No Concern

Response:

13. Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

Response

Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, detivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bridgewater postmaster.

Concern (UnFavorable):

Customers were concerned about senior citizens,

Response:

Camer service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to readside mailboxes or Centralized Box Units, Customers do not have to make a special trip to the Post Office for service, Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Bridgewater postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (Favorable): Customer expressed a concern about nonpostal services.

Nonpostal services provided at the Post Office will be available at the administrative Post Office, Government forms normally provided by the Post Office will also be available at the Bridgewaler Post Office or by contacting your local government agency

Concern (Favorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public builetin board which may be used to post the same information.

Concern (Favorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same information.

Concern (Favorable):

Customers expressed a concern about the loss of a bus stop at the Post Office.

Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

Concern (Favorable):

Customers felt the Post Office should remain open since they paid taxes.

Response

The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern (Favorable): C. Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Concern (Favorable):

Customers were concerned about the loss of a gathering place and an information center,

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town

8. Concern (Favorable)

No Concern

Response

Concern (No Opinion):

Customer expressed a concern about nonpostal services.

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the admirristrative Post Office or by contacting your local government agency.

Concern (No Opinion):
 Customer expressed a concern about nonpostal services.

Response

Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally

agency.

Concern (No Opinion):
 Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same information.

Concern (UnFavorable):
 Customers were concerned about loss of employment in the community.

Response:

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

DOCKET NO.	1387008-13485
ITEM NO.	4!
PAGE	

Date of Posting: 06/24/2011

Posting Round Date:

Date of Removal; 08/25/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE WEST EDMESTON, NY POST OFFICE
AND EXTEND
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1387008 - 13485

Docket: 1387008 - 13485 Item Nbr: 41 Page Nbr: 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the West Edmeston, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Bridgewater Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on June 18, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons; Management initiated study to determine if regular and effective service can be provided through alternate channels.

The West Edmeston Post Office, an EAS-13 level, provides service from 08:00 to 12:00 and 12:30 to 16:00 Monday - Friday 08:00 to 11:30 Saturday and lobby hours of 08:00 to 16:30 on Monday - Friday and 08:00 to 12:00 on Saturday to 26 post office box or general delivery customers and 411 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders: special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 35 transaction(s) accounting for 35 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$15,057 (39 revenue units) in FY 2008; \$15,088 (39 revenue units) in FY 2009; and \$18,162 (47 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 08, 2011, representatives from the Postal Service were available at West Edmeston Post Office lobby (Open House) to answer questions and provide information to customers. 10 customer(s) attended the meeting.

On May 26, 2011, 432 questionnaires were distributed to delivery customers of the West Edmeston Post Office. Questionnaires were also available over the counter for retail customers at the West Edmeston Post Office. 99 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 12 unfavorable, and 85 expressed no opinion-

If this proposal is implemented, delivery and retail services will be provided by the Bridgewater Post Office, an EAS-13 level office. Window service hours at the Bridgewater Post Office are from 08:00 to 13:00 and 14:00 to 16:45, Monday through Friday, and 08:00 to 11:00 on Saturday, There are 188 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about their 911 address.
	Response:	911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator
2.	Concern:	Customer suggested closing the post office on Saturdays.
	Response:	The Senate subcommittee chalman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.
3.	Concern:	Customers asked why their Post Office was being discontinued while others were retained.
	Response:	Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
4.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to Bridgewater Post Office to pick up their mail
	Response:	Customers are not required to travel to another Post Office to receive mall or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bridgewater postmaster.
5.	Concern:	Customers expressed concern over the apparent lack of interest by the

Postal Service for the needs of the community

Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customers felt the route should emanate from a different office than the Concern: one proposed because that office is closer. The delivery route has been carefully reviewed to ensure that the most Response: cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others. Customers said they would miss the special attention and assistance 7 Concern: provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Response: Bridgetwater Post Office and from the carrier. Special assistance will be provided as needed. 8. Concern: Customers were concerned about a possible address change. Customers who retain their PO Box or currently have street delivery Response: WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator. Customers were concerned about having to travel to another Post Office 9 Concern: for service. Services provided at the Post Office will be available from the carrier, Response: and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24. 10. Concern: Customers were concerned about later delivery of mail. The top priority of the Postal Service is to provide mail service in the Response: most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much

throughout the day.

Customers were concerned about obtaining accountable mail and large parcels.

mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and

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Response:

12. Concern:

Response:

If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Bridgewater Postmaster for more information.

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mall.

13. Concern:

Response:

14. Concern:

22. Concern:

Customers are not required to travel to another Post Office to receive Response: mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bridgewater postmaster. Brookfield would be a better option for the receiving office because the 15. Concern: rural route centers around Brookfield Response: Community input regarding the location for the receiving office will be considered as part of the study if a formal proposal is drafted and before the final decision. Customer expressed a concern about irregular hours that the rural route 16. Concern: serves the community Response: Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his hom, and then meet the carrier to receive services. Retail services may also be obtained at the Bridgewater post office located 8.0 miles away. 17. Concern: Customer expressed a concern about package delivery and pickup Rural carriers will deliver packages that fit in your rural mail box, if the Response: package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. Customers expressed concern about having to erect a rural mailbox 18. Concern: Customers are not required to erect rural mailboxes. Customers may Response: receive PO Box service from the Bridgewater Post Office located 8.0 miles away. Customers expressed concern over the apparent lack of interest by the 19. Concern: Postal Service for the needs of the community The Postal Service is required to provide each community with regular Response: and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customers stated that the community meeting being held during work hours was a disservice to local people who were not able to attend 20. Concern: becasse of work and farming obligations Regardless of what time the meeting is held, it will not be convenient for Response: everyone. Community Meetings for offices with no street delivery were held in an open house style format to enable customers to have one on one discussion while picking up their PO Box mail. Customers also have the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice. Customers were concerned about a change of ZIP Code 21. Concern: Customers who retain their PO Box or currently have street delivery Response: WILL NOT be required to change their address. ONLY customers. electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office, 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be

directed to the county's 911 coordinator

parcels

Customers were concerned about obtaining accountable mail and large

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Response: If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party. Customers were concerned about the mailboxes being damaged by Солсет: snowplaws Response: Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows. 24. Concern: inquired about building a new facility or a mobile unit Response: New construction or the placement of a mobile unit or trailer is not feasible when regular and effective service can be provided by more cost-effective alternatives, such as rural delivery. Is the amount of rented PO Boxes the deciding factor in closing the post 25. Concern: Response: Not the deciding factor, all aspects of operations will be looked at You will have to extend the rural carriers job and have more staff at the Concern: receiving office so you will not save any money Response: Carner service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings. 27. Concern: You would only save the salary of one employee Response: No, the person covering that employee would also be sent back to their position and we would be able to save hours. (Note: additionally, the saving for lease and utilities.)

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Some advantages of the proposal are:

- 1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post
- office. Stamps by Mall order forms are provided for customer convenience. 2.
- Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.
- customers.
- 4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient
- parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees. 6. Saves time and energy for customers who drive to the post office to pick up mail.
- 7. A decrease in your PO Box Fees may be a result of this proposal.

Some disadvantages of the proposal are:

- 1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- 2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not
- necessary to be present to conduct most Postal Service transactions.
- 3. A change in the malling address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Response:

West Edmeston is an unincorporated community located in MADISON County. The community is administered politically by none known. Police protection is provided by the Cooperstown Sheriff's Dept.. Fire protection is provided by the Wast Edmeston Fire Department. The community is comprised of retirees, self-employed, farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include. West Edmeston Fire Department, NYS Rural Carriers Association, First Baptist Church, Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the West Edmeston Post Office will be available at the Bridgewater Post Office, Government forms normally provided by the Post Office will also be available at the Bridgewater Post Office or by contacting your local government agency.

C

	e following nonpostal concerns were expresse agressional inquiry:	ed from questionnaires, the community meeting, on the petition, and on the
1.	Concern:	Customer expressed a concern about nonpostal services.
	Response:	Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the Bridgewater Post Office or by contacting your local government agency.
2.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same information.
3.	Concern:	Customers felt the Post Office should remain open since they paid taxes.
	Response:	The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
4.	Concern:	Customers were concerned about loss of employment in the community.

The postmaster position is vacant and there is no guarantee that any

replacement postmaster would be from the community.

5.	Concern:	Customers expressed a concern about the loss of a bus stop at the Post Office.
	Response:	Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
6	Concern:	Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.
	Response:	Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses
7.	Concern:	Customers were concerned about the loss of a gathering place and an information center.
	Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
5.	Concern:	Customers expressed concern for loss of community identity
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
6.	Concern:	Customers felt the loss of a post office would have a detrimental effect on the business community
	Response:	Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
7.	Concern:	Customers were concerned about growth in the community, specifically, a large influx of Amish families has occurred during the last few months and it is expected to continue. The Amish have been buying land and 25-30 more families with 6-8 children a piece are expected to be moving into the area
	Response:	During the data gathering phase of this study, the annual household growth rate is -0.16%.
8.	Concern:	Four customers expressed a concern that the Postal Service leases a piece of land right down the road from the current building and have been leasing it for at least 10 years, even though they do not plan on building a new post office. The lessors are now deceased and the Postal Service is still paying rent on the vacant lot
	Response:	The Postal Service is obligated to abide by any contractual lease agreements.
9.	Concern:	Is the condition of the building a main concern. We will work with the Postal Service to get another facility if it is
	Response:	We are looking at everything and how it affects service to the customers. (Note: the condition of the building is not a factor in this study. The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective alternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the type of transactions in an office and the complexity of those transactions. A stampsale, a

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10. Concern:

11. Concern:

12. Concern:

Response:

Response:

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Response:

money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs.)

Many customers could not attend a meeting at this time of day, they are either working out of town or working the farm. We have Arnish families moving in and expect another 25-30 families to move in. They are buying up land. They use horse and buggy and do not have the means to travel long distances. They do not use cell phones. They do business with the post office every day. They would not attend a community meeting like this.

We will record your concerns (Note: many services that are available at the Post Office can be obtained from the rural carrier. Returned questionnaries indicated that most customers utilized those same services that are available by carrier. There were very few that utilized more complex services on a regular basis.)

The Green issue is the Postal Service concerned about their carbon footprint. You will be using more gas for the rural route extensions

Actually we will save emissions that come from all of our large trucks that bring mail to all of the small offices

There is a non-langible value to having a local post office. Consider being the Postal Service not a business. We are not in lavor of becoming a centralized society.

Concern has been duly noted in the record.

There is power in written communication. The Post Office was established to serve the community to help maintain infrastructure, communication and business. This is a farming community and a communication base is very important to the mission of the Postal Service

That is why we are here to gather information, so an informed decision may be reached. Customers will continue to be able to send and receive written communication through their rural carrier.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on June 18, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 42,705 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 36,381 \$ 12,188 <u>+ \$ 3,900</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 52,469 <u>- \$ 9,764</u>
Total Annual Savings	_\$ 42.705

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VL SUMMARY

The Postal Service is proposing to close the West Edmeston, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Bridgewater Post Office, located eight miles away.

The postmaster retired on June 18, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The West Edmeston Post Office provided delivery and retail service to 26 PO Box or general delivery customers and 411 delivery route customers. The daily retail window transactions averaged 35. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$42,705 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Bridgewater Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MICHELLE KRUL
Manager, Post Office Operations

PO	V.S. Postal S PST OFFICE CLOSING OR CON Fact She	NSOLIDATION PROPOSAL		1. Date Propared 06/15/201
2. Post Office Name		J. State and ZIP + 4 Code NY, 13485-9998		
WEST EDMEST(:N 4. District, Customer Service	6. Area, Customer Service	6. County	7. Congress	Ional District
ALBANY PFC 8. Reason for Proposal to Disconting Management initiated study to determing regular and effective service can be proposed alternate channels.	ne if No Suspension	MADISON d(Reason and Date)	24 5. Proposed Permaner	nt Alternate Service
11. 5	taffing		2. Hours of Service	
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b. OIC Caree	Non-Career	a. Lobby Time M-F 08:00 to 16:30	Sat 08:00 to 12:00	40.00
c. Current PM POSITION Level (150) EAS-13 d. No of Clerks-0 No of Career- e. No of Others-2 No of Career-	2 No of Nan-Career- 0			,
13. Number of C	ustomers Servad	11.	Delly Voluma (Places)	
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b. P.O. Box	26	a, First-Class	1,251	169
c. City Delivery	0	b. Newspaper	345	в
d, Rural Delivery	411	c, Parcel	81	5
e. Highway Contract Route Box	0	d, Other	40	1
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		Window Service Flours M-Fi Lobby Hours M-Fi PO Boxes Available: 188	4 02 to 14: 05 \$, 08 00 to 17: 00 \$,	AT 07:30 to 13:30
16. Businesses In Service Area: West Edmeston Fire Department, NYS Baptist Church	No; 3_S Rural Carriers Association, First	20. Nearest Post Once in d. Name BRIDGE WATER: Window Service Hours: IM-F Libby Heurer. W-F PO Boxes Available: 0	08:00 16 45 13	Miles Away 8.01 AT DRIES 011:00
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NADINE TREMBLAY FO Discurtificance Coordinator Name NATINE TREMBLAY P3 Ferm 4826, June 1993	Telaphone No. AC () (518) 452-4085			PRINT ARE AND.



08/29/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

WEST EDMESTON

Docket Number 1387008 - 13485

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

EDWARD PHELAN District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

EAS Level: District: ALBANY PFC County: AMADISON Congressional District: 24 Proposal: Proposal: Proposal: Proposal: Albany PFC Cose Consolidate Reason For Propsed: Albany Route Service Customers Affected: Post Office Box: General Delivery: 0 Customers Affected: Post Office Box: General Delivery: 0 City Route:	Office Name,	State, ZIP Code:	WEST EDMESTON, NY, 13485-9998	
County: Congressional District: Congressional District: 24 Proposal: Intermed Service Proposed: Customers Affected: Post Office Box: Ceneral Delivery: Ceneral Delivery: City Route: City Rou	EAS Level:		13	
Congressional District: Proposal:	District:		ALBANY PFC	
Congressional District: Proposal:			MADISON	
Proposal: Reason For Propsed: Reason For Rea	C-5-16-16-16-16	al District:		
Reason For Propsed: releted Alternate Service Proposed: Rural Routo Service Customers Affected: Post Office Box: 26 General Delivery: 0 General Delivery: 0 City Route: 411 Highway Contract Route (HCR): 0 City Route: 0 Intermediate Rural: 0 Intermediate Rural: 0 Intermediate PCR: 0 Total number of customers: 437 Date Action Office suspended. Reason suspended Suspension notice sent to Headquarters. Opt/18/2008 Postmaster vacaney centre of Headquarters. Opt/18/2008 Postmaster vacaney centre of Headquarters. Opt/18/2011 District manager authorization to study. Obustionaries are not to customers. Annubrer sent: 432 Number Returned: 99 Ob/26/2011 Analysis: Favorable 2. Unfavorable 12. No Opinion 85 Ob/18/2011 Analysis: Provosable 2. Unfavorable 12. No Opinion 85 Occineems expressed: Occineems Appeal and Postmasters of Concerns expressed: Occineems oc	Congression	a District,		
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09/02/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the West Edmeston Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Nadine Tremblay, Post Office Review Coordinator, at (518) 452-4085 or Michelle Krul Manager Post Office Operations.

EDWARD PHELAN DISTRICT MANAGER 30 KARNER RD

ALBANY, NY 12288-9992

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4B/P1387008.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, NORTHEAST Area (no enclosures)

Docket: 1387008 - 13485 Item Nbr: 46 Page Nbr: 1

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the WEST EDMESTON was received by 09/11/2011. Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note. The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

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Date of Posting 09/27/2011

Date of Removal: 10/29/2011

FINAL DETERMINATION TO CLOSE THE WEST EDMESTON, NY POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387008 - 13485

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I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the West Edmeston, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Bridgewater Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on June 18, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons; Management initiated study to determine if regular and effective service can be provided through alternate channels.

The West Edmeston Post Office, an EAS-13 level, provides service from 08:00 to 12:00 and 12:30 to 16:00 Monday - Friday. 08:00 to 11:30 Saturday and lobby hours of 08:00 to 16:30 on Monday - Friday and 08:00 to 12:00 on Saturday to 26 post office box or general delivery customers and 411 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 35 transaction(s) accounting for 35 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were \$15,057 (39 revenue units) in FY 2008; \$15,088 (39 revenue units) in FY 2009; and \$18,162 (47 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 08, 2011, representatives from the Postal Service were available at West Edmeston Post Office lobby (Open House) to answer questions and provide information to customers. 10 customer(s) attended the meeting,

On May 26, 2011, 432 questionnaires were distributed to delivery customers of the West Edmeston Post Office. Questionnaires were also available over the counter for retail customers at the West Edmeston Post Office. 99 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 2 favorable, 12 unfavorable, and 85 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Bridgewater Post Office, an EAS-13 level office. Window service hours at the Bridgewater Post Office are from 08:00 to 13:00 and 14:00 to 16:45, Monday through Friday, and 08:00 to 11:00 on Saturday. There are 188 post office boxes available.

	ogni mady, and dollar to interest of obtaining. There is	The rate post office boxes available.
and		as posted with an invitation for comment at the West Edmeston Post Office ast 25, 2011. The following additional concerns were received during the
1.	Concern:	Customer expressed a concern about their 911 address.
	Response:	911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator
2.	Concern:	Customer suggested closing the post office on Saturdays.
	Response:	The Senate subcommittee chairman introduced a bill that addresses the financial issues confronting the Postal Service. Among other provisions, the proposal authorizes a transition to a 5-day delivery schedule. At this stage, it is still a bill.
3.	Солсеrn:	Customers asked why their Post Office was being discontinued while others were retained.
	Response:	Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
4.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to Bridgewater Post Office to pick up their mail
	Response:	Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In

hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must

be submitted in writing to the Bridgewater postmaster.

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5.	Concern:		Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
	Response:		The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
6.	Concern:		Customers felt the route should emanate from a different office than the one proposed because that office is closer
	Response:		The delivery route has been carefully reviewed to ensure that the most cost-efficient service is provided. While one office may be closer for some customers, it may be further away for others.
7,	Concern:		Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.
	Response:		Courteous and helpful service will be provided by personnel at the Bridgetwater Post Office and from the carrier. Special assistance will be provided as needed.
8.	Concem:		Customers were concerned about a possible address change.
	Response:		Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.
9.	Concern:		Customers were concerned about having to travel to another Post Office for service.
	Response:		Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations were customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
10.	Concem:		Customers were concerned about later delivery of mail.
	Response:		The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and

throughout the day.

parcels.

11. Concern:

Customers were concerned about obtaining accountable mail and large

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If the customer lives less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the customer lives over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a location designated by the customer (if authorized by the customer), or a notice will be left in the mailbox. Attempted delivery items will be taken back to the Post Office. Customers may pick up the item at the Post Office or request redelivery online at usps.com or by calling 1-800-ASK-USPS.

Customers were concerned about obtaining services from the carrier.

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens.

Carner service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Bridgewater Postmaster for more information.

Customers expressed concern for those customers with disabilities who are not able to go to administrative Post Office to pick up their mail.

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

	Response AGE	Customers are not required to travel to another Post Office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Bridgewater postmaster.
15.	Concem:	Brookfield would be a better option for the receiving office because the rural route centers around Brookfield
	Response:	Community input regarding the location for the receiving office will be considered as part of the study if a formal proposal is drafted and before the final decision.
16.	Concern:	Customer expressed a concern about irregular hours that the rural route serves the community
	Response:	Carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his hom, and then meet the carrier to receive services. Retail services may also be obtained at the Bridgewater post office located 8.0 miles away.
17.	Concern:	Customer expressed a concern about package delivery and pickup
	Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
18.	Concern:	Customers expressed concern about having to erect a rural mailbox
	Response:	Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the Bridgewater Post Office located 8.0 miles away.
19.	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
	Response:	The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
20.	Concern:	Customers stated that the community meeting being held during work hours was a disservice to local people who were not able to attend becuase of work and farming obligations
	Response:	Regardless of what time the meeting is held, it will not be convenient for everyone. Community Meetings for offices with no street delivery were held in an open house style format to enable customers to have one on one discussion while picking up their PO Box mail. Customers also have the opportunity to voice their concerns using the questionnaire or calling the phone number on the meeting notice.
21.	Concern:	Customers were concerned about a change of ZIP Code
	Response:	Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

parcels

Customers were concerned about obtaining accountable mail and large

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22. Concern:

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If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

23. Concern: Customers were concerned about the mailboxes being damaged by snowplows

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Response: Please contact the administrative postmaster to determine the proper

mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one

method often used to avoid damage by snowplows.

24. Concern: inquired about building a new facility or a mobile unit

Response: New construction or the placement of a mobile unit or trailer is not

feasible when regular and effective service can be provided by more

cost-effective alternatives, such as rural delivery.

25. Concern: Is the amount of rented PO Boxes the deciding factor in closing the post

office

Response: Not the deciding factor; all aspects of operations will be looked at

26. Concern: You will have to extend the rural carriers job and have more staff at the

receiving office so you will not save any money

Response: Carrier service is more cost-effective than maintaining a postal facility

and postmaster position. The Postal Service estimates an positive

annual savings.

27. Concern: You would only save the salary of one employee

Response: No, the person covering that employee would also be sent back to their

position and we would be able to save hours. (Note, additionally, the

saving for lease and utilities.)

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.
- 7. A decrease in your PO Box Fees may be a result of this proposal.

Some disadvantages of the proposal are:

- The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address
 will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

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West Edmeston is an unincorporated community located in MADISON County. The community is administered politically by none known. Police protection is provided by the Cooperstown Sheriffs Dept.. Fire protection is provided by the West Edmeston Fire Department. The community is comprised of retirees, self-employed, farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: West Edmeston Fire Department, NYS Rural Carriers Association, First Baptist Church. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the West Edmeston Post Office will be available at the Bridgewater Post Office. Government forms normally provided by the Post Office will also be available at the Bridgewater Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

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1.	Concern:	Customer expressed a concern about nonpostal services.
	Response:	Nonpostal services provided at the Post Office will be available at the administrative Post Office. Government forms normally provided by the Post Office will also be available at the Bridgewater Post Office or by contacting your local government agency.
2.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the Post Office.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The Bridgewater Post Office may have a public bulletin board which may be used to post the same information.
3.	Concern:	Customers felt the Post Office should remain open since they paid taxes.
	Response:	The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.
4.	Concern:	Customers were concerned about loss of employment in the community,
	Response:	The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
5.	Concern:	Customers expressed a concern about the loss of a bus stop at the Post Office.
	Response:	Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
6.	Concern:	Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.
	Response:	Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses
7.	Concern:	Customers were concerned about the loss of a gathering place and an information center.
	Response:	Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
8.	Concern:	Customers expressed concern for loss of community identity

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	Response 8	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
9.	Concern:	Customers felt the loss of a post office would have a detrimental effect on the business community
	Response:	Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.
10.	Concern:	Customers were concerned about growth in the community, specifically a large influx of Amish families has occurred during the last few months and it is expected to continue. The Amish have been buying land and 25-30 more families with 6-8 children a piece are expected to be moving into the area
	Response:	During the data gathering phase of this study, the annual household growth rate is -0.16%.
11.	Concern:	Four customers expressed a concern that the Postal Service leases a piece of land right down the road from the current building and have been leasing it for at least 10 years, even though they do not plan on building a new post office. The lessors are now deceased and the Postal Service is still paying rent on the vacant lot
	Response:	The Postal Service is obligated to abide by any contractual lease agreements
12.	Concern:	Is the condition of the building a main concern. We will work with the Postal Service to get another facility if it is
	Response:	We are looking at everything and how it affects service to the customers. (Note: the condition of the building is not a factor in this study. The PMG has tasked management to review all offices with a postmaster vacancy, to determine if regular and effective service can be provided through cost effective afternate access. Additionally, we review workload analysis using a time-formula assigned to the tasks of an office over an extended period. It looks at the types of transactions in an office and the complexity of those transactions. A stamp sale, a money order or a passport transaction are all credited differently. We measure customer demand, in part, by revenue figures. Some of this information, such as package sales, is proprietary. However, in most post offices with retail terminals, we pull up numbers and types of window transactions. We even see "down time." We look at what other services are available nearby at post offices or at partner businesses, like stores that sell stamps or contracted units. Finally, we consider our total operating expenses. That includes lease, salaries and benefits; replacement pay when there is an absence; training hours; equipment, stock and supplies on hand; utilities; maintenance; transportation and other operational costs.)
13.	Concern:	Many customers could not attend a meeting at this time of day, they are either working out of town or working the farm. We have Amish families moving in and expect another 25-30 families to move in. They are buying up land. They use horse and buggy and do not have the means to travel long distances. They do not use cell phones. They do business with the post office every day. They would not attend a community meeting like this.
	Response:	We will record your concerns (Note: many services that are available at the Post Office can be obtained from the rural carrier. Returned questionnaries indicated that most customers utilized those same services that are available by carrier. There were very few that utilized more complex services on a regular basis.)

14. Concern:

The Green issue is the Postal Service concerned about their carbon footprint. You will be using more gas for the rural route extensions

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Actually we will save emissions that come from all of our large trucks

that bring mail to all of the small offices

There is a non-tangible value to having a local post office. Consider Concern:

being the Postal Service not a business. We are not in favor of

becoming a centralized society

Concern has been duly noted in the record. Response:

> There is power in written communication. The Post Office was established to serve the community to help maintain infrastructure, communication and business. This is a farming community and a

communication base is very important to the mission of the Postal Service

That is why we are here to gather information, so an informed decision Response:

may be reached. Customers will continue to be able to send and

receive written communication through their rural carrier

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

Concern:

The postmaster position became vacant when the postmaster retired on June 18, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 42,705 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 36,381 \$ 12,188 + \$ 3,900
Total Annual Costs Less Annual Cost of Replacement Service	\$ 52,469 <u>- \$ 9,764</u>
Total Annual Savings	\$ 42.705

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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This is the final determination to close the West Edmeston, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Bridgewater Post Office, located eight miles away.

The postmaster retired on June 18, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The West Edmeston Post Office provided delivery and retail service to 26 PO Box or general delivery customers and 411 delivery route customers. The daily retail window transactions averaged 35. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$42,705 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

VI. SUMMARY

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the West Edmeston Post Office and Bridgewater Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the West Edmeston Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at West Edmeston Post Office and Bridgewater Post Office during normal office hours.

Day Health		
Joseph January 1	09/26/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



09/27/2011

OFFICER-IN-CHARGE/POSTMASTER West Edmeston Post Office

SUBJECT: Letter of Instructions Regarding Posting of the West Edmeston Post Office Final Determination Docket No. 1387008 - 13485

Please post in the Jobby the enclosed final determination to close the West Edmeston Post Office. The final determination must be posted in a prominent place from 09/27/2011 through close of business on 10/29/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/30/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (518) 452-4085.

Sincerely,

NADINE TREMBLAY

POST OFFICE REVIEW COORDINATOR

30 KARNER RD

ALBANY, NY 12288-9992

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Enclosures:

Final Determination Official Record

DOCKET NO. 1387008-13485 ITEM NO. 19





FINAL DETERMINATION TO CLOSE THE WEST EDMESTON, NY POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387008 - 13485

DOCKET NO. 138 7008-13485 ITEM NO. 2

Date of

Date of Posting. 09/27/2011

Date of Removal. 10/29/2011

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FINAL DETERMINATION TO CLOSE THE WEST EDMESTON, NY POST OFFICE AND EXTEND SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1387008 - 13485